From: Jessy Serrao
To: Susi Ahlborn
Subject: FW: Redacted - Letter of Comment - EB-2025-0044
Date: Monday, November 10, 2025 9:22:53 AM

-----Original Message-----
From: Office of the Registrar <Registrar@oeb.ca>
Sent: Friday, November 7, 2025 10:24 AM
To: Jessy Serrao <Jessy.Serrao@oeb.ca>
Subject: FW: Redacted - Letter of Comment - EB-2025-0044

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Friday, November 7, 2025 8:26 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2025-0044

-- Name --
Darryl Narine

-- Do you reside in the impacted service area? -- No

-- Comments --
Hello, I commenting on the proposed increase in Electricity rates. I live in Markham, Ont. and am billed through Alectra formerly Powerstream.
The file number on the email notice is: EB-2025-0252. I am not sure where Entergus figures in this?
I am retired and live in a one bedroom condo/apartment. In the last 12 yrs I rarely use heating/air conditioning or that much energy due to cost and for conservation/ environmental reasons. This past year for the first time I had the heat on because I qualified for Ontario Energy Credit. My Electricity bill is usually less than $4.00/ month. The Delivery rate is over $37/ month. Then taxes and fees are added. It seems to me that Delivery of the service vastly outweighs the service.
I have trouble understanding this? Many in my building are retired and electricity and water rates are incredibly high. We are having difficulty in paying our bills. I ask that you reconsider the increases. We realize that the cost of everything is going up, and Power generation needs to be updated and better, safer and efficient means of generation and distribution is vital. But such large increases will put an additional financial strain on folks already having difficulty paying bills.
Thank you