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Energy | de l'énergie  
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Ontario

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# **FINAL RATE ORDER**

## **EB-2025-0031**

### **HYDRO HAWKESBURY INC.**

**Application for rates and other charges to be effective  
January 1, 2026**

**BEFORE: Allison Duff**  
Presiding Commissioner

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**April 2, 2026**

## 1. INTRODUCTION AND SUMMARY

This is a Final Rate Order of the Ontario Energy Board (OEB) on an application filed by Hydro Hawkesbury Inc. (Hydro Hawkesbury), under section 78 of the *Ontario Energy Board Act, 1998*, to change its electricity distribution rates as of January 1, 2026.

The OEB issued a Decision and Rate Order on March 26, 2026 (Decision) with a draft Tariff of Rates and Charges setting out Hydro Hawkesbury's new rates effective January 1, 2026, with an implementation date of April 1, 2026. The Decision required Hydro Hawkesbury to provide the OEB with written comments regarding the draft Tariff of Rates and Charges by no later than March 30, 2026.

Hydro Hawkesbury filed a letter with the OEB on March 31, 2026, that contained comments on the draft Tariff of Rates and Charges.

The OEB has made changes to the Tariff of Rates and Charges for Hydro Hawkesbury to address the items noted in its letter and to correct the two typographical errors.

Attached to this Final Rate Order is an updated, final Tariff of Rates and Charges for Hydro Hawkesbury.

## 2. RATE ORDER

Hydro Hawkesbury filed a letter with the OEB on March 31, 2026, that contained comments on the draft Tariff of Rates and Charges. In its comments, Hydro Hawkesbury noted that for the Sentinel rate class, the Rate Rider for disposition of the Global Adjustment Account (2026), applicable for only Non-RPP customers, was effective until March 31, 2026. Instead, the rate rider should be effective until March 31, 2027.

The OEB also reviewed the draft Tariff of Rates and Charges and made two corrections. The first correction was to revise the headers in the Tariff of Rates and Charges to reflect an effective date of January 1, 2026, and an implementation date of April 1, 2026. The second correction was to revise the account referenced in a rate rider. The correct name of the Account 1508 (DSTDR/DLTDR/ROE) rate rider has been added, replacing the previous references to the Account 1508 (DSTDR/DSTDR/ROE) rate rider.

The approved Tariff of Rates and Charges is attached as Schedule A to this Final Rate Order.

The new rates approved in this Final Rate Order are to be effective on January 1, 2026 and implemented on April 1, 2026.

### THE ONTARIO ENERGY BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Schedule A of this Final Rate Order is effective January 1, 2026, and is to be implemented April 1, 2026. The Tariff of Rates and Charges will apply to electricity consumed or estimated to have been consumed on and after April 1, 2026. Hydro Hawkesbury Inc. shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

**DATED** at Toronto, April 2, 2026

**ONTARIO ENERGY BOARD**

Ritchie Murray  
Registrar

**SCHEDULE A**  
**FINAL RATE ORDER**  
**HYDRO HAWKESBURY INC.**  
**TARIFF OF RATES AND CHARGES**  
**EB-2025-0031**  
**April 2, 2026**

# Hydro Hawkesbury Inc.

## TARIFF OF RATES AND CHARGES

### Effective Date January 1, 2026

**Implementation Date April 1, 2026**

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2025-0031

## RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to customers residing in residential dwelling units. Energy is generally supplied as single phase, 3-wire, 60-Hertz, having nominal voltage of 120/240 Volts and up to 400 amps. There shall be only one delivery point to a dwelling. The Basic Connection for Residential consumers is defined as 100 amp 120/240 volt overhead service. A Residential building is supplied at one service voltage per land parcel. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

## APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

## MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	23.22
Rate Rider for Disposition of Account 1508 (DSTDR/DLTDR/ROE) - effective until March 31, 2027	\$	(0.12)
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Low Voltage Service Rate	\$/kWh	0.0017
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until March 31, 2027		
Applicable only for Non-RPP Customers	\$/kWh	0.0028
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until March 31, 2027	\$/kWh	0.0016
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0118
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0055

## MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

# Hydro Hawkesbury Inc.

## TARIFF OF RATES AND CHARGES

### Effective Date January 1, 2026

**Implementation Date April 1, 2026**

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2025-0031

## **GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION**

This classification refers to the supply of electrical energy to a non residential account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW, and Town Houses and Condominiums that require centralized bulk metering. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	20.92
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Distribution Volumetric Rate	\$/kWh	0.0095
Low Voltage Service Rate	\$/kWh	0.0015
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until March 31, 2027		
Applicable only for Non-RPP Customers	\$/kWh	0.0028
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until March 31, 2027	\$/kWh	0.0016
Rate Rider for Disposition of Account 1508 (DSTDR/DLTDR/ROE) - effective until March 31, 2027	\$/kWh	0.0000
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0108
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0048

### **MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Hydro Hawkesbury Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective Date January 1, 2026**

**Implementation Date April 1, 2026**

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2025-0031

**GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply:

General Service 50 to 500 kW non-interval metered

General Service 50 to 500 kW interval metered

General Service greater than 500 to 5,000 kW interval metered.

Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

# Hydro Hawkesbury Inc.

## TARIFF OF RATES AND CHARGES

Effective Date January 1, 2026

Implementation Date April 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0031

### MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	115.52
Distribution Volumetric Rate	\$/kW	2.8004
Low Voltage Service Rate	\$/kW	0.5705
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until March 31, 2027 Applicable only for Non-RPP Customers	\$/kWh	0.0028
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until March 31, 2027	\$/kW	0.6575
Rate Rider for Disposition of Account 1508 (DSTDR/DLTDR/ROE) - effective until March 31, 2027	\$/kW	(0.0013)
Retail Transmission Rate - Network Service Rate	\$/kW	4.4190
Retail Transmission Rate - Network Service Rate - EV CHARGING	\$/kW	0.7512
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9516
Retail Transmission Rate - Line and Transformation Connection Service Rate - EV CHARGING	\$/kW	0.3318

### MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25



# Hydro Hawkesbury Inc.

## TARIFF OF RATES AND CHARGES

Effective Date January 1, 2026

Implementation Date April 1, 2026

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2025-0031

### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

### MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per customer)	\$	9.92
Distribution Volumetric Rate	\$/kWh	0.0059
Low Voltage Service Rate	\$/kWh	0.0015
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until March 31, 2027 Applicable only for Non-RPP Customers	\$/kWh	0.0028
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until March 31, 2027	\$/kWh	0.0017
Rate Rider for Disposition of Account 1508 (DSTDR/DLTDR/ROE) - effective until March 31, 2027	\$/kWh	0.0000
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0108
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0048

### MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

# Hydro Hawkesbury Inc.

## TARIFF OF RATES AND CHARGES

Effective Date January 1, 2026

Implementation Date April 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0031

### SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to privately owned roadway lighting controlled by photo cells. Consumption is based on calculated connected load times the required lighting hours. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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### MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	1.79
Distribution Volumetric Rate	\$/kW	4.2073
Low Voltage Service Rate	\$/kW	0.9006
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until March 31, 2027		
Applicable only for Non-RPP Customers	\$/kWh	0.0028
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until March 31, 2027	\$/kW	0.6213
Rate Rider for Disposition of Account 1508 (DSTDR/DLTDR/ROE) - effective until March 31, 2027	\$/kW	(0.0025)
Retail Transmission Rate - Network Service Rate	\$/kW	3.3338
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	3.0807

### MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

# Hydro Hawkesbury Inc.

## TARIFF OF RATES AND CHARGES

Effective Date January 1, 2026

Implementation Date April 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0031

### STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to municipal lighting, Ministry of Transportation operation controlled by photo cells. Consumption is as per Ontario Energy Board street lighting load shape. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

### MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	0.59
Distribution Volumetric Rate	\$/kW	6.5083
Low Voltage Service Rate	\$/kW	0.4410
Rate Rider for Disposition of Global Adjustment Account (2026) - effective until March 31, 2027		
Applicable only for Non-RPP Customers	\$/kWh	0.0028
Rate Rider for Disposition of Deferral/Variance Accounts (2026) - effective until March 31, 2027	\$/kW	0.6032
Rate Rider for Disposition of Account 1508 (DSTDR/DLTDR/ROE) - effective until March 31, 2027	\$/kW	(0.0057)
Retail Transmission Rate - Network Service Rate	\$/kW	3.3329
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.5086

### MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0006
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0006
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

# Hydro Hawkesbury Inc.

## TARIFF OF RATES AND CHARGES

Effective Date January 1, 2026

Implementation Date April 1, 2026

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2025-0031

### microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

### MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	10.00
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### ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses - applied to measured demand and energy	%	(1.00)

# Hydro Hawkesbury Inc.

## TARIFF OF RATES AND CHARGES

Effective Date January 1, 2026

Implementation Date April 1, 2026

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approved schedules of Rates, Charges and Loss Factors

EB-2025-0031

### SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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#### Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque (plus bank charges)	\$	20.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	40.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

#### Non-payment of account

Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Reconnection at meter - during regular hours	\$	30.00
Reconnection at meter - after regular hours	\$	165.00
Reconnection at pole - during regular hours	\$	100.00
Reconnection at pole - after regular hours	\$	300.00

#### Other

Service call - after regular hours	\$	165.00
Temporary service - install & remove - overhead - no transformer	\$	500.00
Temporary service - install & remove - overhead - with transformer	\$	1,000.00
Specific charge for access to the power poles - per pole/year (with the exception of wireless attachments)	\$	40.59

# Hydro Hawkesbury Inc.

## TARIFF OF RATES AND CHARGES

Effective Date January 1, 2026

Implementation Date April 1, 2026

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2025-0031

### RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	125.72
Monthly fixed charge, per retailer	\$	50.29
Monthly variable charge, per customer, per retailer	\$/cust.	1.24
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.74
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.74)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.63
Processing fee, per request, applied to the requesting party	\$	1.24
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	5.03
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.51

### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0585
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0486