



**Enbridge Gas Inc.**

**Application for Multi-Year Natural Gas Demand Side  
Management Plan (2027-2030)**

**PROCEDURAL ORDER NO. 1  
February 27, 2026**

Enbridge Gas Inc. (Enbridge Gas) filed a multi-year natural gas demand side management (DSM) plan application with the Ontario Energy Board (OEB) on December 18, 2025 under section 36(1) of the *Ontario Energy Board Act, 1998*, seeking approval for a new natural gas DSM policy framework effective January 1, 2027 and approval of a new multi-year DSM plan, inclusive of budgets, programs and targets, from January 1, 2027 to December 31, 2030.

**Intervention Requests**

A Notice of Application was issued on January 29, 2026. The following organizations applied for intervenor status:<sup>1</sup>

- Building Owners and Managers Association (BOMA)\*
- Canadian Manufacturers & Exporters (CME)\*
- Coalition of Concerned Manufacturers and Businesses of Canada (CCMBC)\*
- Consumers Council of Canada (CCC)\*
- Energy Probe Research Foundation (Energy Probe)\*
- Environmental Defence\*
- EPCOR Natural Gas Limited Partnership (ENGLP)
- Federation of Rental-housing Providers of Ontario (FRPO)\*
- Green Energy Coalition (GEC)\*
- Housing Services Corporation (HSC)
- Independent Electricity System Operator (IESO)
- Industrial Gas Users Association (IGUA)\*
- Low-Income Energy Network (LIEN)\*
- Minogi Corp.\*
- Ontario Greenhouse Vegetable Growers (OGVG)\*
- Pollution Probe\*

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<sup>1</sup> Organizations marked with \* denotes a request for cost eligibility.

- School Energy Coalition (SEC)\*
- Small Business Utility Alliance (SBUA)\*
- Three Fires Group Inc. (TFG)\*
- Vulnerable Energy Consumers Coalition (VECC)\*

On February 23, 2026 Enbridge Gas filed a letter indicating that it did not object to any of the intervenor status requests.

All parties that applied to intervene in this application have been determined to have a substantial interest and are accepted as intervenors. Parties that requested cost awards are eligible to apply for an award of costs under the OEB's [Practice Direction on Cost Awards](#). The list of parties in this proceeding is attached as Schedule A to this Procedural Order.

Cost eligible intervenors should be aware that the OEB will not generally allow the recovery of costs for the attendance of more than one representative of any party unless a compelling reason is provided when cost claims are filed.

Being eligible to apply for recovery of costs is not a guarantee of recovery of any costs claimed. Cost awards are made by way of OEB order at the end of a hearing.

### **Intervenor Categorization Pilot**

Both the OEB's [Report Back to the Minister on Intervenors and Regulatory Efficiency](#) (Report) and the Minister of Energy and Electrification's December 19, 2024 [Letter of Direction](#) promote a focus on regulatory efficiency and effectiveness. The Report lays out a 10-point action plan to improve the OEB's adjudicative process, reduce regulatory burden and duplication in appropriate areas, and lower costs. Item number three of the action plan describes how the OEB plans to establish categories for intervenors that typically have a substantial interest in proceedings. The categorization of intervenors aims for process efficiency including reducing duplication of interrogatories, enhancing the quality of submissions before the panel, and potentially lowering overall intervenor costs.

The OEB piloted the use of intervenor categories in Enbridge Gas's DSM Plan application<sup>2</sup>. Enbridge Gas initially filed this multi-year DSM plan for 2026–2030 in November 2024. Following the federal government's announcement that the Federal Carbon Charge for consumers would be reduced to zero as of April 1, 2025, Enbridge Gas filed a revised application in June 2025 seeking to extend its existing 2025 DSM plan through 2026. Given the significant change in the scope of the proceeding (i.e., from a multi-year plan to a single year extension), the OEB and intervenors agreed that

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<sup>2</sup> OEB File Number: EB-2024-0198

this case did not provide an ideal opportunity to fully assess the categorization approach.

In its February 23, 2026 letter, Enbridge Gas recommended that the OEB implement intervenor coordination measures in this proceeding, similar to the approach taken in its previous DSM plan application.<sup>3</sup>

The OEB will apply the same intervenor coordination measures in this proceeding as it did in Enbridge Gas's previous DSM plan application. The intervenor groupings will be identical and based on the rationale outlined by the OEB in Procedural Orders No. 1 and No. 2 from that earlier proceeding.

The OEB requires the following cost eligible intervenors to coordinate their participation:

- CME and CCMBC
- ED, GEC, and Pollution Probe
- LIEN and VECC
- Minogi and Three Fires
- FRPO and HSC

The OEB expects that intervenors required to work together will:

- Coordinate and combine interrogatories into a single set of questions in order to avoid duplication. Note that whether a question is being asked by one or all of the grouped parties can be indicated, if desired.
- Coordinate questions at the technical conference and oral hearing by having one representative from the combined group take the lead on questioning for each issue, to the extent possible.
- Coordinate the filing of any expert evidence.
- Report on how they coordinated their efforts. Note that intervenors' cost awards could be limited to the equivalent of one intervenor for each category.

**The OEB will still allow all parties to file separate final submissions on this application, if desired. The OEB understands that even though grouped parties may represent similar interests, each party's policy positions or suggested approaches for resolving concerns may be different.**

OEB staff will seek feedback from parties at the conclusion of the proceeding. Even those intervenors that are not categorized by interest and grouped together are expected to coordinate and collaborate with other intervenors where possible, as has

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<sup>3</sup> OEB File Number: EB-2024-0198

long been the expectation of the OEB and the practice by intervenors. The OEB recognizes that intervenors often already work together and coordinate their efforts.

If the requested coordination is not possible for any reason, the OEB expects that parties will provide an explanation at the cost award stage. The OEB will consider the extent of collaboration when assessing cost claims at the conclusion of the proceeding.

### Issues Conference

An Issues Conference, facilitated by the Panel and open to all parties to this proceeding, will be held on **March 12, 2026**.

An Issues Conference will be conducted in-person with an option for virtual participation. The Issues Conference will provide an opportunity for the OEB to engage parties at an early stage to finalize the Issues List expeditiously. A transcript will be available to parties after the Issues Conference.

OEB staff has prepared a draft Issues List which is attached as Schedule B to this Procedural Order. The draft Issues List is the same as that approved in Enbridge Gas's 2026 DSM Plan proceeding with only minor modifications to address the dates of the updated DSM plan and remove reference to specific programs that have not been proposed. The OEB will use a two-stage process to seek input. Enbridge Gas and intervenors are expected to file a concise letter by **March 9, 2026** indicating those issues they propose to be modified, removed or, if a new issue, be added.

The issues letter should include brief arguments related to the merits of modifications to the draft Issues List. Parties will be expected to provide oral submissions regarding their position on the draft Issues List at the Issues Conference. Following the Issues Conference, the OEB will issue an approved Issues List for this proceeding.

### THE ONTARIO ENERGY BOARD ORDERS THAT:

#### Draft Issues List

1. Enbridge Gas and intervenors may file a letter proposing any issues they propose to add, remove or revise relative to the draft issues list with the OEB and serve them on all other parties by **March 9, 2026**. The draft issues list is attached as Schedule B to this Procedural Order,
2. An Issues Conference will be held on **March 12, 2026**, starting at 9:30 am at the OEB headquarters. A hybrid meeting option will also be provided. Further information on how to participate in the event will be communicated to parties closer to the date

## Direction for preparing materials

- Parties are responsible for ensuring that any documents they file with the OEB, such as applicant and intervenor evidence, interrogatories and responses to interrogatories or any other type of document, **do not include personal information** (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with Rule 9A of the OEB's [Rules of Practice and Procedure](#).
- Filings should clearly state the filing date and the sender's name, postal address, telephone number and e-mail address.
- Other than for applications or as otherwise required or directed by the OEB, parties are not required to submit a cover letter for materials that are self-evident (e.g., interrogatories, submissions) unless the cover letter includes a request or additional information not included in the materials themselves.
- Parties are strongly encouraged to use bookmarks in their filings to aid in navigation.
- Parties should not append to their evidence entire OEB documents (e.g., decisions, policy documents, guidelines). Rather, parties should provide citations to the documents and a clear and concise summary of the relevant part(s) of the document. Parties are encouraged to use hyperlinks for complete, permanent, and publicly available versions of the documents, when possible.
- Parties should refrain from quoting material from documents unless it is essential to support their interrogatories or arguments.
- Parties are not required to provide a summary of the procedural history of a proceeding but may refer to that history where and to the extent needed for context to orient an issue or discussion.
- Parties must: (a) disclose where generative artificial intelligence was used to generate content included in a filing and (b) confirm that the accuracy of the portion of the filing generated by generative artificial intelligence has been verified by the party or its representative without the assistance of generative artificial intelligence.

## How to file documents with the OEB

- Parties are required to quote file number (i.e., **EB-2025-0295**) for all materials filed and submit them in **searchable/unrestricted PDF format** (i.e., no printing or copying restrictions) with a digital signature through the [OEB's online filing portal](#).
- Parties should use the document naming conventions and document submission standards outlined in the [Regulatory Electronic Submission System \(RESS\) Document Guidelines](#) found at the [File documents online page](#) on the OEB's website.

- Parties are encouraged to use RESS. Those who have not yet [set up an account](#), or require assistance using the online filing portal can contact [registrar@oeb.ca](mailto:registrar@oeb.ca) for assistance.
- Cost claims are filed through the OEB's online filing portal. Parties are encouraged to visit the [File documents online page](#) of the OEB's website for more information. Parties that are eligible for a cost award and that do not currently have an account in the cost claim portal should create an account as soon as their cost award eligibility has been confirmed by the OEB. All parties shall download a copy of their submitted cost claim for the purposes of service on the party(ies) paying cost awards as per the [Practice Direction on Cost Awards](#).
- All communications should be directed to the attention of the Registrar and be received by **4:45 p.m.** on the required date.
- With respect to distribution lists for all electronic correspondence and materials related to this proceeding, parties must include the Case Manager, Michael Bell at [Michael.Bell@oeb.ca](mailto:Michael.Bell@oeb.ca) and OEB Counsel, Raman Dhillon at [Raman.Dhillon@oeb.ca](mailto:Raman.Dhillon@oeb.ca).

.Email: [registrar@oeb.ca](mailto:registrar@oeb.ca)


Tel: 1-877-632-2727 (Toll free)

**DATED** at Toronto, **February 27, 2026**

## **ONTARIO ENERGY BOARD**

**By delegation, before: Ritchie Murray**

Ritchie  
Murray

 Digitally signed by Ritchie  
Murray  
Date: 2026.02.27  
10:16:59 -05'00'

Ritchie Murray  
Acting Registrar

**SCHEDULE A**

**LIST OF APPLICANT AND INTERVENORS**

**Enbridge Gas Inc.**

**EB-2025-0295**

**PROCEDURAL ORDER NO. 1**

**February 27, 2026**

Enbridge Gas Inc.  
EB-2025-0295

## APPLICANT & LIST OF INTERVENORS

February 27, 2026

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### APPLICANT

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Enbridge Gas Inc.  
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**APPLICANT & LIST OF INTERVENORS**

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**Enbridge Gas Inc.  
EB-2025-0295**

**APPLICANT & LIST OF INTERVENORS**

**February 27, 2026**

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Enbridge Gas Inc.  
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**APPLICANT & LIST OF INTERVENORS**

February 27, 2026

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**Enbridge Gas Inc.  
EB-2025-0295**

**APPLICANT & LIST OF INTERVENORS**

**February 27, 2026**

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Enbridge Gas Inc.  
EB-2025-0295

**APPLICANT & LIST OF INTERVENORS**

February 27, 2026

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**Enbridge Gas Inc.  
EB-2025-0295**

**APPLICANT & LIST OF INTERVENORS**

**February 27, 2026**

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**APPLICANT & LIST OF INTERVENORS**

February 27, 2026

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**Enbridge Gas Inc.  
EB-2025-0295**

**APPLICANT & LIST OF INTERVENORS**

**February 27, 2026**

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**APPLICANT & LIST OF INTERVENORS**

February 27, 2026

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**SCHEDULE B**

**DRAFT ISSUES LIST**

**Enbridge Gas Inc.**

**EB-2025-0295**

**PROCEDURAL ORDER NO. 1**

**February 27, 2026**

**Draft Issues List**  
**Enbridge Gas Limited**  
**Multi-Year Natural Gas Demand Side Management Plan (2027-2030) Application**

**GENERAL ISSUES**

1. Has Enbridge Gas proposed a DSM program delivery model that:
  - a. Appropriately addresses the tension arising from the natural desire to expand the utility's rate base while administering a DSM program that may mitigate against that objective; and
  - b. Optimizes the efficiency and effectiveness of ratepayer funded DSM programs, ensuring value for money?
2. Does Enbridge Gas's ~~2026~~2027-2030 DSM Plan adequately support energy conservation, energy efficiency, and integrated planning in accordance with the policies of the Government of Ontario, including having regard to the economic circumstances of consumers and Indigenous communities?
3. Does Enbridge Gas's ~~2026~~2027-2030 DSM Plan adequately respond to previous OEB direction and guidance on future DSM activities, including the OEB's DSM Framework?
4. Does Enbridge Gas's ~~2026~~2027-2030 DSM Plan adequately consider and reflect input from the Stakeholder Advisory Group report, the OEB's Achievable Potential Study, and from parties during stakeholder sessions and the Indigenous Working Group?
5. Is Enbridge Gas's ~~2026~~2027-2030 DSM plan consistent with energy conservation industry best practices in Ontario and other relevant Canadian and U.S. jurisdictions?
6. Is Enbridge Gas's proposed DSM Plan term of ~~2026~~2027-2030 appropriate?
7. Does Enbridge Gas's DSM Plan appropriately include electrification and fuel switching measures?

**SPECIFIC ISSUES**

8. Are the proposed updates to the DSM Framework appropriate?
9. Does Enbridge Gas's proposed budget, including program costs and portfolio costs, result in reasonable rate impacts, while addressing the OEB's DSM objectives and guiding principles in its DSM Framework, including having regard to consumers' economic circumstances?
10. Is Enbridge Gas's proposed cost recovery approach appropriate?
  - a. Are there any other cost recovery approaches that should be considered in addition to or to replace the approach proposed by Enbridge Gas, such as amortization of cost recovery to match the timing of program benefits or on-bill financing for the recovery of the cost of measures from individual customers?
11. Are Enbridge Gas's proposed shareholder incentives appropriate?
  - a. Is Enbridge Gas's proposed annual maximum shareholder incentive, including structure, and amount appropriate?
  - b. Are there any other incentive mechanisms that should be included in addition to or to replace those proposed by Enbridge Gas?
12. Are Enbridge Gas's proposed scorecards, including performance metrics, metric weightings, and targets appropriate?
  - a. Is Enbridge Gas's proposed Residential Program Scorecard, including targets and performance metrics appropriate?
  - b. Is Enbridge Gas's proposed Income Qualified Program Scorecard, including targets and performance metrics appropriate?
  - c. Is Enbridge Gas's proposed Commercial Program Scorecard, including targets and performance metrics appropriate?
  - d. Is Enbridge Gas's proposed Industrial Program Scorecard, including targets and performance metrics appropriate?
  - e. Is Enbridge Gas's proposed Large Volume Program Scorecard, including targets and performance metrics appropriate, including the impact of the opt-out framework proposal as proposed?
  - f. Should there be any other scorecards, targets and/or metrics included in addition to or to replace those proposed by Enbridge Gas?
13. Has Enbridge Gas proposed an optimal suite of program offerings that will

- maximize natural gas savings and provide the best value for rate payer funding?
- a. Are Enbridge Gas's proposed program offers for existing residential customers appropriate?
  - ~~b. Are Enbridge Gas's proposed residential beyond building code program offerings appropriate?~~
  - c. Are Enbridge Gas's proposed program offerings for income qualified customers appropriate?
  - d. Are Enbridge Gas's proposed program offerings for commercial customers appropriate?
  - e. Are Enbridge Gas's proposed program offerings for industrial customers appropriate?
  - f. Are Enbridge Gas's proposed program offerings for large volume customers appropriate?
  - g. Are Enbridge Gas's proposed program offerings appropriate for customers in Indigenous communities?
  - h. Are Enbridge Gas's proposed program offerings for small and micro business customers appropriate?
  - i. Should there be any other program offerings included in addition to or to replace those proposed by Enbridge Gas?
14. Are Enbridge Gas's proposed research and development proposals appropriate?
15. Is the proposed evaluation, measurement and verification of natural gas savings appropriate?
- a. Are Enbridge Gas's proposed deemed proxy net-to-gross ratios appropriate?
  - b. Is Enbridge Gas's proposal for the application of updates to deemed net-to-gross ratios appropriate?
16. Are Enbridge Gas's proposed updates to the treatment of input assumptions, cost-effectiveness, and avoided costs appropriate?
17. Is Enbridge Gas's proposed rate allocation methodology, and accounting treatment, including the function of various deferral and variance accounts appropriate?
18. How has Enbridge Gas considered deploying its proposed DSM programs to meet the Integrated Resource Planning objectives?

19. Has Enbridge Gas proposed a reasonable approach to ensure natural gas DSM programs are effectively coordinated with electricity conservation programs and other energy conservation and greenhouse gas reduction programs applicable in its service territory, including activities of municipalities?
  - a. Is Enbridge Gas's proposed approach to natural gas savings attribution when coordinating or collaborating with other programs appropriate?
  
20. Is there any transition and/or implementation guidance required related to the proposed ~~2026~~2027-2030 DSM plan and any future DSM plan application?