

EB-2024-0115

HYDRO OTTAWA LIMITED

**APPLICATION FOR DISTRIBUTION
RATES BEGINNING JANUARY 1, 2026**

EB-2024-0115

VECC COMPENDIUM 2 PANEL NET METERING

January 14, 2026

TAB 1

1 classes, as well as the forecasted Regulated Price Plan (“RPP”), transmission, low voltage, and
 2 regulatory rates.

3

4 Hydro Ottawa is proposing to adjust these rates on an annual basis to reflect any changes in the
 5 distribution, RPP, and transmission rates. In addition, Regulatory rates will be updated as per
 6 any applicable OEB Decision and/or Order.

7

8 **4. REVISED GENERATOR CHARGES & STANDARD SUPPLY SERVICE CHARGES**

9 **4.1. GENERATOR FIXED SERVICE CHARGES**

10 Hydro Ottawa is proposing to revise the MicroFIT, Net Metering, FIT, and HCI/RESOP/HESOP
 11 charges as part of this Application. The revised charges reflect a reassessment of the costs
 12 associated with managing these accounts on a monthly basis. Hydro Ottawa further proposes
 13 that the proposed 2021 charges be scaled annually by 2.51% for 2022-2025. As noted above,
 14 the 2.51% is consistent with the escalation rate applied to Hydro Ottawa’s 2022-2025 OM&A
 15 expenses and the majority of other revenue rates as part of this Application.

16

17 Table 2 summarizes the approved Generator Service charges for 2020 and the proposed
 18 Generator Service charges for 2021-2025.

19

20

Table 2 – Generator Service Charges

	2020	2021	2022	2023	2024	2025
MicroFIT and Net-Metering ERF	\$19.00	\$14.00	\$15.00	\$15.00	\$15.00	\$16.00
FIT ERF	\$129.00	\$76.00	\$78.00	\$80.00	\$82.00	\$84.00
HCI, RESOP, Other ERF	\$281.00	\$314.00	\$322.00	\$330.00	\$338.00	\$347.00

21

22 **4.2. STANDARD SUPPLY SERVICE CHARGE**

23 Hydro Ottawa is proposing to increase the Standard Supply Service Administrative Charge
 24 (“SSS Charge”) rate to align with the 2021-2025 Retail Services Distributor-consolidated billing
 25 monthly charge. The corresponding increase will result in customers paying an equal service

TAB 2

1 **INTERROGATORY RESPONSES TO VULNERABLE ENERGY CONSUMERS**

2 **COALITION**

3
4 **8.0-VECC-69**

5
6 EVIDENCE REFERENCE:

7
8 Exhibit 8-4-2, page 3

9
10 QUESTION(S):

11
12 a) How many Net Metering customers does Hydro Ottawa currently have?

13
14 b) Are there any incremental costs associated with providing Net Metering Service that are not
15 incurred to provide service to non-Net Metering customers in the same rate class?

16 I. If not, why not?

17 II If yes, please estimate what the total incremental costs are based on either: i) 2024 actual
18 costs or ii) 2026 forecast costs.

19
20 _____
21 **RESPONSE(S):**

22
23 a) Hydro Ottawa currently has 601 net metering customers as of June 30, 2025.

24
25 b) Any incremental costs associated with providing Net Metering Service that are not incurred to
26 provide service to non-Net Metering customers in the same rate class are minimal.

27
28 i) The historical Net Metering charge was set based on recovering the costs incurred to bill
29 the net metering customers manually. Hydro Ottawa has since automated this process
30 resulting in large productivity benefits. Please refer to Schedule 1-3-4 - Facilitating

- 1 Innovation and Continuous Improvement Table 4 for quantifiable benefits and Section
- 2 3.2.1 for further details.
- 3
- 4 ii) See response to i).

TAB 3

1 **5. NET METERING SERVICE CHARGE**

2 Hydro Ottawa is proposing to remove the Net Metering service charge for the 2026-2030 period. As
3 of November 1, 2021 Hydro Ottawa stopped charging the monthly service charge to Net Metering
4 customers. Net metering customers, unlike other generation customers, also incur a monthly fixed
5 service charge based on the distribution rate class they are assigned. The net metering charge was
6 removed to encourage residents to generate their own energy, and support the City of Ottawa's
7 Energy & Emissions Plan. For further details, please refer to Schedule 6-3-4 - Other Operating
8 Revenue.

TAB 4

- 1 For additional information about activities Hydro Ottawa is undertaking to increase awareness and
- 2 use of DERs, see the response to interrogatory 1-PP-7(e).

TAB 5

1 **INTERROGATORY RESPONSES TO POLLUTION PROBE**

2
3 **1-PP-1**

4
5 **EVIDENCE REFERENCE:**

6
7 EB-2019-0126 dec_order_Hydro Ottawa_20201119, Schedule A, Settlement Proposal page 22 of
8 67.

9
10 **QUESTION(S):**

- 11
- 12 a) Please confirm that the City of Ottawa Energy Evolution plan remains in place with Net Zero by
13 2050 targets. If not correct, please provide the updated plan and explain the changes.
- 14 b) Please provide the activities and outcomes delivered by Hydro Ottawa coordination over the
15 2021-2025 term related to cost efficiencies, reduced emissions, and enhanced energy outcomes
16 within the City of Ottawa. For each activity and outcome, please include specific quantitative
17 results where possible.
- 18 c) Please provide a summary of the activities and outcomes to be delivered by Hydro Ottawa
19 coordination over the 2026-2030 term related to cost efficiencies, reduced emissions, and
20 enhanced energy outcomes within the City of Ottawa. For each activity and outcome, please
21 include specific quantitative results where possible.
- 22

23 **RESPONSE(S):**

- 24
- 25 a) Hydro Ottawa notes that the City of Ottawa's (City) website (accessed August 07, 2025)
26 includes both the Energy Evolution action plan¹ and the Climate Change Master Plan.² Both of
27 these sources indicate the City's target of 100% reduction of emissions from City operations by

¹City of Ottawa, "Energy Evolution"
<https://ottawa.ca/en/living-ottawa/environment-conservation-and-climate/reducing-greenhouse-gas-emissions/strategies-and-action-plans/energy-evolution#section-fa5b88e5-10e8-4ed9-8031-67c6c73d7df3>.

²City of Ottawa, "Climate Change Master Plan"
<https://ottawa.ca/en/planning-development-and-construction/official-plan-and-master-plans/climate-change-master-plan#section-08062b40-74a0-4521-b619-93451ff489fe>.

1 2040, and 100% reduction of emissions from the community by 2050.

2

3 b) Please refer to Section 12.7 of Schedule 1-1-4 - Administration for an overview of how Hydro
4 Ottawa addressed the referenced settlement agreement commitment as an OEB-approved
5 directive.

6

7 In addition, below is a list of other notable activities and outcomes related to Energy Evolution
8 that were enabled by Hydro Ottawa over the 2021-2025 term:

9

10 • Light Rail Transit (LRT): Hydro Ottawa has been a critical planning, coordination and
11 delivery partner for the City's flagship LRT public transit and transit electrification project.
12 Hydro Ottawa's core responsibilities included the relocation and protection of conflicting
13 infrastructure, the expansion of the electrical system to accommodate future LRT
14 stations, and the provision of commercial connections. For additional information on the
15 infrastructure investments made by the utility during 2021-2025 in support of LRT, please
16 see Section 5.1.1. Historical Expenditures (for System Access) in Schedule 2-5-5 -
17 Capital Expenditure Plan.

18

19 • Zero Emission Bus (ZEB) program: together with the LRT project, the ZEB program
20 represents a signature initiative under the City's Climate Change Master Plan to reduce
21 GHGs from public transit. The program involves the conversion of the City's
22 diesel-fuelled municipal bus fleet to non-emitting electric buses.

23

24 During the 2021-2025 rate term, Hydro Ottawa's action in support of ZEB was the
25 provision of electrical infrastructure to support the load of an electric bus terminal at the
26 municipal transit agency's main garage for bus maintenance and storage. For more
27 information on these investments, please see Sections 4.1.1. and 5.1.1. of Schedule
28 2-5-5 - Capital Expenditure Plan. Respectively, these sections provide an overview of
29 variances in all of Hydro Ottawa's capital expenditures and in System Access
30 expenditures for the 2021-2025 period.

1 • Building retrofits: Retrofitting buildings through the installation of more energy efficient
2 equipment and technology is a major area of focus under the City's Climate Change
3 Master Plan. On this file, Hydro Ottawa has likewise served as a coordination and
4 implementation partner. The utility assisted the City in the design and development of
5 signature municipal programs such as the Better Homes Loan Program, which offered
6 financing options to homeowners to assist with energy improvements; the Better
7 Buildings Program, which encouraged benchmarking among commercial buildings, and
8 provided further support for energy efficiency; and the High Performance Development
9 Standard, which contains a set of requirements aimed at elevating the performance of
10 new building projects to achieve sustainable and resilient design. Interaction with City
11 staff related to Energy Evolution, including the initiatives noted above, is further outlined
12 in Schedule 1-4-1 - Customer Engagement Ongoing, Section 2.3.3.1.

13
14 In addition, in 2024 Hydro Ottawa launched the Ottawa Retrofit Accelerator (ORA)
15 program, which provides an ecosystem of support services to assist commercial
16 customers with all phases of deep retrofits and energy efficiency upgrades aimed at
17 facility-level decarbonization. These steps taken to further position Hydro Ottawa as a
18 trusted advisor and energy partner to customers within the utility's proposal to establish
19 ORA was assessed and affirmed by Natural Resources Canada, with \$10 million in
20 federal funding awarded to Hydro Ottawa for three-year delivery of the program. Of note,
21 the City is an official ORA program partner. Additional information on ORA is available in
22 Schedule 1-4-1 - Customer Engagement Ongoing, Section 2.4.4

23
24 • Energy efficiency and emission reduction projects for Ottawa Community Housing
25 (OCH): As a subsidiary of the City of Ottawa, and the city's largest social housing
26 provider, OCH is an important partner in pursuing the City's community GHG reduction
27 target. Hydro Ottawa has supported OCH through its Key Accounts team, as well as with
28 decarbonization support (through the Ottawa Retrofit Accelerator Initiative) and energy
29 efficiency support (through the utility's Conservation and Demand Management team).

- 1 ● Engagement on municipal plans and policies: alongside the provision of expertise and
2 input on municipal retrofit programs, Hydro Ottawa offered the City support on a range of
3 other municipal plans and policies. These included the City's 2021-2046 Official Plan,
4 adopted by City Council in November 2021. During the consultation and development
5 process for the Official Plan, the utility collaborated with City staff in examining the
6 implications of their proposals for impact to the local distribution network. Other
7 examples of constructive coordination included the utility's engagement in 2024 and
8 2025, respectively, on proposed municipal bylaws governing the use of battery electric
9 storage systems (BESS), and the provision of EV parking spaces in new residential
10 developments. Ways in which the utility engages with the City are also detailed in
11 Section 2.3.1.1 of Schedule 1-4-1 - Customer Engagement Ongoing.
- 12
- 13 ● Key Accounts symposium: during the 2021-2025 rate period, Hydro Ottawa hosted two
14 major symposia with Key Account customers, including the City. The events were aimed
15 at engaging with, obtaining feedback from, and providing insight and education to
16 customers on a range of issues, challenges and opportunities, including electrification,
17 energy efficiency, DERs, EV charging and net-zero. Within the main plenary as well as
18 breakout sessions, there was extensive dialogue on the Climate Change Master Plan
19 and Energy Evolution. During the 2022 symposium, Hydro Ottawa invited City of Ottawa
20 staff to present at a breakout session focused specifically on Energy Evolution. For
21 additional information, please see Section 2.3 of Schedule 1-4-1 - Customer
22 Engagement Ongoing.
- 23
- 24 ● DER deployment and integration: Please refer to interrogatory response 1-PP-7 part (e)
25 for a summary of the actions the utility is taking to expand DER deployment and
26 integration, and leverage the demand benefits associated with DERs. Increased use of
27 DERs supports Energy Evolution's goal of growing the use of renewable energy
28 resources in Ottawa.
- 29
- 30 ● Net-zero operations: For an overview of the utility's activities related to Hydro Ottawa
31 Holding Inc.'s net-zero operations commitment, refer to the response to interrogatory

1 1-PP-6. These activities have also supported the City's emissions reduction and clean
2 energy goals.

3
4 c) Hydro Ottawa has provided information regarding its coordination with the City of Ottawa on a
5 range of issues and interests, including Energy Evolution, in the pre-filed evidence. Please refer
6 to Section 2.3 of Schedule 1-4-1 - Customer Engagement Ongoing, and Section 6 of Schedule
7 2-5-2 - Coordinated Planning with Third Parties.

8
9 In addition, as part of Hydro Ottawa's business planning process, detailed in Schedule 1-2-3 -
10 Business Plan, Energy Evolution and the Climate Change Master Plan were key strategic inputs
11 informing the context for the development of its 2026-2030 investment plans. The list below
12 provides an overview of key examples of alignment between the utility's plans and the City's
13 emission reduction and renewable energy objectives.

14
15 • Electrification and decarbonization: as noted throughout this Application, electrification is
16 a major driver of investment for the upcoming five-year rate term and is one of four
17 strategic grid investment priorities (see Schedule 2-5-1 - Distribution System Plan
18 Overview as well as Attachment 1-4-1(B) - Customer Experience Strategy for more
19 information). Numerous planning considerations have informed Hydro Ottawa's
20 approach to electrification-related investments in 2026-2030. Among the most significant
21 of these are the unprecedented number of large load requests which the utility is fielding
22 from customers and prospective customers whose sustainability interests and objectives
23 are inducing them to seek upgraded service, expand their load profile and electrify their
24 operations. In addition, Hydro Ottawa commissioned a study examining the implications
25 of decarbonization and electrification in the transportation and building sectors on future
26 load and the distribution system (please see Attachment 2-5-4(F) - Decarbonization
27 Study). The reference scenario from this study has informed regional planning forecasts
28 and the scoping of corresponding infrastructure investments for the next five years, such
29 as the capacity of specific substations and the conversion of voltage levels for
30 deteriorating station assets. Finally, the Hydro Road station project is another compelling

1 example of electrification activity. Designed to support the power supply requirements of
2 the City's ZEB program, the station is scheduled for energization in 2027.

3
4 • Energy transition programs: during the 2026-2030 rate period, Hydro Ottawa is set to
5 expand on existing programs (such as raising awareness of and increasing uptake of the
6 IESO's electricity Demand Side Management programs, the Ottawa Retrofit Accelerator
7 program), and introduce new programs (such as the Ottawa DER Accelerator project,
8 non-wires customer solutions programs, etc.) which will facilitate customer action to
9 implement energy efficiency measures, decarbonization measures, and the greater use
10 of customer-owned DERs to address system needs in a targeted area of constraint. For
11 more information, please see Section 2.4 of Schedule 1-4-1 - Customer Engagement
12 Ongoing (for examples of programs Hydro Ottawa has run in the past) and Section
13 9.2.2.1 of Schedule 2-5-4 - Asset Management Process and Section 3.6.3.1 of Schedule
14 2-5-8 - System Service Investments (for additional information on Hydro Ottawa's
15 proposed non-wires customer solutions programs).

16
17 For a fulsome overview of the work Hydro Ottawa is undertaking to promote and enable
18 increased deployment and integration of DERs, please see interrogatory response
19 1-PP-7 part (e).

20
21 • Battery energy storage systems (BESS): over the course of the next five-year term,
22 Hydro Ottawa is proposing to deploy approximately 25 MW worth of BESS to help
23 cost-effectively address capacity constraints and improve reliability in targeted areas.
24 Please see Section 2 of Schedule 2-5-8 - System Service Investments for details.

25
26 • Removal of Net Metering Service Charge: as a focus on supporting local renewable
27 energy, by way of this Application Hydro Ottawa is proposing to eliminate the service
28 charge that had previously been applied to net metering resources. The utility stopped
29 levying this charge in 2021, in order to support local distributed generation. Please see
30 Schedule 8-4-2 - Generation Charges for further information.

- 1 • Facilitating isolations/re-energizations for electrical work: as outlined in Section 2 of
2 Schedule 6-3-5 - Other Income & Deductions, Hydro Ottawa is proposing to offer
3 residential electrical isolations/re-energizations for electrical work at no service charge to
4 the customer. The intention is to facilitate work such as service upgrades if necessary for
5 things like EV charger or heat pumps installations, or for DER connections.
6
- 7 • Climate adaptation and resilience: it bears emphasis that the City's Climate Change
8 Master Plan does not focus exclusively on GHG emissions mitigation – adapting to the
9 effects of climate change and strengthening resilience against future impacts are
10 likewise priorities. Hydro Ottawa confirms that its capital investment program for
11 2026-2030 includes multiple proposals for bolstering the resilience of its distribution grid
12 against extreme weather events. For example, the utility has established a new
13 Distribution System Resilience Program within its System Service portfolio focused on
14 enhancing resilience through such measures as strategic undergrounding, storm
15 hardening, feeder reconfiguration and line relocation. Additional information is available
16 in Schedule 2-5-7 - System Renewal Investments and Schedule 2-5-8 - System Service
17 Investments. Of note, the formulation of these proposals was informed by rigorous
18 climate adaptation studies and assessments, which were included in the pre-filed
19 evidence: Attachment 2-5-4(B) - Addendum Report to Distribution System Climate
20 Vulnerability Risk Assessment and Climate Change Adaptation Plan and Attachment
21 2-5-4(E) - Resilience Investment Business Case Report.

TAB 6

1 **Table A - 2026-2030 Net Metering Service Charge Illustrative Revenue (\$'000s)**

	Bridge	Test Years				
	2025	2026	2027	2028	2029	2030
Net-Metering Charge	\$ 16.00	\$ 17.00	\$ 18.00	\$ 19.00	\$ 20.00	\$ 21.00
Illustrative Revenue	-	\$ 209	\$ 311	\$ 447	\$ 627	\$ 864

2
3 Based on the incremental costs for Net-Metering customers, the updated 2026 charge is estimated
4 to be \$8.00. The 2.10% inflation rate was applied for the years 2027-2030, while rounding to the
5 nearest dollar. Table B details the illustrative revenue based on the updating costing.

6
7 **Table B - 2026-2030 Net Metering Service Charge Illustrative Revenue - Updated**
8 **Costing (\$'000s)**

	Bridge	Test Years				
	2025	2026	2027	2028	2029	2030
Net-Metering Charge	\$ 16.00	\$ 8.00	\$ 9.00	\$ 9.00	\$ 9.00	\$ 9.00
Illustrative Revenue	-	\$ 98	\$ 155	\$ 212	\$ 282	\$ 370

9
10 Hydro Ottawa estimated the productivity savings for Net-Metering at the end of 2024. Since then the
11 IESO has announced the Home Renovations Savings Plan (“HRSP”) which enables homeowners to
12 receive rebates for solar panels installed; in return the solar must be used for load displacement
13 purposes only and they are not eligible for the Net-Metering program. Table C displays the Net
14 Metering Service Charge illustrative revenue based on the assumption most Residential solar panel
15 growth will result from the HRSP and not the Net-Metering program.

16
17 **Table C - 2026-2030 Net Metering Service Charge Illustrative Revenue - Updated**
18 **Costing and Unit Estimate (\$'000s)**

	Bridge	Test Years				
	2025	2026	2027	2028	2029	2030
Net-Metering Charge	\$ 16.00	\$ 8.00	\$ 9.00	\$ 9.00	\$ 9.00	\$ 9.00
Illustrative Revenue		\$ 74	\$ 97	\$ 111	\$ 124	\$ 138

19

TAB 7

ONTARIO ENERGY BOARD

Benefit-Cost Analysis Framework for Addressing Electricity System Needs

MAY 16, 2024



Ontario
Energy
Board

distribution rate-setting applications to the OEB. The intent of the BCA Framework is to encourage the development of solutions that are in the best interests of both an electricity distributor's customers and Ontario's energy customers more broadly. It seeks consistency in how distributors choose between NWS and traditional poles-and-wires infrastructure solutions to meet an electricity system need. As stated in the FEI Report, it is not the role of the OEB to increase or accelerate NWS adoption, or to choose one technology solution over another.

The BCA Framework is applicable to electricity distribution rate-setting activities and hence will be incorporated by reference in the OEB's existing Filing Requirements.

The BCA Framework is not a substitute or alternative to the Distribution System Code's (DSC) Offer to Connect economic evaluation methodology.⁵

An electricity distributor is to still perform an economic evaluation using the methodology specified in the DSC. This BCA Framework does not apply to determining costs of expansions and connections in relation to connecting new customers. Such evaluations are governed by the DSC.⁶

2.2. Criteria for Use

Consideration of NWS in Addressing System Needs

Per NWS Guidelines, distributors shall incorporate the consideration of NWS into their distribution system planning process by considering whether a distribution rate-funded NWS may be the preferred approach to meeting a system need, thus avoiding or deferring spending on traditional infrastructure.⁷

The NWS Guidelines established a new requirement that distributors are to document their consideration of NWS when making investment decisions on electricity system needs with an expected capital cost of \$2 million or more as part of distribution system planning, excluding general plant investments. The OEB may reconsider this threshold at a later date. This does not mean that a BCA will accompany all rate applications to the OEB. A distributor should first conduct a pre-assessment to identify whether there is a reasonable expectation that an NWS may be a viable approach to meeting an identified need. The OEB expects that the appropriateness of deploying

⁵ Ontario Energy Board Distribution System Code, Appendix B, Methodology and Assumptions for an Offer to Connect Economic Evaluation, October 21, 2009

⁶ Ontario Energy Board Distribution System Code, March 27, 2024

⁷ EB-2024-0118, Non-Wires Solutions Guidelines for Electricity Distributors, March 28, 2024

TAB 8

Ontario Energy Board

Staff Discussion Paper

**Rate Design for Recovery of Electricity
Distribution Costs**

EB-2007-0031

March 31, 2008 (Revised June 6, 2008)

3 RATE DESIGN PRINCIPLES

The Board identified three rate design principles for the purposes of this process. These principles encompass all of the “Bonbright attributes of a sound rate structure⁵” identified in the March 2007 Staff Discussion Paper:

1. full cost recovery;
2. fairness; and
3. efficiency.

3.1 Full Cost Recovery Principle

The Board’s legislated mandate includes the maintenance of a financially viable distribution industry. This is consistent with the Full Cost Recovery Principle that the level and design of rates should be sufficient to provide each distributor with a reasonable opportunity to recover its revenue requirement. This view has several implications, including the following.

- Each distributor’s rates should be determined by the level of costs that are reasonably and prudently incurred by the distributor to provide service to its customers. The expected revenue (i.e., based on normal weather and other conditions) should therefore equal expected costs.
- To the extent that the actual costs and revenue are uncertain, resulting in uncertainty in relation to a distributor’s net income and deemed return on equity, expected costs should include an allowed return on equity with an appropriate risk premium.
- For a distributor’s rates to be effective in recovering the required revenue, they should be practical, clear and uncontroversial.

⁵ Principles of Public Utility Rates, Bonbright, James C., et al., Public Utilities Reports Inc., 1988, pp. 383-384.