From: Office of the Registrar
To: Susi Ahlborn
Subject: Redacted - Letter of Comment - EB-2025-0252
Date: Monday, November 17, 2025 9:32:02 AM

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Saturday, November 15, 2025 4:36 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2025-0252

-- Name --
Kannan Muthiah

-- Do you reside in the impacted service area? -- Yes

-- Comments --
Dear Commissioners,
I am writing as a residential customer in the PowerStream Rate Zone to provide my comments on Alectra Utilities Corporation's application to change electricity distribution rates and other charges effective Jan 1, 2027.
According to the application, residential customers in the PowerStream RZ consuming 750 kWh per month would see an increase of $1.99 per month. While this change may appear modest, I believe it's important to consider the cumulative impact of such increases - especially in the context of rising costs across other essential services.
I also understand that Alectra Utilities is proposing to harmonize rates across legacy zones and introduce a custom rate framework tied to inflation and efficiency metrics. I support efforts to streamline operations and improve efficiency, but I urge the Board to ensure that these changes are implemented transparently and equitably. Customers should be clearly informed about how these adjustments will affect them in the long term.

Additionally, the introduction of new rate riders, service charges, and deferral accounts adds complexity to the billing structure. I encourage the Board to require clear communication and justification for these changes so that customers can understand and anticipate their monthly bills.

Thank you for the opportunity to provide input. I trust the Board will carefully consider the impact of these proposed changes on PowerStream RZ customers and ensure that any approved adjustments are fair and reasonable.

Sincerely,
Kannan Muthiah.

-- Was AI used for the letter of comment? -- Yes