



From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, February 17, 2026 12:03 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: mparry@hscorp.ca
Subject: Intervention Form: EB-2025-0295 - Housing Services Corporation

Intervention Form

Case Number:

EB-2025-0295

Requesting information on behalf:

Of an organization

Intervenor Name:

Housing Services Corporation

Mandate and Objectives:

The Housing Services Corporation (HSC) is a non-profit organization that was created by the province under the Social Housing Reform Act (2000), a legislation later replaced by the Housing Services Act (2011). HSC is committed to ensuring that Ontario residents have access to safe and affordable rental housing that improves their quality of life. We support this vision by focusing on the long-term health and sustainability of Ontario's community (social) housing properties. We work directly with Ontario's 1,400+ community housing providers and 47 service managers to help them make the best use of their resources and manage their buildings more effectively. This includes programs and services to support energy and asset management, energy procurement, capital project management, insurance, strategic planning, and capital reserve investment. Our objective as an intervenor is to ensure that DSM programming is easily accessible and is designed and has sufficient budgets to achieve deepest energy savings across Ontario community housing's various portfolios and building types.

Membership of the Intervenor and Constituency Represented:

HSC represents Ontario's community (social) housing sector, which is comprised approximately 1,400 community housing providers and 47 municipal service managers and district social services administration boards that collectively administer and fund the sector's approximately 250,000 housing units. HSC serves this sector under provincial statute and is not membership based. As a constituency with a material interest in reducing energy costs, community housing provides significant opportunities to achieve the province's DSM objectives. This sector is unique from regular market rental housing and owned housing due to its status under the Housing Services Act and the related regulatory requirements to which it must comply. Unlike other housing sectors, community housing is subject to: 1) Local and provincial regulations governing operating and capital budgets, how much they put in their capital reserves, and limiting their ability to seek financing. 2) Being a municipal responsibility funded from constrained local tax bases. 3) Regulatory restrictions on the amount of rent they can charge and the percentage of utility costs they can collect from tenants, resulting in reduced revenues and lower capacity to fund capital improvements. Community housing exists to provide affordable rents to low and moderate income Ontarians, and capital gaps can not be addressed through rental increases. 4) Funding program designs that have resulted in system-wide underinvestment to meet long-term capital needs. HSC seeks to ensure the unique perspectives of and magnitude of opportunity in community housing are represented in Enbridge's DSM program design and budgets.

Programs or Activities Carried Out by the Intervenor:

As an organization with a provincial mandate under the Housing Services Act, 2011, HSC is required to operate programs in natural gas purchasing, insurance, and capital investments for community housing providers in Ontario. Since 2002, HSC has evolved our service offerings and role in this sector to provide hands-on supports to help community housing providers improve building efficiency and reduce utility costs; help maximize capital dollars via effective asset and data management; and protect them from liability and support effective risk management. HSC has served as an intervenor on natural gas DSM activities since 2018 and as an active member of electricity CDM consultations and working groups since 2002.

Governance Structure:

HSC is governed by a board of directors that is made up of key stakeholders in the community housing sector, including Service Managers, housing providers, and provincial representatives. HSC's intervenor representative will report to and receive instructions from HSC's Managing Director, Business Operations, who in turn reports to our Chief Executive Officer.

Representatives:

Myfanwy Parry
mparry@hscorp.ca
416-305-6287

Cost Claim Filing contact:

Other Contacts:

Frequent Intervenor Form:

Add all individuals listed on our Frequent Intervenor Form as contacts for this proceeding:

N/A

Names and email addresses of individuals to be added as contacts for this proceeding:

N/A

OEB Proceedings:

Item Description	Category	Status
EB-2024-0198	OEB Consultations – Natural Gas	Granted

Issues:

Assuming the Issues List will be similar to that in Procedural Order No. 1 of EB-2024-0198, HSC expects to focus on EGI's proposed budget and appropriateness of measures and their ability to maximize gas savings.

Policy Interests:

HSC seeks to participate in all aspects of this proceeding because: - The decisions arising from this proceeding will impact community housing providers and the low-income residents they house in terms of: gas delivery rates, DSM program costs, and DSM program offerings; ability

to undertake energy efficiency improvements; and housing affordability. - HSC represents the Ontario community housing sector, which has unique needs and project opportunities related to Enbridge's 2027-2030 DSM Plan, its budget, and program offerings. - This proceeding is a continuation of HSC's ongoing consultations with Enbridge Gas, Inc., since the inception of DSM programming, to ensure their programs are designed and have sufficient budgets to achieve deepest energy savings across community housing portfolios.

Hearings:

HSC accepts that the OEB holds written, oral and electronic hearings.

Evidence:

As of the time of this intervenor application, HSC does not expect to file evidence, nor plan to seek eligibility for an award of costs.

Coordination with Other Intervenors:

HSC is unique in serving the interests of both residents and housing providers in the low-income community (social) housing space and in having a provincially legislated mandate to support the community housing sector. We periodically communicate with the Low-Income Energy Network (LIEN) to understand that organization's views on DSM. In the EB-2024-0198 proceeding, HSC was directed to coordinate with the Federation of Rental-Housing Providers of Ontario (FRPO) but found that our questions and concerns did not materially overlap with FRPO's for that proceeding. While both LIEN and, to a degree, FRPO, have interests in the low-income space, there are sufficient differences in our missions and the groups we serve to warrant treatment as separate intervenors, with HSC ensuring the specific needs of the community housing sector are represented.

Cost Awards:

HSC will not be seeking eligibility for an award of costs.

Language Preference:

English is preferred, please.