From:	Jessy Serrao
To:	Susi Ahlborn
Subject:	FW: Letter of Comment - Notice of Hearing
Date:	Tuesday, November 11, 2025 11:15:57 AM
Attachments:	image003.png image004.png notice_alectra_20251031.pdf

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From: Office of the Registrar <Registrar@oeb.ca>
Sent: Friday, November 7, 2025 1:02 PM
To: Jessy Serrao <Jessy.Serrao@oeb.ca>
Subject: Letter of Comment - Notice of Hearing

From: Tony Genco <[redacted]
Sent: Thursday, November 6, 2025 6:34 PM
To: publicinformation <publicinformation@oeb.ca>; Office of the Registrar <Registrar@oeb.ca>; Alectra Customer Service <customerservice@alectrautilities.com>
Subject: Re: Notice of Hearing {44e38b74-bb5c-11f0-9b2a-005056aeb6dc}

See the information that comes from the link Alectra sent to me below. It seems that that there are varying rates for distribution at least which ultimately makes different prices for everyone even if the commodity itself remains constant for everyone. Thats what I mean by varying rates. Its also reflected in the attachment... different amounts for different areas covered by Alectra.

I am looking less to be official but more to be relevant and impactful. Given the costs of things these days it would be much better if some things like this staple can take a pause on increases. That's really my message.

Will I get any feedback from any submission I make?
It seems based on the form that I will. But lets see.
Here is what I wrote
"I have received the notice regarding the intended rate changes in the Alectra service area. There are different rate outputs it seems not because of the cost of the commodity as I have been advised but the cost of distribution. I don't profess to have any manner of expertise on these matters except to say that costs and pressures have and continue to rise. When it is a staple such as this, I would hope that a way could be found to keep things stable rather than increase pricing given the current state of economic pressures on the average family which I feel I represent. I would appreciate your consideration in this regard."

Its says after I pressed send that

Submit a Letter of Comment
Your comments have been sent

Thank you for submitting a letter of comment to the Ontario Energy Board. We will hold a public

hearing before making a decision on this application. Your letter will be given to the decision-makers for this case. Your comments will be taken into consideration as long as they relate to issues in the case and are within the Ontario Energy Board's legal authority to decide.

For privacy reasons, we remove personal contact information contained in the address, phone number, and email address fields of the letter before it is placed on the public record. This means that only your full name and comments will be posted on our website and available for the public to review. **If you would like a response from the applicant, please send a copy of your letter directly to the applicant, including your personal contact information**, because your personal contact information will be removed from the public copy at the Ontario Energy Board.

So I am placing my name and emailing the information so I can receive a reply from Alectra - Tony Genco, [redacted]

Thank you for the opportunity to have my say.

Tony Genco

From: publicinformation@oeb.ca <publicinformation@oeb.ca>
Sent: November 6, 2025 5:00 PM
To: [redacted]
Subject: Re: Notice of Hearing {44e38b74-bb5c-11f0-9b2a-005056aeb6dc}

ONTARIO ENERGY BOARD | COMMISSION DE L'ÉNERGIE DE L'ONTARIO

Dear Tony Genco:

Re: Your File Number 2025-0008455

Thank you for contacting the Ontario Energy Board.

The commodity price of electricity is the same for all utilities across Ontario. Electricity distribution rate changes vary by region primarily due to differences in local infrastructure costs, customer density, geographic conditions, and regional regulations.

I strongly recommend you submit your comments directly to those managing the case: Letter of Comment Form - Generic | OEB. Case: EB-2025-0252.

Your input will then become part of the official documentation and will be considered in the final decision.

You can also contact our Registrar department at Registrar@oeb.ca to submit your comments.

If you want to participate in the entire process, visit www.oeb.ca/notice and use file number EB-2025-0252.

If you still have questions, please contact us via telephone at 1-877-632-2727 or by email at publicinformation@oeb.ca.

Sincerely,

Paul, Advisor, Public Information Centre

2300 Yonge Street, 27th Floor, Toronto ON M4P 1E4 | **O** 1-877-632-2727 | **OEB.ca**

From: publicinformation publicinformation@oeb.ca
Sent: Wednesday, November 5, 2025 6:23 PM
Subject: Re: Notice of Hearing{4774aebd-bb1e-11f0-9b2a-005056aeb6dc}

Further to this, how does the public engage in this process?

Why are there different rate changes for different regions?

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From: Alectra Utilities <noreply@AlectraUtilitiesMail.com>
Sent: November 5, 2025 5:17 PM
To: [redacted]
Subject: Notice of Hearing

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Afficher dans le navigateur

Notice of Hearing

Alectra Utilities Corporation has applied to the Ontario Energy Board to change our

electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

Notice of Hearing

This email was sent by: **Alectra Utilities**
55 John Street North, Hamilton, ON L8R 3M8
www.alectrautilities.com

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