From: Office of the Registrar
To: Susi Ahlborn
Subject: Letter of Comment - EB-2025-0252
Date: Tuesday, November 11, 2025 12:43:58 PM

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, November 11, 2025 12:40 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2025-0252

-- Name --
Blair Kingsland

-- Do you reside in the impacted service area? --
Yes

-- Comments --
Subject: Comment on Alectra Rate Application – Request for Rate Transparency and Cost Justification

To the Ontario Energy Board,

I am a resident and home-owner in Richmond Hill and a customer in Alectra's Powerstream service area. Electricity rates are continuing to rise and become less affordable for me, especially as I have recently retired on a fixed income.

I did a cursory review of the application for Alectra's proposed rate changes, but the number of documents and complexity were overwhelming. I would like to compare the proposed residential electricity rates with the existing rates, including charges for supply, delivery, regulatory and administration, This level of detail should be easily accessible to help all concerned parties understand where rate increases are occurring and why.

The current Notice of Rate Hearing states that the typical Powerstream RZ Residential (750 kWh) customer will see a $1.99 monthly increase. This figure alone is not sufficient because it conceals the individual cost components driving the changes and prevents meaningful understanding and feedback.

For example, delivery charges on my bill are large and comprise 47% of my residential electricity. Supply is 49%.
• How much have delivery charges changed over the past ten years?
• How much are delivery charges increasing in this application?
• What portion of the current rate increase is attributable to each charge category?
• What specific items or cost pressures are driving the proposed increases?

I urge the OED to understand all the charges on a utility bill in complete detail.

If Alectra wants to increase supply charges for example by 5%, then it should decrease delivery charges by 5%.

To help control total charges to rate-payers, I would like the OEB to require the utilities to implement continuous productivity improvements to reduce delivery and administration charges? If such efforts are not clearly demonstrated, the proposed rate increases should be denied while maintaining service levels.

Sincerely,

Blair Kingsland
[redacted]