



74 Commerce Crescent
P.O. Box 3240
North Bay, Ontario
P1B 8Y5

Tel. (705) 474-8100
Fax: (705) 495-2756 Administration
Fax: (705) 474-3138 Engineering/Purchasing
Fax: (705) 474-8579 Customer Services/Accounting
Fax: (705) 474-4634 Operations

March 13, 2026

Ontario Energy Board
P.O. Box 2319, 27th Floor
2300 Yonge Street
Toronto, ON
M4P 1E4

Attention: Nancy Marconi, Registrar

Dear Ms. Marconi:

Re: EB-2025-0018 Application for 2026 Electricity Distribution Rates

Please find attached North Bay Hydro Distribution Limited's ("NBHDL") responses to OEB Staff Questions dated February 24, 2026.

NBHDL is also submitting the Electronic copy of this response document for North Bay and Espanola rate zones (in PDF format, and models in Excel format) through the RESS Portal (e-filing services).

Respectfully submitted,

A handwritten signature in black ink that reads "Melanie Brown".

Melanie Brown
Regulatory and Billing Manager
North Bay Hydro Distribution Limited
705-474-8100 ext301
mbrown@northbayhydro.com

North Bay Hydro Distribution Limited
EB-2025-0018
February 24, 2025

Please note, North Bay Hydro Distribution Limited (North Bay Hydro) is responsible for ensuring that all documents it files with the OEB, including responses to OEB staff questions and any other supporting documentation, do not include personal information as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*, unless filed in accordance with rule 9A of the OEB's *Rules of Practice and Procedure*.

Staff Question-1

Ref 1: Manager's Summary, p. 3

Ref 2: Rate Generator Model, Tab 14, Forecast Wholesale, Row 109

Ref 3: Rate Generator Model, Tab 15, Forecast Wholesale, I47 and I60

Preamble:

North Bay Hydro indicates that it has no interval customers in its Espanola Rate Zone and has used historical values for consistency in maintaining the rate. OEB staff notes that \$124,403 of the \$597,874 of Network revenue, and \$94,458 of the \$401,820 of Connection revenue have been assigned to Interval metered GS > 50 customers.

Question(s):

- a. Please confirm that the amount recorded for the GS > 50 customers reflects historical actual volumes
- b. Please confirm that North Bay Hydro is not expecting to receive revenue from the GS > 50 Interval Metered rate
- c. Given b), please explain whether this would reasonably be expected to result in an under recovery.
- d. Does North Bay Hydro expect to have customers use this rate in the future?

RESPONSE:

- a) NBHDL confirms that the amount recorded in the initial application, specifically Interval Metered volumes, was entered in error. NBHDL has corrected this in Tab "10. RTSR Current Rates" of the ERZ model included with these interrogatories.

The updated GS>50 - Interval Metered volume now reflects the appropriate historical values established as part of the 2021 COS application (EB-2020-0020).

- b) NBHDL confirms that no revenue is expected from the GS>50 Interval Metered rate class, as there are currently no customers in this classification.
- c) NBHDL confirms that based on the incorrect values originally filed, a material under-recovery would be reasonably expected according to the revenues allocated (\$124,403 and \$94,458 respectively). With the corrected values, an under-recovery is still reasonably expected, however, this is an immaterial amount that will be recorded in the applicable variance account. NBHDL will review the status of the Interval Metered class in its next Cost of Service application.
- d) NBHDL cannot confirm whether there will be customers in this rate classification in the future, as this remains unknown at this time.

Staff Question-2

Ref: Manager's Summary, pp 8

Preamble:

North Bay Hydro indicates that wholesale volumes for RTSRs have been calculated based on 2024 bills from the IESO and Hydro One, and from the applicable approved rates.

Question(s):

- a) Does North Bay Hydro have actual billed volumes? If so, do these reconcile with the calculated values, and if not, why not?

RESPONSE:

- a) NBHDL referenced in its Manager's Summary that the billing determinants in Tab "12. RTSR – Historical Wholesale" are based on NBHDL's actual 2024 cost from the IESO and from Hydro One invoices for Trout Lake TS and North Bay TS. NBHDL determines the kW values shown by dividing the billed amounts by category by the UTR applicable to the invoice period. This has been NBHDL methodology since 2021.

NBHDL confirms that, in addition to the wholesale volumes used for RTSR, the corresponding actual billed volumes are maintained for Hydro One; these billed volumes are reconciled against the calculated volumes presented in Tab "12. RTSR – Historical Wholesale".

NBHDL has undertaken further review and has identified an appropriate mechanism to reconcile IESO-billed volumes with wholesale volumes. NBHDL will implement this reconciliation process on a go-forward basis.

Staff Question-3

Ref: North Bay Rate Generator Sheet 3. Cell BD35

Preamble:

A transaction of 21,723 (CR) was recorded in 2024 against the 2023 balance for Account 1595 in the North Bay Rate Zone.

Question(s):

- a. Please explain why a transaction was recorded in 2024 against the 2023 balance for Account 1595.

RESPONSE:

- a) NBHDL confirms that the value originally entered in Cell BD35 was a clerical error. The necessary corrections have been made in the NBRZ model within Tab "3. Continuity Schedule" included with these interrogatories.

NBHDL also notes that the RRR-reported amounts related to Account 1595 – Disposition and Recovery/Refund of Regulatory Balances (2018) are not reflected in the column BV within Tab "3. Continuity Schedule." These principal and interest amounts, valued at total balance -3,419 (CR), are not part of the existing workform and are considered immaterial. Adjustments to the existing workforms may be considered at the discretion of Board Staff if a correction is deemed necessary.

Staff Question-4

Ref 1: North Bay GA Analysis Workform Sheet GA 2024, cell K63

Ref 2: North Bay GA Analysis Workform Sheet GA 2023 and GA 2024, cells I78:I79

Preamble:

A difference of 1.87% between the approved loss factor, and the calculated Class B loss factor is reported in the GA workform. No explanation was provided in the workform.

The principal adjustment indicator in column I is left blank.

Question(s):

- a. Please provide an explanation for why the calculated GA loss factor differs from the approved loss factor by more than 1%.
- b. Please complete the principal adjustment indicator in column I for both 2023 and 2024 worksheets.

RESPONSE:

- a) Upon further review of the loss factor variance, NBHDL determined that there were data gaps from a subset of Non-RPP customers in the report utilized to pull this information. The kWh by month for these customers has been added appropriately within the workform.

In addition, it was discovered that there was an error in the Class A kWh reporting for a customer that transitioned out of the ICI program; the kWh was correctly incorporated for August-December 2024, but the July kWh was inadvertently included as Class A. NBHDL has updated the July 2024 Non-RPP kWh to reflect this Class B amount and included the GA variance value in the workform however, the amount is immaterial and not included as a principal adjustment. NBHDL will work with this customer directly and incorporate the adjustment in 2026.

The GA workform for 2024 has been updated for the additional kWh, and the variances are within the 1% threshold.

- b) NBHDL has made the necessary corrections to the NBRZ GA Analysis Workform included with these interrogatories.

Staff Question-5

Ref 1: North Bay GA Analysis Workform Sheet Principal Adjustments, rows 43,53,69,79

Preamble:

The years are to be completed for the principal adjustments worksheet.

Question(s):

- a. Please complete the principal adjustments worksheet with applicable years.

RESPONSE:

- a) NBHDL has made the necessary corrections to the NBRZ GA Analysis Workform included with these interrogatories.

Staff Question-6

Ref 1: Rate Generator Sheet 3. Continuity Schedule, column BR

Ref 2: Rate Generator Sheet 11 RTSR UTRs & Sub-Tx, rows 20-41

Ref 3: Rate Generator Sheet 18 Regulatory Charges, row 16-17

Ref 4: EB-2025-0232, 2026 UTRs January 15, 2026.

Ref 5: EB-2025-0030, 2026 Hydro One RTSRs, December 23, 2025

Ref 6: EB-2025-0299, WMS rate and RRRP charge, December 21, 2025

Preamble:

OEB staff has updated the Rate Generator Models for the North Bay Rate Zone and Espanola Rate Zone for the approved 2026 Q1 prescribed interest rate, 2026 final Uniform Transmission Rates, 2026 Hydro One RTSRs, the Capacity Based Recovery (CBR), and the Rural or Remote Electricity Rate Protection Charge.

Question(s):

- a. Please review the updates, and either confirm correctness, or provide revisions and an explanation for the changes.

RESPONSE:

- a) NBHDL confirms that the models attached to these interrogatories reflect the updated rates referenced above.