

ONTARIO ENERGY BOARD

EB-2025-0312

Elexicon Energy Inc.

**Application for Electricity Distribution Rates and Other Charges
Beginning January 1, 2027**

Quinte Manufacturers Association (QMA) Interrogatories

April 10, 2026

1-QMA-1**Reference:** *E1/T7/S1 pp. 1-3, and Appendix A*

Preamble: Throughout the pre-filed evidence and with respect to the results of the customer engagement work undertaken by the Innovative Research Group on behalf of Elexicon Energy Inc. (“Elexicon”), issues regarding the need for reasonable rates, reliable service, severe weather impacts, among others, are common concerns for customers.

Question(s):

- 1) Given the number (10) of discontinuous and geographically diverse service territories that Elexicon Energy has, please explain the method the utility uses to ensure its annual business activities accurately reflect the needs and preferences of its customers in each of those territories.
- 2) Please explain how changing and emerging risk management concerns (eg., increasing extreme weather events) in each service territory are being addressed by Elexicon.

1-QMA-2**Reference:** *E1/T8/S1 Appendix A2 - Management Discussion and Analysis Report, pp. 22*

Preamble: In the section titled “Capital Expenditures”, the last sentence of the second paragraph (pp. 22) concerning customer contributions, it states: “*There is considerable volatility in customer driven contributions due to the dynamic nature of customer needs and timelines.*”

Question(s):

- 1) Given the geographic distribution of Elexicon’s service territory, please explain and clarify which customer and ratepayer group or groups are being referred to.
- 2) Please explain and clarify what is meant by “...*the dynamic nature of customer needs and timelines.*” Is this an issue that tends to be of particular concern in specific municipalities or is this reflected across the entire Elexicon service territory. Please explain.

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- 3) Is this a regular issue that management needs to be concerned about every year when considering and planning capital expenditures, and how significant an issue is this in making those determinations? Please explain.

1-QMA-3

Reference: *E1/T8/S1 Appendix A2 - Management Discussion and Analysis Report, pp. 23*

Preamble: Elexicon has a proactive Enterprise Risk Management (“ERM”) program that was established in 2021 with an aim to prevent or mitigate identified organizational risks as discussed in the Management Discussion and Analysis Report. The Innovative Research Group identified in its report certain key concerns of Elexicon’s customers such as distribution grid reliability and hardening to withstand severe weather events, cyber security and others.

Question(s):

- 1) In the event of a catastrophic situation impacting Elexicon’s operations in whole (i.e., enterprise-wide) or in part by service territory please explain how the utility will continue to operate during and after an unplanned disruption?
- 2) ERM plans and continuity plans work together to protect the value of the business or enterprise. Does Elexicon incorporate business continuity planning in managing its risk environment in the event of an unplanned disruption? If there is no business continuity plan please explain why not. If there is a business continuity plan please provide a copy.