



**Measurement  
Canada**

*Fair Measure For All*

**Mesures  
Canada**

*La mesure juste pour tous*

328 Sidney St.  
Belleville, ON K8P 3Z3

July 12, 2007

Dale Dingwall  
Lakefront Utilities Inc.  
P.O. Box 577  
207 Division St.  
Cobourg, ON K9A 4L3

The purpose of this letter is to inform you of the results of a survey which has been taking place within the Province of Ontario, initiated by the Ontario Regional Office of Measurement Canada.

Information obtained as a result of this investigation suggests that Lakefront Utilities Inc. currently has approximately 15 percent of your overall meter population overdue for re-verification. This percentage represents a significant amount of meters which have been allowed to expire, and is in serious violation of Section 12 of the Electricity and Gas Inspection Act.

This office is therefore requesting the submission of a corrective action plan, no later than 15 working days from receipt of this letter, which will identify aggressive targets for the removal of all overdue meters. An acceptable action plan will include:

- A listing of all overdue meters, with meter and account numbers identified. (Electronic)
- The list must provide total number of all overdue meters at time of plan submission, and identify the number of overdue meters per seal expiry year.
- A time frame for the removal of all overdue meters. (Targeting December 31, 2007)
- A breakdown of the number of overdue meters to be removed / replaced per month in order to meet identified target date for completion.
- Identify priorities, for removal of meters (greater than one year expired and on)
- A statement to provide Measurement Canada with quarterly updates as a minimum.
- A justification / rationale if identified target date for some reason can not be met.
- A signed statement from management, confirming the utilities commitment to adhere to time lines and targets agreed upon within submitted action plan.

Please contact this office, should you require additional information or wish to meet and discuss further.

Thank you for your co-operation in this matter.

Lisle Robins  
Belleville District Manager  
613-969-4188  
Fax 613-969-3665

cc: Robert Young, Director, Ontario Regional Office  
Paul Rivers, Electricity Specialist, Ontario Regional Office

An Agency of Industry Canada / Un organisme d'Industrie Canada

**Canada**



**LAKEFRONT  
UTILITIES  
INC.**

207 Division St., P.O. Box 577, Cobourg, ON. K9A 4L3 • [www.lusi.on.ca](http://www.lusi.on.ca) • Tel: (905) 372-2193 • Fax: (905) 372-2581

August 3<sup>rd</sup>, 2007

Mr. Lisle Robins  
Measurement Canada  
Belleville District Manager  
328 Sidney St.  
Belleville, Ontario K8P 3Z3

Dear Mr. Robins:

The purpose of this letter is to inform you of Lakefront Utilities Inc. action plan regarding our meter population including those meters which have expired seal dates.

Lakefront Utilities' plan is to use a contracting firm to replace Lakefront's entire meter population over a three month period in the year 2008.

Dale Dingwall, C.E.T.,  
Technical Services Supervisor,

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Bruce R. Craig, P. Eng.,  
Lakefront Utility Inc., President

Date: \_\_\_\_\_



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328 Sidney St.  
Belleville, ON K8P 3Z3

October 3, 2007

Dale Dingwall  
Lakefront Utilities Inc.  
P.O. Box 577  
207 Division St.  
Cobourg, ON K9A 4L3

Thank you for your letter dated August 3rd, sent in reply to my letter of July 12th, 2007, regarding meters in service with expired seals, contrary to Section 12 of the Electricity and Gas Inspection Act.

As there was insufficient detail provided, I am again requesting the remaining information be provided within 15 working days from receipt of this letter:

**An acceptable action plan will include:**

- ~~A listing of all overdue meters, with meter and account numbers identified. (Electronic) done~~
- ~~The list must provide total number of all overdue meters at time of plan submission, and identify the number of overdue meters per seal expiry year. done~~
- **A time frame for the removal of all overdue meters. (Targeting December 31<sup>st</sup>, 2007)**
- **A breakdown of the number of overdue meters to be removed / replaced per month in order to meet identified target date for completion.**
- **Identify priorities, for removal of meters (greater than one year expired and on)**
- **A statement to provide Measurement Canada with quarterly updates as a minimum.**
- **A justification / rationale if identified target date for some reason can not be met.**
- **A signed statement from management, confirming the utilities commitment to adhere to time lines and targets agreed upon within submitted action plan.**

Please contact this office, should you require additional information or wish to meet and discuss further.

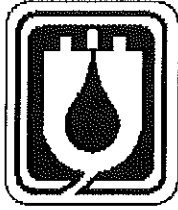
Thank you for your co-operation in this matter.

Lisle Robins  
Belleville District Manager  
613-969-4188  
Fax 613-969-3665

cc: Robert Young, Director, Ontario Regional Office  
Paul Rivers, Electricity Specialist, Ontario Regional Office

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Oct 31, 2007

Measurement Canada,  
328 Sydney St.,  
Belleville, ON  
K8P 3Z3

Attn: Lisle Robins, District Manager

Lakefront Utility would like to submit the following plan to bring our meters into compliance with section 12 of the Electricity and Gas Inspection Act.

In 2007 we will bring approximately 600 meters into compliance through group testing and some meter changes.

As per our initial response all non interval meters, including those not in compliance at the time will be replaced under our smart meter program in the year 2008.

We are part of a group of Ontario Utilities that have formed to create a common specification and criteria for purchases of meters to respond to the Provincial smart meter regulation.

Lakefront's plan is to bring the meters into compliance through stages. The first stage will be commercial business type applications beginning with meters not in compliance. The second stage will be the out of seal residential meters which are mostly the older "A" base and few of the "S" base style of meters. The third stage will be the remainder of the "S" base residential meters starting with any remaining that are not in compliance then finishing with those meters still within compliance.

Lakefront, as most Utilities in Ontario, are waiting approval from the Ontario Energy Board to proceed with our smart meter program. The authorization to proceed is reliant on the current "London RFP" to provide vendor acceptability for utilities to purchase meters. As soon as we have authorization to proceed we will immediately proceed to

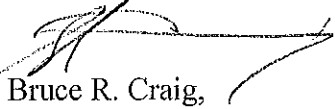
contract the installation of all meters. We are anticipating a 3 month installation period for all meters.

We hope this plan will be satisfactory to Industry Canada to bring our meter population into compliance and will report our progress to you with quarterly updates.

If you wish to discuss the plan please contact me directly.



Dale Dingwall, C.E.T.  
Technical Services Supervisor



Bruce R. Craig,  
President