

DECISION AND RATE ORDER

EB-2025-0027

INNPOWER CORPORATION

Application for rates and other charges to be effective January 1, 2026

BEFORE: Allison Duff

Presiding Commissioner

December 19, 2025

1. OVERVIEW

The Ontario Energy Board (OEB) is approving changes to the rates that InnPower Corporation (InnPower) charges to distribute electricity to its customers, effective January 1, 2026.

The OEB approves the proposed annual adjustment to distribution rates of 3.40% using the OEB-approved Price Cap Incentive-Rate setting formula. The OEB also approves the proposed balances and disposition of Group 1 deferral and variance accounts (DVAs).

As part of its application for 2026 rates, InnPower also requested approval to establish four new DVAs related to small cell wireless pole attachments; and to recover operating and capital costs related to a Z-factor event through two rate riders, effective January 1, 2026. InnPower withdrew its request to establish the four new DVAs, and the OEB accepts that withdrawal.

The OEB approves additional funding to InnPower for Z-factor costs incurred after an ice storm on March 29, 2025. InnPower revised its Z-factor request in its reply submission after conducting a comprehensive review of its relevant asset information and considering the submissions filed. The OEB approves the revised Z-factor-related revenue requirement claim amount of \$491,872.

As a result of this Decision and Rate Order, there will be a monthly total bill decrease of \$8.32 (4.61%) for a residential customer with a monthly consumption of 750 kWh. This change does not factor in applicable taxes and the Ontario Electricity Rebate but includes impacts resulting from the Distribution Rate Protection (DRP) program.

2. CONTEXT AND PROCESS

InnPower filed its application on August 14, 2025 under section 78 of the *Ontario Energy Board Act, 1998* and in accordance with <u>Chapter 3 (Incentive Rate-Setting Applications)</u> of the OEB's *Filing Requirements for Electricity Distribution Rate Applications* (Filing Requirements). The application was based on the Price Cap Incentive Rate-setting (Price Cap IR) option, with a five-year term.

The Price Cap IR option is one of three incentive rate-setting mechanisms (IRM) used by the OEB.¹ It involves the setting of rates through a cost of service application in the first year and mechanistic price cap adjustments which may be approved through IRM applications in each of the ensuing adjustment years.

The OEB follows a standardized and streamlined process for processing IRM applications filed under Price Cap IR. In each adjustment year of a Price Cap IR term, the OEB prepares a Rate Generator Model that includes, as a placeholder, information from the distributor's past proceedings and annual reporting requirements. The distributor then reviews, completes, and includes the model with its application, and may update the model during the proceeding to make any necessary corrections or to incorporate new rate-setting parameters as they become available.

In 2017, through amendments to the *Ontario Energy Board Act, 1998* and a related regulation,² the Government of Ontario established the DRP program for residential customers who live in areas with higher distribution costs, funded through provincial revenues. Eligibility for the DRP program is prescribed in the related regulation. Eligible residential customers served by InnPower qualify for the DRP program.

InnPower serves approximately 23,500 mostly residential and commercial electricity customers in the Towns of Alcona, Belle Ewart, Cookstown, Lefroy, Stroud, and South Barrie.

Notice of the application was issued on September 2, 2025. The Vulnerable Energy Consumers Coalition (VECC) applied for intervenor status and requested cost eligibility. The OEB approved intervenor status and cost eligibility for VECC.

The application was supported by pre-filed written evidence and a completed Rate Generator Model.

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¹ Each of these options is explained in the OEB's Handbook for Utility Rate Applications.

² Section 79.3 of the *Ontario Energy Board Act, 1998* and Ontario Regulation 198/17 (Distribution Rate Protected Residential Customers).

InnPower responded to interrogatories from OEB staff and VECC. Submissions on the application were filed by OEB staff and VECC by November 10, 2025, and InnPower filed a reply submission on November 20, 2025.

3. DECISION OUTLINE

Each of the following issues is addressed in this Decision and Rate Order, together with the OEB's findings.

- Annual Adjustment Mechanism
- Retail Transmission Service Rates
- Group 1 Deferral and Variance Accounts
- Small Cell Wireless Pole Attachments Deferral and Variance Accounts
- Z-factor
- Implementation

This Decision and Rate Order does not address rates and charges approved by the OEB in prior proceedings, such as specific service charges³ and loss factors, which are out of the scope of an IRM proceeding and for which no further approvals are required to continue to include them on the distributor's Tariff of Rates and Charges.

³ Certain service charges are subject to annual inflationary adjustments to be determined by the OEB through a generic order. For example, the OEB's Decision and Order in EB-2025-0199, June 19, 2025, established the adjustment for energy retailer service charges, effective January 1, 2026; and the OEB's Decision and Order in EB-2025-0200, issued June 19, 2025, established the 2026 Wireline Pole Attachment Charge, effective January 1, 2026.

4. ANNUAL ADJUSTMENT MECHANISM

InnPower has applied to change its rates, effective January 1, 2026. The proposed rate change is based on a mechanistic rate adjustment using the OEB-approved inflation minus X-factor formula applicable to IRM applications. The adjustment applies to distribution rates (fixed and variable) uniformly across all customer classes.⁴

The components of the Price Cap IR adjustment formula applicable to InnPower are set out in the table below. Inserting these components into the formula results in a 3.40% increase to InnPower's rates: 3.40% = 3.70% - (0.00% + 0.30%).

ComponentsAmountInflation factor53.70%Less: X-factorProductivity factor60.00%Stretch factor $(0.00\% \text{ to } 0.60\%)^7$ 0.30%

Table 4.1: Price Cap IR Adjustment Formula

An inflation factor of 3.70% applies to all IRM applications for the 2026 rate year. The X-factor is the sum of the productivity factor and the stretch factor. It is a productivity offset that varies among different groupings of distributors. Subtracting the X-factor from inflation ensures that rates decline in real, constant-dollar terms, providing distributors with a tangible incentive to improve efficiency or else experience declining net income. The productivity component of the X-factor is based on industry conditions over a historical study period and applies to all IRM applications for the 2026 rate year. The stretch factor component of the X-factor is one of five stretch factor groupings established by the OEB, ranging from 0.00% to 0.60%. The stretch factor assigned to any distributor is based on the distributor's total cost performance as benchmarked against other distributors in Ontario. The stretch factor assigned to InnPower is 0.30%, resulting in a rate adjustment of 3.40%.

⁴ The adjustment does not apply to the following components of delivery rates: rate riders, rate adders, low voltage service charges, retail transmission service rates, wholesale market service rate, smart metering entity charge, rural or remote electricity rate protection charge, standard supply service – administrative charge, transformation and primary metering allowances, loss factors, specific service charges (other than the Wireline Pole Attachment charge), and microFIT charge.

⁵ OEB Letter, 2026 Inflation Parameters, issued June 11, 2025

⁶ Report of the Ontario Energy Board – "Rate Setting Parameters and Benchmarking under the Renewed Regulatory Framework for Ontario's Electricity Distributors" EB-2010-0379, December 4, 2013

⁷ Report to the Ontario Energy Board – "Empirical Research in Support of Incentive Rate-Setting: 2024 Benchmarking Update", prepared by Pacific Economics Group LLC., August 18, 2025

OEB staff submitted that it has no concerns with InnPower's proposed Price Cap adjustment. In its reply submission, InnPower noted its agreement with OEB staff's submission.

Findings

The OEB approves InnPower's request for a 3.40% rate increase. The OEB finds the calculation is in accordance with the annually updated parameters set by the OEB. The rate adjustment is approved, and InnPower's new rates shall be effective January 1, 2026.

5. RETAIL TRANSMISSION SERVICE RATES

In Ontario, some distributors are connected directly to a licensed transmitter, while others may be embedded, or partially embedded, within the distribution system of another licensed distributor. InnPower is fully embedded within Hydro One Networks Inc.'s (Hydro One) distribution system.

On August 29, 2025, Hydro One filed its 2026 distribution Custom IR update application with proposed new Sub-Transmission (ST) rates. By letter dated October 9, 2025, the OEB noted that distributors with January 1 rates affected by Hydro One's host-Retail Transmission Service Rates (RTSRs) should update their 2026 rate applications with Hydro One's proposed ST RTSRs.⁸ Accordingly, InnPower updated its RTSRs based on Hydro One's proposed host-RTSRs.

To recover its cost of transmission services, InnPower requests approval to adjust the RTSRs that it charges its customers in accordance with the proposed host-RTSRs for Hydro One.

OEB staff submitted that it has no concerns with InnPower's requested adjustments to its RTSRs. InnPower agreed with the OEB staff's submission.

On March 31, 2025, the OEB issued a report on the design of a new Electric Vehicle Charging Rate (EVC Rate), *Electric Vehicle Charging Rate Overview – Final Report*. The EVC Rate reduces the RTSRs that participating electric vehicle charging stations pay. The report requires electricity distributors to begin offering the EVC Rate to eligible customers in 2026, once their OEB-approved 2026 distribution rates become effective.

Findings

InnPower's proposed adjustment to its RTSRs is approved. The RTSRs have been adjusted based on the proposed host-RTSRs for Hydro One. If final host-RTSRs differ from the proposed host-RTSRs, the resulting differences will be captured in Retail Settlement Variance Accounts 1584 (Retail Transmission Network Charge) and 1586 (Retail Transmission Connection Charge).

In accordance with the OEB's March 31, 2025 report, InnPower will provide eligible electric vehicle charging station customers with the option to elect to be charged the RTSRs on the basis of the EVC Rate.

⁸ EB-2025-0232, OEB Letter "2026 Preliminary Uniform Transmission Rates", issued October 9, 2025

6. GROUP 1 DEFERRAL AND VARIANCE ACCOUNTS

In each year of an IRM term, the OEB will review a distributor's Group 1 DVAs to determine whether those balances should be disposed of. OEB policy states that Group 1 account balances should be disposed of if they exceed, on a net basis (as a debit or credit), a pre-set disposition threshold of \$0.001 per kWh, unless a distributor can justify why balances should not be disposed of.⁹ If the net balance does not exceed the threshold, a distributor may still request disposition.¹⁰

The 2024 year-end net balance for InnPower's Group 1 accounts eligible for disposition, including interest projected to December 31, 2025, is a debit of \$399,617 and pertains to variances accumulated during the 2024 calendar year. This amount represents a total claim of \$0.0013 per kWh, which exceeds the pre-set disposition threshold of \$0.001 per kWh.

InnPower has requested disposition of this amount over a one-year period. 11

Included in the Group 1 accounts are certain variances related to costs that are paid for by a distributor's customers. Customers pay different costs, depending on their classification. "Class A" customers, who participate in the Industrial Conservation Initiative, pay for Global Adjustment (GA) charges based on their contribution to the five highest Ontario demand peaks over a one-year period. "Class B" customers pay for GA charges based on their monthly consumption, either as a standalone charge or embedded in the Regulated Price Plan (RPP). 12 A similar mechanism applies to Class A and Class B customers for Capacity Based Recovery (CBR) charges. 13 The balance in the GA variance account is attributable to non-RPP Class B customers and is disposed of through a separate rate rider. The balance in the CBR Class B variance account is attributable to all Class B customers.

InnPower had one or more Class A customers during the period in which variances accumulated so it has applied to have the balance of the CBR Class B variance account disposed of through a separate rate rider for Class B customers to ensure proper allocation between Class A and Class B customers.

¹² For additional details on the Global Adjustment charge, refer to the Independent Electricity System Operator (IESO)'s website.

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⁹ Report of the OEB – "Electricity Distributors' Deferral and Variance Account Review Initiative" (EDDVAR), EB-2008-0046, July 31, 2009

¹⁰ OEB letter, "Update to the Electricity Distributors' Deferral and Variance Account Review ("EDDVAR Report"), released July 2009 (EB-2008-0046)", issued July 25, 2014

¹¹ Manager's Summary, p. 14

All Class B customers (RPP and non-RPP) pay the CBR as a separate charge based on their monthly consumption. For additional details on the CBR for Class A customers, refer to the IESO's website.

OEB staff submitted that it has no concerns with InnPower's request to dispose of the Group 1 DVA balances, totaling \$399,617.

Findings

The balances proposed for disposition reconcile with the amounts reported as part of the OEB's *Electricity Reporting and Record-Keeping Requirements*.

The OEB approves the disposition of a debit balance of \$399,617 as of December 31, 2024, including interest projected to December 31, 2025, for Group 1 accounts on a final basis. Table 6.1 identifies the principal and interest amounts which the OEB approves for disposition.

Table 6.1: Group 1 Deferral and Variance Account Balances

Account Name and Number		Principal Balance (\$) A	Interest Balance (\$) B	Total Claim (\$) C=A+B
LV Variance Account	1550	64,139	3,841	67,980
Smart Metering Entity Charge Variance Account	1551	(31,136)	(1,769)	(32,905)
RSVA - Wholesale Market Service Charge	1580	(91,117)	328	(90,790)
Variance WMS - Sub-account CBR Class B	1580	139,778	3,419	143,197
RSVA - Retail Transmission Network Charge	1584	92,186	9,597	101,783
RSVA - Retail Transmission Connection Charge	1586	71,041	6,053	77,094
RSVA – Power	1588	51,870	15,929	67,799
RSVA - Global Adjustment	1589	311,859	19,595	331,453
Disposition and Recovery/(Refund) of Regulatory Balances (2021)	1595	(138,483)	3,344	(135,140)
Disposition and Recovery/(Refund) of Regulatory Balances (2022)	1595	(161,920)	31,065	(130,854)
Total for Group 1 Accou	unts	308,217	91,400	399,617

The balance of each of the Group 1 accounts approved for disposition shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595. Such transfer shall be pursuant to the requirements specified in the *Accounting Procedures Handbook for Electricity Distributors*. ¹⁴ The date of the transfer must be the same as the effective date for the associated rates, which is generally the start of the rate year.

The OEB approves these balances to be disposed of through final rate riders, charges, or payments, as calculated in the Rate Generator Model. The final rate riders, charges, and payments, as applicable, will be in effect over a one-year period from January 1, 2026 to December 31, 2026.

¹⁴ Article 220, Account Descriptions, *Accounting Procedures Handbook for Electricity Distributors*, effective January 1, 2012

7. SMALL CELL WIRELESS POLE ATTACHMENTS DEFERRAL AND VARIANCE ACCOUNTS

InnPower proposed to establish four new DVAs under Account 1508, Other Regulatory Assets, to capture the net incremental revenues, costs, and carrying charges associated with small cell wireless pole attachments. InnPower noted that the increase in demand for mobile connectivity and associated operational impacts were not included in its 2024 revenue requirement.¹⁵

If a distributor seeks the establishment of a new DVA, it must meet the three following eligibility criteria:

- Causation: the forecast amount to be recorded in the proposed account must be clearly outside of the base upon which rates were derived
- Materiality: the annual forecast amounts to be recorded in the proposed account must exceed the OEB-defined materiality threshold and have a significant influence on the operation of the distributor, otherwise they must be expensed or capitalized in the normal course and addressed through organizational productivity improvements
- Prudence: the nature of the amounts and forecast quantum to be recorded in the proposed account must be based on a plan that sets out how the amounts will be reasonably incurred, although the final determination of prudence will be made at the time of disposition. For any costs incurred, in terms of the quantum, this means that the distributor must provide evidence demonstrating that the option selected represented a cost-effective option (not necessarily least initial cost) for ratepayers.¹⁶

InnPower argued that the requested new DVAs meet the causation and prudence criteria. However, InnPower acknowledged that the materiality criterion was not met based on the current forecast. InnPower emphasized that the current forecast is subject to a high degree of uncertainty.¹⁷

OEB staff agreed with InnPower regarding the eligibility criteria for causation and prudence being met. However, OEB staff submitted that it did not support the establishment of the new DVAs as they failed to meet the materiality criterion and noted

¹⁵ Manager's Summary, p. 46

¹⁶ EB-2007-0673, Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors, July 14, 2008, p. 34

¹⁷ Manager's Summary, pp. 47-48

that the average annual net impact of the requested DVAs is approximately a credit of \$17,400, which is much lower than InnPower's materiality threshold of \$69,418. Although OEB staff did not support the establishment of the new DVAs, it noted that InnPower may request the establishment of a new account(s) once the annual impact associated with the growth in wireless connection expansion meets the materiality threshold. ¹⁹

In its reply submission, InnPower withdrew its request, and agreed with OEB staff's submission about revisiting the request to establish four new accounts in a future application if deployment activity increases and materiality is achieved.²⁰

Findings

The OEB accepts InnPower's withdrawal of its request to establish four new DVAs for small cell wireless pole attachments, as indicated in reply submission. For clarity of the record, the OEB does not approve any new DVAs in this proceeding.

¹⁸ Based on the base revenue requirement approved in InnPower's 2024 cost of service application.

¹⁹ OEB Staff Submission, November 10, 2025, pp. 11-12

²⁰ InnPower Reply Submission, November 20, 2025, p. 14

8. Z-FACTOR

On March 29, 2025, InnPower experienced a Z-factor event due to a severe ice storm. The ice storm brought periods of prolonged freezing rain and heavy ice buildup on trees and overhead electrical infrastructure. As the ice accumulated, several trees and tree limbs came into contact with electrical infrastructure, causing critical feeders to trip and result in widespread outages.

Within InnPower's service territory, approximately 21,200 customers (89% of customer base) lost power. The ice storm also disrupted supply from Hydro One, compounding the outages. InnPower states that restoration required substantial operating and capital efforts due to extensive damage to the distribution system. On March 30, 2025, the Town of Innisfil declared a Significant Weather Event in response to the hazardous conditions and widespread disruptions across the municipality.²¹ InnPower was able to restore power to 90% of affected customers within 56 hours and achieve full restoration by April 4, 2025.

In its application, InnPower stated that it incurred \$1,224,964 in costs to restore service to customers after the ice storm. The initial claim comprised of \$426,794 in operating expenses and \$798,170 in capital expenditures. InnPower proposed to recover the associated revenue requirement for these costs through two separate fixed rate riders, effective January 1, 2026.

Z-factors are intended to provide funding to recover the costs for unforeseen events outside of a distributor's management's control. In order for amounts to be considered for recovery by way of a Z-factor, the amounts must satisfy the following three eligibility criteria:

- Causation: Amounts should be directly related to the Z-factor event. The amount must be clearly outside of the base upon which rates were derived.
- Materiality: The amounts must exceed the OEB-defined materiality threshold and have a significant influence on the operation of the distributor; otherwise, they should be expensed in the normal course and addressed through organizational productivity improvements.

²¹ Manager's Summary, pp. 17-18

 Prudence: The amounts must have been prudently incurred. This means that the distributor's decision to incur the amounts must represent the most cost-effective option (not necessarily least initial cost) for ratepayers.²²

Table 8.1 provides the details of the initial Z-factor claim in the application, excluding carrying charges.

Table 8.1: Initial Z-factor Claim Excluding Carrying Charges

Description	Operating ²³ Expenses (\$)	Capital ²⁴ Expenses (\$)	Total (\$)
Labour	359,432	413,709	773,141
Materials	1,812	206,214	208,026
Equipment	3,060	36,250	39,310
Vehicle	28,024	126,815	154,839
Indirect Cost	34,466	15,182	49,648
Total Cost	426,794	798,170	1,224,964
Revenue Requirement Impact of Z- Factor Claim	426,794	61,554 ²⁵	488,348

InnPower explained that the ice storm event resulted in extensive damage to its distribution system, necessitating the replacement of the assets and equipment listed in Table 8.2.26

Table 8.2: Assets and Equipment Replaced

Asset/Equipment	Quantity (#)	Actual Value (\$)
Distribution Station- Arrestor	1	18,464
Transformers	11	67,845
Wooden Pole	14	569,377
Overhead Wires	1,693	93,427

²² EB-2007-0673, Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors, July 14, 2008, p. 34

²³ 1-Staff-3, a)

²⁴ 1-Staff-3, c)

²⁵ The capital spending of \$798,170 is used to derive the revenue requirement associated with capital expenditures shown in Table 8.2.

²⁶ 1-Staff-3, c)

Protection & switching	419	9,063
Underground Wires	63	39,994
Total Capital Cost		798,170

Causation

InnPower originally proposed a Z-factor claim of \$496,013, which included \$426,794 in incremental operating costs, \$61,554 for the revenue requirement related to capital expenditures and \$7,665 in carrying charges. InnPower proposes to recover these costs through two fixed rate riders starting January 1, 2026 – one for operating and carrying charges over 12 months, and another for capital costs and carrying charges applied annually until rebasing.

VECC and OEB staff submitted the ice storm meets the OEB's Z-factor eligibility criteria of causation; however, each submitted that the revenue requirement claim amount should be reduced.

VECC assumed that InnPower retained legacy health data for replaced assets and, on this basis, agreed that the claimed amounts are attributable to the ice storm and outside base rates.

However, VECC proposed an adjustment that, if InnPower was unable to verify that none of the replaced assets were in 'Poor' condition, InnPower should apply the percentage of 'Poor' or 'Very Poor' assets from its 2021 Asset Condition Assessment (ACA) to the quantities replaced, and remove those amounts from the Z-factor claim. VECC reasoned that such assets would likely have been replaced within one to two years.²⁷

OEB staff referenced a previous Z-factor decision²⁸ for Elexicon Energy Inc. (Elexicon Energy) in which the OEB reduced pole-related costs by \$495,447 (10.8%) due to poles already being scheduled for replacement and missing condition records. Although InnPower indicated that system limitations prevented retrieval of historical condition data because legacy health information may be overwritten when assets are replaced. OEB staff submitted that this lack of verifiable data created uncertainty as to whether the replaced poles were near end-of-life and could have been replaced under normal asset management processes.

OEB staff emphasized that, under section 78(8) of the *Ontario Energy Board Act, 1998*, the burden of proof lies with the distributor. Unlike Elexicon Energy, InnPower did not provide comparable pole condition data. OEB staff submitted there was uncertainty

²⁷ VECC Submission, November 7, 2025, p. 7

²⁸ EB-2022-0317, Decision and Order, June 15, 2023

regarding whether the claimed costs were incremental.

Given these factors, OEB staff recommended applying a proxy adjustment and proposed a 35% reduction (approximately \$199,282) to pole-related costs and disallowing \$5,717 for a transformer that had only one year of remaining life and would have been replaced under planned programs. OEB staff stated that, consistent with the Elexicon Energy decision, costs for assets near end-of-life fail the causation and prudence criteria.²⁹

In its reply submission, InnPower stated that following the interrogatory process, it undertook a further review to provide supplemental condition data for most replaced poles and revised its Z-factor claim as per Table 8.3.³⁰ In particular, InnPower submitted a revised capital expenditure of \$751,884, with an associated revised revenue requirement of \$57,985.³¹

InnPower explained that the data in Table 8.3 was derived from two different poletesting methodologies: historical qualitative categories (Poor, Fair, Good, Very Good) and the current Health Index scoring system. To ensure consistency, InnPower stated that it aligned older qualitative assessments with the newer numerical scoring framework.

InnPower submitted that, given no records were available for one 40-foot pole, it revised its Z-factor claim to exclude \$40,569 for poles, instead of the \$199,282 proposed by OEB staff and \$122,100 proposed by VECC, and \$5,717 for an end-of-life transformer. The result was a revised Z-factor claim of \$491,872 inclusive of incremental operating costs, the revised revenue requirement related to capital expenditures and carrying charges.

Table 8.3: Revised Z-factor Claim³²

Category	Total (\$)
Operating Expenditures	426,794
Capital Expenditures	57,985
Total	484,779
Carrying Charges	7,093
Total Z-Factor claim	491,872

²⁹ *Ibid*.

³⁰ InnPower Reply Submission, November 20, 2025, Table 5, p.13.

³¹ InnPower Reply Submission, November 20, 2025, p. 11

³² InnPower Reply Submission, November 20, 2025, Table 5, pp. 12-13

Materiality

The OEB-defined materiality threshold for a Z-factor claim is 0.5% of revenue requirement for a distributor with a revenue requirement between \$10 million and \$200 million. InnPower states that its materiality threshold – based on its approved 2024 revenue requirement of \$13,883,552 – is \$69,418. InnPower states that its Z-factor request significantly exceeds the materiality threshold and satisfies the materiality criterion.

Both OEB staff and VECC submitted that InnPower's Z-factor request meets the materiality criterion.

Prudence

InnPower stated that its response to the March 29, 2025 ice storm was guided by its Emergency Preparedness Plan and aligned with industry best practices. Restoration activities included deploying internal crews, engaging mutual assistance resources, and managing labour and contractor costs under pre-negotiated agreements to maintain cost predictability.

InnPower noted that materials were primarily sourced from existing inventory to minimize emergency procurement, and infrastructure repairs were completed to original specifications to avoid additional costs. A centralized command centre was established by InnPower to coordinate efforts, streamline communication, and adhere to safety standards. As a result, InnPower indicated that its actions demonstrated prudent utility management and effective execution during a high-impact, low-frequency event.³³

Both OEB staff and VECC submitted that InnPower's Z-factor request meets the prudence criterion. OEB staff noted that InnPower acted promptly, restored power within a reasonable timeframe, and had minimal deviations from its Emergency Preparedness Plan. VECC noted that tree contact outages decreased in 2021 and have remained low, of which InnPower attributed such improvement to the effectiveness of its vegetation management program.

Findings

The OEB approves InnPower's revised Z-factor revenue requirement claim of \$491,872.

³³ InnPower Reply Submission, November 20, 2025, p. 13

The OEB does not agree with OEB staff's submission to apply a disallowance of \$199,282 to InnPower's claimed pole-related costs due to missing asset records. The OEB finds that sufficient evidence was filed to support the claimed operating expenditures.

Regarding capital expenditures for assets and equipment, the OEB accepts InnPower's withdrawal of \$5,717 for the end-of-life transformer and \$40,569 for the missing pole data. Considering these reductions, the updated capital expenditure was \$751,884.

The OEB finds the revised Z-factor claim meets the OEB's three eligibility criteria of causation, materiality and prudence. The evidence indicates that the costs were outside of the base upon which rates were derived; were material to InnPower; and that InnPower acted prudently to restore service to its customers after the ice storm.

The approved Z-factor recovery will be implemented through two fixed rate riders effective January 1, 2026:

- One rider for OM&A costs and carrying charges, applied over 12 months; and
- One rider for capital costs and carrying charges, applied annually until InnPower's next rebasing.

9. IMPLEMENTATION

This Decision and Rate Order is accompanied by the Rate Generator Model, applicable supporting models, and a Tariff of Rates and Charges (Schedule A). The Rate Generator Model also incorporates the following regulatory rates and charges set out in Table 9.1.

Table 9.1: Regulatory Rates and Charges

Rates	per kWh (\$)
Rural or Remote Electricity Rate Protection (RRRP)	0.0006
Wholesale Market Service (WMS) billed to Class A and B Customers	0.0041
Capacity Based Recovery (CBR) billed to Class B Customers	0.0006
Charges	(\$)
Smart Metering Entity Charge	0.42
microFIT Charge	5.00
Standard Supply Service - Administrative Charge (if applicable)	0.25

Each of the rates is a component of the "Regulatory Charge" on a customer's bill and established separately by the OEB. The RRRP and WMS rates were set by the OEB on December 11, 2025.³⁴

The Smart Metering Entity Charge is a component of the "Distribution Charge" on a customer's bill, established by the OEB through a separate order. The Smart Metering Entity Charge was set by the OEB on September 8, 2022.³⁵

The Standard Supply Service Charge is a monthly fee set by the OEB that covers the administrative costs of an electricity distributors when a customer buys power directly from them under the RPP instead of a third-party energy retailer. This fixed charge is uniform across all utilities in the province and is in addition to the wholesale market service charge.

³⁴ EB-2025-0299, Decision and Order, December 11, 2025

³⁵ EB-2022-0137, Decision and Order, September 8, 2022

In the *Report of the Board: Review of Electricity Distribution Cost Allocation Policy*,³⁶ the OEB indicated that it will review the default province-wide microFIT charge annually to ensure it continues to reflect actual costs in accordance with the established methodology. On November 27, 2025, the OEB issued a letter advising electricity distributors that the microFIT charge shall be \$5.00 for the duration of the 2026 rate year (January 1 to December 31, 2026).³⁷

³⁶ EB-2010-0219, Report of the Board "Review of Electricity Distribution Cost Allocation Policy", March 31, 2011

³⁷ OEB Letter, "Review of Fixed Monthly Charge for microFIT Generator Service Classification", issued November 27, 2025

10. ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

- 1. InnPower Corporation's new distribution rates shall be effective January 1, 2026, in accordance with this Decision and Rate Order.
- 2. The Tariff of Rates and Charges set out at Schedule A of this Decision and Rate Order is deemed draft until the following procedural steps have been complied with:
 - i. InnPower Corporation shall review the Tariff of Rates and Charges and shall file with the OEB written confirmation of its completeness and accuracy or provide a detailed explanation of any inaccuracies or missing information, by December 22, 2025.
 - ii. The Tariff of Rates and Charges will be considered final if InnPower Corporation does not provide a submission to the OEB that inaccuracies were found or information was missing pursuant to item 2.i
 - iii. If the OEB receives a submission from InnPower Corporation to the effect that inaccuracies were found or information was missing pursuant to item 2.i, the OEB will consider the submission and issue a Final Rate Order.
- 3. InnPower Corporation shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.
- 4. In accordance with the OEB's March 31, 2025 report, Electric Vehicle Charging Rate Overview – Final Report, InnPower Corporation will, as of January 1, 2026, provide eligible customers with the option to elect to be charged Retail Transmission Service Rates on the basis of the Electric Vehicle Charging Rate, subject to the standard terms and conditions set out in Appendix A of the report.

COST AWARDS

The OEB will issue a separate decision on cost awards once the following steps are completed:

- 1. VECC shall file with the OEB and copy InnPower Corporation on its cost claim no later than January 8, 2026.
- 2. InnPower Corporation shall file with the OEB and forward to VECC any objections to the claimed costs by January 15, 2026.

- 3. VECC shall file with the OEB and copy InnPower Corporation with its response, if any, to the cost claim objection by January 22, 2026.
- 4. InnPower Corporation shall pay the OEB's costs incidental to this proceeding upon receipt of the OEB's invoice.

Parties are responsible for ensuring that any documents they file with the OEB, such as applicant and intervenor evidence, interrogatories and responses to interrogatories or any other type of document, **do not include personal information** (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's Rules of Practice and Procedure.

Please quote file number, **EB-2025-0027** for all materials filed and submit them in searchable/unrestricted PDF format with a digital signature through the <u>OEB's online</u> filing portal.

- Filings should clearly state the sender's name, postal address, telephone number and e-mail address.
- Please use the document naming conventions and document submission standards outlined in the <u>Regulatory Electronic Submission System (RESS)</u> <u>Document Guidelines</u> found at the <u>File documents online page</u> on the OEB's website.
- Parties are encouraged to use RESS. Those who have not yet <u>set up an account</u>, or require assistance using the online filing portal can contact <u>mailto:registrar@oeb.ca</u> for assistance.
- Cost claims are filed through the OEB's online filing portal. Please visit the <u>File documents online page</u> of the OEB's website for more information. All participants shall download a copy of their submitted cost claim and serve it on all required parties as per the <u>Practice Direction on Cost Awards</u>.

All communications should be directed to the attention of the Registrar and be received by end of business, 4:45 p.m., on the required date.

With respect to distribution lists for all electronic correspondence and materials related to this proceeding, parties must include the Case Manager, Oluwole (Wolly) Bibiresanmi, at 437-880-4352 or Oluwole.Bibiresanmi@oeb.ca, and OEB Counsel, lan Richler at lan.Richler@oeb.ca

Email: registrar@oeb.ca

Tel: 1-877-632-2727 (Toll free)

DATED at Toronto, December 19, 2025

ONTARIO ENERGY BOARD

Ritchie Murray Acting Registrar

SCHEDULE A DECISION AND RATE ORDER INNPOWER CORPORATION TARIFF OF RATES AND CHARGES EB-2025-0027 DECEMBER 19, 2025

Effective and Implementation Date January 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0027

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to residential customers residing in detached, semi detached, townhouse (freehold or condominium) dwelling units, duplexes or triplexes. Supply will be limited up to a maximum of 200 amp @ 240/120 volt. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2028 \$ 0.18 Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2026 \$ 1.34 Smart Metering Entity Charge - effective until December 31, 2027 \$ 0.42 Low Voltage Service Rate \$ \$/kWh 0.0040 Rate Rider for Disposition of Global Adjustment Account (2026) - effective until December 31, 2026 Applicable only for Non-RPP Customers \$ \$/kWh 0.0064 Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026 Applicable only for Class B Customers \$ \$/kWh 0.0005 Rate Rider for Disposition of Capacity Based Recovery Account (2026) - effective until December 31, 2026 Applicable only for Class B Customers \$ \$/kWh 0.0005 Retail Transmission Rate - Network Service Rate \$ \$/kWh 0.0114 Retail Transmission Rate - Line and Transformation Connection Service Rate \$ \$/kWh 0.0085 MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR Capacity Based Recovery (CBR) - Applicable for Class B Customers \$ \$/kWh 0.0006 Rural or Remote Electricity Rate Protection Charge (RRRP) \$ \$/kWh 0.0006 Standard Supply Service - Administrative Charge (if applicable) \$ 0.25	Service Charge	\$	48.94
Smart Metering Entity Charge - effective until December 31, 2027 Low Voltage Service Rate Rate Rider for Disposition of Global Adjustment Account (2026) - effective until December 31, 2026 Applicable only for Non-RPP Customers Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026 Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026 Applicable only for Class B Customers Retail Transmission Rate - Network Service Rate \$/kWh 0.0005 Retail Transmission Rate - Line and Transformation Connection Service Rate \$/kWh 0.0085 MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR Capacity Based Recovery (CBR) - Applicable for Class B Customers \$/kWh 0.0006 Rural or Remote Electricity Rate Protection Charge (RRRP) \$/kWh 0.0006	Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2028	\$	0.18
Low Voltage Service Rate Rate Rider for Disposition of Global Adjustment Account (2026) - effective until December 31, 2026 Applicable only for Non-RPP Customers Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026 Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026 Applicable only for Class B Customers Retail Transmission Rate - Network Service Rate \$/kWh 0.0005 Retail Transmission Rate - Line and Transformation Connection Service Rate \$/kWh 0.00114 Retail Transmission Rate - Line and Transformation Connection Service Rate \$/kWh 0.0085 MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR Capacity Based Recovery (CBR) - Applicable for Class B Customers \$/kWh 0.0006	Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2026	\$	1.34
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until December 31, 2026 Applicable only for Non-RPP Customers \$/kWh 0.0064 Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026 \$/kWh (0.0003) Rate Rider for Disposition of Capacity Based Recovery Account (2026) - effective until December 31, 2026 Applicable only for Class B Customers \$/kWh 0.0005 Retail Transmission Rate - Network Service Rate \$/kWh 0.0114 Retail Transmission Rate - Line and Transformation Connection Service Rate \$/kWh 0.0085 MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR Capacity Based Recovery (CBR) - Applicable for Class B Customers \$/kWh 0.0006 Rural or Remote Electricity Rate Protection Charge (RRRP) \$/kWh 0.0006	Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Applicable only for Non-RPP Customers \$/kWh 0.0064 Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026 \$/kWh (0.0003) Rate Rider for Disposition of Capacity Based Recovery Account (2026) - effective until December 31, 2026 Applicable only for Class B Customers \$/kWh 0.0005 Retail Transmission Rate - Network Service Rate \$/kWh 0.0114 Retail Transmission Rate - Line and Transformation Connection Service Rate \$/kWh 0.0085 MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR Capacity Based Recovery (CBR) - Applicable for Class B Customers \$/kWh 0.0006 Rural or Remote Electricity Rate Protection Charge (RRRP) \$/kWh 0.0006	Low Voltage Service Rate	\$/kWh	0.0040
Rate Rider for Disposition of Capacity Based Recovery Account (2026) - effective until December 31, 2026 Applicable only for Class B Customers \$/kWh 0.0005 Retail Transmission Rate - Network Service Rate \$/kWh 0.0114 Retail Transmission Rate - Line and Transformation Connection Service Rate \$/kWh 0.0085 MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR Capacity Based Recovery (CBR) - Applicable for Class B Customers \$/kWh 0.0006 Rural or Remote Electricity Rate Protection Charge (RRRP) \$/kWh 0.0006		\$/kWh	0.0064
Applicable only for Class B Customers \$/kWh 0.0005 Retail Transmission Rate - Network Service Rate \$/kWh 0.0114 Retail Transmission Rate - Line and Transformation Connection Service Rate \$/kWh 0.0085 MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR Capacity Based Recovery (CBR) - Applicable for Class B Customers \$/kWh 0.0006 Rural or Remote Electricity Rate Protection Charge (RRRP) \$/kWh 0.0006	Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026	\$/kWh	(0.0003)
Retail Transmission Rate - Line and Transformation Connection Service Rate \$/kWh 0.0085 MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR \$/kWh 0.0041 Capacity Based Recovery (CBR) - Applicable for Class B Customers \$/kWh 0.0006 Rural or Remote Electricity Rate Protection Charge (RRRP) \$/kWh 0.0006		\$/kWh	0.0005
MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR Capacity Based Recovery (CBR) - Applicable for Class B Customers Rural or Remote Electricity Rate Protection Charge (RRRP) \$/kWh 0.0006	Retail Transmission Rate - Network Service Rate	\$/kWh	0.0114
Wholesale Market Service Rate (WMS) - not including CBR Capacity Based Recovery (CBR) - Applicable for Class B Customers Rural or Remote Electricity Rate Protein Charge (RRRP) \$/kWh 0.0006	Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0085
Capacity Based Recovery (CBR) - Applicable for Class B Customers \$/kWh 0.0006 Rural or Remote Electricity Rate Protection Charge (RRRP) \$/kWh 0.0006	MONTHLY RATES AND CHARGES - Regulatory Component		
Rural or Remote Electricity Rate Protection Charge (RRRP) \$/kWh 0.0006	Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
	Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable) \$ 0.25	Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
	Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date January 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0027

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account taking electricity at 750 volts or less whose monthly peak demand is less than or expected to be less than 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Rural or Remote Electricity Rate Protection Charge (RRRP)

Standard Supply Service - Administrative Charge (if applicable)

Service Charge	\$	49.39
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2028	\$	0.31
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2026	\$	2.31
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Distribution Volumetric Rate	\$/kWh	0.0105
Low Voltage Service Rate	\$/kWh	0.0037
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until December 31, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0064
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026	\$/kWh	(0.0001)
Rate Rider for Disposition of Capacity Based Recovery Account (2026) - effective until December 31, 2026 Applicable only for Class B Customers	\$/kWh	0.0005
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0103
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0079
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006

\$/kWh

0.0006

0.25

Effective and Implementation Date January 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0027

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or expected to be equal to or greater than 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	252.64
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2028	\$	4.42
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2026	\$	33.11
Distribution Volumetric Rate	\$/kW	5.6212
Low Voltage Service Rate	\$/kW	1.9458
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until December 31, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0064
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026	\$/kW	(0.1205)
Rate Rider for Disposition of Capacity Based Recovery Account (2026) - effective until December 31, 2026		0.4505
Applicable only for Class B Customers	\$/kW	0.1585
Retail Transmission Rate - Network Service Rate	\$/kW	4.0698
Retail Transmission Rate - Network Service Rate - EV CHARGING	\$/kW	0.6919
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	4.4758
Retail Transmission Rate - Line and Transformation Connection Service Rate - EV CHARGING	\$/kW	0.7609
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	4.0698
Retail Transmission Rate - Network Service Rate - Interval Metered - EV CHARGING	\$/kW	0.6919
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	4.1938
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered - EV CHARGING	\$/kW	0 7129

Effective and Implementation Date January 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0027

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date January 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0027

EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION

This classification applies to an electricity distributor licensed by the Ontario Energy Board that is provided electricity by means of this distributor's facilities. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Rural or Remote Electricity Rate Protection Charge (RRRP)

Standard Supply Service - Administrative Charge (if applicable)

Service Charge	\$	240.48
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2028	\$	4.75
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2026	\$	36.17
Distribution Volumetric Rate	\$/kW	4.8733
Low Voltage Service Rate	\$/kW	1.9458
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until December 31, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0064
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026	\$/kW	(0.0948)
Rate Rider for Disposition of Capacity Based Recovery Account (2026) - effective until December 31, 2 Applicable only for Class B Customers	2026 \$/kW	0.1954
Retail Transmission Rate - Network Service Rate	\$/kW	4.0698
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	4.1938
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006

\$/kWh

0.0006

0.25

Effective and Implementation Date January 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0027

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to a non-residential account taking electricity at 240/120 or 120 volts whose monthly peak demand is less than, or expected to be less than, 50kW and the consumption is unmetered. A detailed calculation of the load will be calculated for billing purposes. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	12.95
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2028	\$	0.14
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2026	\$	1.05
Distribution Volumetric Rate	\$/kWh	0.0218
Low Voltage Service Rate	\$/kWh	0.0037
Rate Rider for Disposition of Capacity Based Recovery Account (2026) - effective until December 31, 2026 Applicable only for Class B Customers	\$/kWh	0.0005
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026	\$/kWh	(0.0004)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0103
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0079

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date January 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0027

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	10.51
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2028	\$	0.05
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2026	\$	0.40
Distribution Volumetric Rate	\$/kW	47.9065
Low Voltage Service Rate	\$/kW	1.6229
Rate Rider for Disposition of Capacity Based Recovery Account (2026) - effective until December 31, 2026 Applicable only for Class B Customers	\$/kW	0.1728
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026	\$/kW	(0.1493)
Retail Transmission Rate - Network Service Rate	\$/kW	3.1851
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	3.4979

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date January 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0027

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts concerning roadway lighting for a Municipality, Regional Municipality, and/or the Ministry of Transportation. This lighting will be controlled by photocells. The consumption for these customers will be based on the calculated connected load times as established in the approved Ontario Energy Board Street Lighting Load Shape Template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	3.14
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2028	\$	0.02
Rate Rider for Recovery of Wind Storm Damage Costs (2026) - effective until December 31, 2026	\$	0.12
Distribution Volumetric Rate	\$/kW	21.7254
Low Voltage Service Rate	\$/kW	1.0946
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until December 31, 2026 Applicable only for Non-RPP Customers	\$/kWh	0.0064
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until December 31, 2026	\$/kW	0.0104
Rate Rider for Disposition of Capacity Based Recovery Account (2026) - effective until December 31, Applicable only for Class B Customers	, 2026 \$/kW	0.1579
Retail Transmission Rate - Network Service Rate	\$/kW	3.1692
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.3593

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date January 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0027

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 5.00

Effective and Implementation Date January 1, 2026

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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses - applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Customer Administration
Arrears certificate

Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate) Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - after regular hours Customer Initiated Reconnection at meter - during regular hours Reconnection at meter - after regular hours \$ 65.00 Reconnection at meter - after regular hours \$ 65.00 Reconnection at meter - after regular hours \$ 185.00 Reconnection at pole - during regular hours \$ 185.00 Reconnection at pole - after regular hours \$ 185.00 Reconnection at pole - after regular hours \$ 185.00 Reconnection at pole - after regular hours \$ 185.00 Reconnection at pole - after regular hours \$ 185.00	Arrears certificate	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable) Returned cheque (plus bank charges) Meter dispute charge plus Measurement Canada fees (if meter found correct) **30.00 **Non-Payment of Account** Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate) Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours **Reconnection at pole - after regular hours Reconnection at meter - during regular hours **Reconnection at meter - during regular hours **Reconnection at pole - after regular hours **Reconnection at pole - after regular hours **Reconnection at meter - after regular hours **Reconnection at meter - after regular hours **Reconnection at pole - during regular hours **Reconnection at pole - after regular hours **Temporary service - install & remove - overhead - no transformer **Temporary service - install & remove - overhead - no transformer **Temporary service - installation and removal - underground - no transformer **Temporary service - installation and removal - overhead - with transformer **Temporary service - installation and removal - overhead - with transformer **Temporary service - installation and removal - overhead - with transformer	Easement letter	\$	15.00
Returned cheque (plus bank charges) Meter dispute charge plus Measurement Canada fees (if meter found correct) \$ 15.00 Non-Payment of Account Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate) Reconnection at meter - during regular hours \$ 65.00 Reconnection at meter - after regular hours \$ 185.00 Reconnection at pole - during regular hours \$ 185.00 Reconnection at pole - after regular hours \$ 415.00 Customer Initiated Reconnection at meter - after regular hours \$ 65.00 Reconnection at meter - during regular hours \$ 185.00 Reconnection at meter - during regular hours \$ 185.00 Reconnection at meter - after regular hours \$ 185.00 Reconnection at meter - after regular hours \$ 185.00 Reconnection at pole - after regular hours \$ 185.00 Reconnection at pole - after regular hours \$ 30.00 Reconnection at pole - after regular hours \$ 30.00 Reconnection at pole - after regular hours \$ 30.00 Temporary service - install & remove - overhead - no transformer \$ 632.00 Temporary service - installation and removal - overhead - with transformer \$ 2,525.00	Credit reference/credit check (plus credit agency costs)	\$	15.00
Meter dispute charge plus Measurement Canada fees (if meter found correct) Non-Payment of Account Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate) Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - after regular hours Reconnection at meter - during regular hours Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - install & remove - overhead - no transformer Special meter reads Temporary service - installation and removal - underground - no transformer Special meter resistallation and removal - underground - no transformer Temporary service - installation and removal - overhead - with transformer Special meter resistallation and removal - overhead - with transformer Special meter resistallation and removal - overhead - with transformer Special meter resistallation and removal - overhead - with transformer Special meter resistallation and removal - overhead - with transformer Special meter resistallation and removal - overhead - with transformer	Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Non-Payment of Account Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate) Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - after regular hours Reconnection at meter - during regular hours Reconnection at meter - during regular hours Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - install a fer regular hours Reconnection at pole - after regular hours Reconnection at pole - install & remove - overhead - no transformer Special meter reads Temporary service - installation and removal - underground - no transformer Temporary service - installation and removal - overhead - with transformer Secondary - S	Returned cheque (plus bank charges)	\$	15.00
Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate) Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - after regular hours Customer Initiated Reconnection at meter - during regular hours Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - after regular hours Reconnection at pole - after regular hours \$ 185.00 Reconnection at pole - after regular hours \$ 30.00 Temporary service - install & remove - overhead - no transformer \$ 632.00 Temporary service - installation and removal - underground - no transformer \$ 2,525.00	Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - after regular hours Reconnection at meter - during regular hours Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - after regular hours Reconnection at pole - install & remove - overhead - no transformer Special meter reads Solution Temporary service - install & remove - overhead - no transformer Solution Temporary service - installation and removal - underground - no transformer Solution Temporary service - installation and removal - overhead - with transformer Solution S		%	1 50
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Reconnection at pole - after regular hours Customer Initiated Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - after regular hours Special meter reads Special meter reads Special meter reads Special meter reads Temporary service - install & remove - overhead - no transformer Special meter reads Temporary service - installation and removal - underground - no transformer Special meter reads Special meter re	Reconnection at meter - after regular hours		185.00
Customer Initiated Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Reconnection at pole - after regular hours Special meter reads Spe	Reconnection at pole - during regular hours	\$	185.00
Reconnection at meter - during regular hours Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Special meter reads Special meter reads Temporary service - install & remove - overhead - no transformer Temporary service - installation and removal - underground - no transformer Special meter reads Special meter reads	Reconnection at pole - after regular hours	\$	415.00
Reconnection at meter - after regular hours Reconnection at pole - during regular hours Reconnection at pole - during regular hours Reconnection at pole - after regular hours Special meter reads Special meter reads Special meter reads Temporary service - install & remove - overhead - no transformer Special meter reads Special meter re	Customer Initiated		
Reconnection at pole - during regular hours \$ 185.00 Reconnection at pole - after regular hours \$ 145.00 Other Special meter reads \$ 30.00 Temporary service - install & remove - overhead - no transformer \$ 632.00 Temporary service - installation and removal - underground - no transformer \$ 2,525.00	Reconnection at meter - during regular hours	\$	65.00
Reconnection at pole - after regular hours \$ 415.00 Other Special meter reads \$ 30.00 Temporary service - install & remove - overhead - no transformer \$ 632.00 Temporary service - installation and removal - underground - no transformer \$ 468.00 Temporary service - installation and removal - overhead - with transformer \$ 2,525.00	Reconnection at meter - after regular hours	\$	185.00
Other Special meter reads	Reconnection at pole - during regular hours	\$	185.00
Special meter reads \$ 30.00 Temporary service - install & remove - overhead - no transformer \$ 632.00 Temporary service - installation and removal - underground - no transformer \$ 468.00 Temporary service - installation and removal - overhead - with transformer \$ 2,525.00	Reconnection at pole - after regular hours	\$	415.00
Temporary service - install & remove - overhead - no transformer \$ 632.00 Temporary service - installation and removal - underground - no transformer \$ 468.00 Temporary service - installation and removal - overhead - with transformer \$ 2,525.00	Other		
Temporary service - installation and removal - underground - no transformer \$ 468.00 Temporary service - installation and removal - overhead - with transformer \$ 2,525.00	Special meter reads	\$	30.00
Temporary service - installation and removal - overhead - with transformer \$ 2,525.00	Temporary service - install & remove - overhead - no transformer	\$	632.00
2,020.00	Temporary service - installation and removal - underground - no transformer	\$	468.00
Specific charge for access to the power poles - per pole/year with the exception of wireless attachments \$ 40.59	Temporary service - installation and removal - overhead - with transformer	\$	2,525.00
	Specific charge for access to the power poles - per pole/year with the exception of wireless attachments	\$	40.59

Effective and Implementation Date January 1, 2026

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EB-2025-0027

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	125.72
Monthly Fixed Charge, per retailer	\$	50.29
Monthly Variable Charge, per customer, per retailer	\$/cust.	1.24
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.74
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.74)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.63
Processing fee, per request, applied to the requesting party	\$	1.24
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	5.03
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the		
Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.51

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0821
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0713