From: Office of the Registrar
To: Susi Ahlborn
Subject: FW: Redacted - Letter of Comment - EB-2025-0252
Date: Wednesday, November 12, 2025 9:08:56 AM

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, November 11, 2025 10:10 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2025-0252

-- Name --
Claire Hadden

-- Do you reside in the impacted service area? -- Yes

-- Comments --

I am writing to express my opposition to Alectra Utilities' proposed rate increases under application EB-2025-0252. At a time when residents and businesses are already facing significant cost-of-living pressures, further increases to electricity distribution rates are unreasonable and unsustainable.

Electricity is not a discretionary expense. It is an essential service. The proposed increases would place additional strain on households, particularly those on fixed or moderate incomes, and on small businesses already managing tight margins. Customers are being asked to absorb higher costs while seeing little tangible improvement in service reliability or response times.

Moreover, Alectra's justification for these increases appears disconnected from the economic reality facing consumers. While operational investments and infrastructure improvements are important, these costs should be balanced through internal efficiencies and accountability measures, not simply passed down to ratepayers.

I urge the Ontario Energy Board to reject or significantly limit the proposed rate increases and require Alectra to demonstrate greater fiscal responsibility, transparency, and customer value before any further rate adjustments are approved.

Respectfully,
C. Hadden
Name

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