

From: Ontario Energy Board <webmaster@oeb.ca>

Sent: Saturday, November 8, 2025 10:57 AM

To: Office of the Registrar <Registrar@oeb.ca>

Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --

2025-11-08

-- Case Number --

EB-2025-0252

-- Name --

Chi Linh Nguyen

-- Phone --

[REDACTED]

-- Company --

-- Address --

[REDACTED]

-- Do you reside in the impacted service area? --

Yes

-- Comments --

Dear Ontario Energy Board Panel Members, I am writing as a residential electricity customer of Alectra Utilities in the impacted service area to express my strong opposition to the proposed rate increase contained in Alectra's 2027-2031 rate application. The timing of this rate increase could not be worse for Ontario families. We are currently experiencing unprecedented financial pressures from multiple directions: 1. Housing costs continue to escalate with rising mortgage rates and property taxes 2. Food prices have increased dramatically over the past few years 3. Transportation costs remain elevated 4. General inflation has significantly eroded household purchasing power Now is simply not the time to burden families with additional utility cost increases when household budgets are already stretched to the breaking point. What makes Alectra's proposed rate increase particularly concerning is that it comes alongside other major utility rate hikes. Enbridge Gas has also submitted a rate increase application for this year. Ontario families are facing compounding increases from multiple essential utility providers simultaneously. When electricity rates increase at the same time as natural gas rates, the cumulative impact on household budgets becomes severe. These are not discretionary expenses that families

can simply cut; these are necessities for basic quality of life, especially during Ontario's harsh winters and hot summers. I respectfully urge the Ontario Energy Board to carefully scrutinize whether this rate increase is truly necessary at this time and consider the cumulative burden on ratepayers who are facing increases from multiple utility providers. Alectra is also required to demonstrate that all possible operational efficiencies and cost management measures have been exhausted before approving any rate increase. If any increase is approved, please ensure it is the minimum necessary and phased in gradually to reduce the immediate financial shock to households. As ratepayers, we understand that utilities have legitimate operational costs. However, we also expect that utilities will demonstrate fiscal responsibility and consider the economic realities facing their customers before seeking rate increases. The current economic climate demands that the OEB carefully balance the needs of the utility with the affordability concerns of Ontario families who are struggling to make ends meet. Thank you for considering my comments. I trust that the Board will give serious consideration to the financial hardship this rate increase would impose on Mississauga residents and families across Alectra's service territory. Respectfully Submitted.

-- Receive a copy of the decision? --

Yes

-- Attachment --