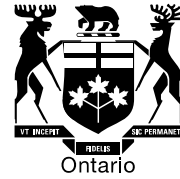


**Ontario Energy
Board**
P.O. Box 2319
26th. Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416- 481-1967
Facsimile: 416- 440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
26e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416- 481-1967
Télécopieur: 416- 440-7656
Numéro sans frais: 1-888-632-6273



BY EMAIL

November 21, 2008

Mr. Chris Ripley
Manager, Regulatory Applications
Union Gas Limited
50 Keil Drive North
Chatham ON N7M 5M1

Dear Mr. Ripley:

**Re: Union Gas Limited ("Union Gas")
Demand Side Management ("DSM") Updated Inputs and Assumptions**

This will acknowledge receipt on November 10, 2008 of Union Gas' request to update the DSM inputs and assumptions.

On November 14, 2008, Board staff initiated a consultation process to develop guidelines for DSM to be used by natural gas distributors in developing their next generation DSM plans. As part of this process, the Board has engaged the services of Navigant Consulting Inc. to undertake a review and update the DSM technologies (measures) and input assumptions.

The updated inputs and assumptions filed by Union Gas will form part of the review that the consultant will be undertaking over the next two months.

If you have any questions regarding these issues or if you require further information, please contact Michael Bell, Advisor at 416-440-7688 or by email at Michael.Bell@oeb.gov.on.ca.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary