From: Office of the Registrar
To: Susi Ahlborn
Subject: Redacted - Letter of Comment - EB-2025-0252
Date: Tuesday, November 11, 2025 1:05:28 PM

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, November 11, 2025 12:53 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2025-0252

-- Name --
Farida Amin

-- Do you reside in the impacted service area? --
Yes

-- Comments --
Hello,
I would like to object to the proposed increase in distribution rates for Alectra Utilities which would adversely affect residents like myself in the affected areas. Please note, Alectra is already subsidized by Provincial government with grants and credits funded by taxpayers like myself. These funds allow Alectra to operate as a highly profitable private organization. The fact that a utilities operator is privately owned is a cause for concern as critical services such as these should not be entirely private organizations that are entirely focused on profit margin optimization. With distribution rates steadily increasing despite recessionary macroeconomic factors affecting people and businesses alike, there is no justifiable reason to allow increase in distribution rates. Alectra should analyze its overhead expenses and cost of capital to ensure it is financially viable on its own. Instead the utility provider is requesting additional concessions which will put further financial pressure and in some causes result in home insecurity for consumers who are barely making ends meet. Please note, payment plans and rebates from companies and municipalities are tied to various income brackets and lucrative interest rates which makes those options useless for consumers already struggling to hold a job, pay for housing and ever increasing utility rates. Alectra should find operational and capital efficiencies within its own operations and reduce overhead costs (compensation to senior management, bonus, etc) and most of all ensure the capital costs (loans) are secured at lowest rates which allows it to have more free cashflow and working capital. This would hopefully lead to Alectra fulfilling its business purpose of being a reliable community partner, instead of a consistent drain on tax payer funds.