REQUESTOR NAME:	VECC
INFORMATION REQUEST ROUND:	# 1
TO:	Lakeland Power Distribution Ltd.
DATE:	December 19, 2025
CASE NO:	EB-2025-0024
APPLICATION NAME:	2026 IRM Application – Z-Factor

VECC-1

Ref: IRM Application p. 30

An emergency temporary replacement unit was sourced and installed on June 19, 2024, and after an extensive search, and price negotiations, a transformer repair vendor was found for the damaged transformer. The latest expected timing for full repair and return of the transformer is Fall 2026.

Please provide the number of transformer failures in the past five years and in the response provide a description of how Lakeland responded to the failure(s) and include a breakdown of costs.

VECC-2

Ref: IRM Application p. 30

This Z-factor claim is for costs to September 30, 2025, with an updated Z-factor claim to be submitted in 2026. The costs in this Z-factor are for installation and rental of the temporary transformer, consulting and expert fees and a 25% progress payment to the transformer repair vendor.

Please provide the cost estimate to repair the transformer.

VECC-3

a) Please provide a list and brief description of Lakeland Power's previous Z-factor claims and in the response include the amounts requested compared to the amounts approved.

b) Please provide the percentage of Lakeland's system that is underground compared to overhead.

c) Please provide the operating and capital budgets included in base rates related to emergency response, storm response or reactive expenditures.

d) Please provide the spending actuals for each of the relevant programs in part (c) for the years 2020-2025.

VECC-4

Ref: IRM Appendix Z-2 p. 6

The Ice Storm Event heavily affected Bracebridge, Lakeland Power's largest municipal territory, accounting for 7,564 of 8,967, or 84%, of customers affected. Other areas of Lakeland Power's territory were also impacted, but less than Bracebridge.

Please provide an outage map which depicts the service areas impacted by the storm.

VECC-5

a) Please provide the number of interruptions, number of customer interruptions and customer interruption hours for each of the years 2020 to 2025 by cause code.

b) Please discuss the trend in Tree Contact interruptions.

VECC-6

Ref: IRM Appendix Z-2 p. 8

Contracts for tree trimming are typically awarded by Lakeland Power on a three-year basis with work completed in defined zones.

a) Please provide a map of Lakeland Power's tree trimming zones and explain Lakeland Power's Vegetation Management strategy.

b) Please provide Lakeland Power's Vegetation Management budget approved in base rates.

c) Please complete the following table:

	2020	2021	2022	2023	2024	2025

Planned Trimming Zones						
Actual Trimming Zones						
Vegetation Management Budget $						
Vegetation Management Actuals $						

d) Please explain any variances in planned vegetation management activities and spending by year.

e) Please explain Lakeland Power's tree trimming specifications and confirm these specifications were met in the affected service areas.

VECC-7

Ref: IRM Appendix Z-2 p. 8

Lakeland Power relies on its Emergency Response Plan (ERP) which outlines the processes and procedures for responding to power disruptions outside of routine operations.

a) Please provide a copy of Lakeland Power's ERP.

b) Please confirm Lakeland Power adhered to its ERP. If not, please explain any variances.

c) Please provide any lessons learned during the storm that will result in modifications to the ERP.

d) Please describe any steps, if any, to be prepared for or mitigate storm events in the future (i.e., training, process or system improvements)?

VECC-8

IRM Appendix Z-2 p. 11

a) Please complete the following Table:

	Internal Resources Operating	Internal Resources Capital	Third-Party Contractors Operating	Third-Party Contractors Capital
Regular Labour Hours				
Overtime Labour Hours				
Regular Labour $				
Overtime Labour $				
Materials $				
Equipment $				
Vehicles $				
Indirect Costs $				
Total $				

b) Please confirm no regular hours for internal resources are included in the Z-factor. If not, please explain.

c) Please discuss how Lakeland Power calculated internal Overtime hours.

d) Please explain how third-party contractor regular labour and overtime labour costs were determined.

VECC-9

Ref: IRM Appendix Z-2 p. 30

Lakeland Power provided the following damage from the ice storm:

- 48 broken poles
- 6 damaged transformers

a) Please provide the age, estimated service life and condition of each pole in terms of very good, good, fair, poor or very poor condition.

b) Please provide the age, estimated service life and condition of each transformer in terms of very good, good, fair, poor or very poor condition.

c) For each of the assets above, please provide the quantity of assets replaced on a like-for-like basis. If not replaced on a like-for-like basis, please explain.

d) Please provide the average cost to replace a pole over the 2020-2025 period and show the calculation.

e) Please explain the damage to each transformer and the costs to repair each transformer.

f) Please provide the quantity of poles Lakefront Power plans to replace per year over the period 2025 to 2029 and in the response provide the number of poles to be replaced in poor and very poor condition.