From: Office of the Registrar
To: Susi Ahlborn
Subject: FW: Redacted - Letter of Comment - EB-2025-0252
Date: Monday, November 10, 2025 8:50:12 AM

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Sunday, November 9, 2025 1:07 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2025-0252

-- Name --
Nicole Gaudio

-- Do you reside in the impacted service area? -- Yes

-- Comments --
Dear Ontario Energy Board Members,

As a residential customer of Alectra Utilities living [redacted]), I wish to provide my comments regarding Alectra's application for its 2027 electricity distribution rates and multi-year rate plan.

I am concerned about three main aspects of the proposal:

Harmonization of rate zones:
While I understand the intent to simplify rates across Alectra's service areas, I am concerned that combining all zones into one "Alectra-wide" rate may reduce local accountability and fairness. Costs and infrastructure needs vary by region, and customers should not have to subsidize higher costs in other areas. I urge the Board to ensure that harmonization does not result in disproportionate increases for certain regions or unfair cross-subsidization.

Rate-setting formula for 2028-2031:
The proposed formula approach (inflation plus adjustments) could lead to automatic annual increases with less regulatory scrutiny. I ask the Board to maintain strong oversight and require Alectra to demonstrate continued productivity and cost control each year, rather than allowing rate increases to occur without detailed review.

Deferral and variance accounts (DVAs):
The clearing of multiple DVAs can create short-term "rate riders" that make bills unpredictable and difficult for customers to understand. I ask that the Board require full transparency about what these accounts include and consider spreading any recoveries over a longer period to minimize bill impacts.

Overall, I ask the OEB to carefully assess the long-term affordability and fairness of Alectra's proposals, and to ensure that rate harmonization and formula-based adjustments do not erode accountability or lead to higher cumulative increases for residential customers.

Thank you for considering my comments.