



Enbridge Gas Inc.

**Application to change its natural gas rates and other
charges beginning January 1, 2024**

PROCEDURAL ORDER NO. 5

April 21, 2026

Enbridge Gas Inc. (Enbridge Gas) filed an application on October 31, 2022 with the OEB under section 36 of the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15 (Schedule B), seeking approval for changes to the rates that Enbridge Gas charges for natural gas distribution, transportation and storage, beginning January 1, 2024. The OEB is currently reviewing the third of the three phases of the application.

On March 26, 2026, the OEB issued its Decision on the Settlement Proposal and Rate Order which addressed all the ratemaking matters for Phase 3.

This procedural order establishes the process to address the outstanding non-ratemaking matters, related to Issues 13 (a) through (d)¹.

INTERVENOR EVIDENCE REQUEST

On January 28, 2026, Environmental Defence and Green Energy Coalition (GEC) filed a request to submit joint evidence related to Issue 13 (d). They stated that Enbridge Gas had posted energy cost comparison information that they believe is misleading and attached these materials to their letter.

¹ Issue 13: Has Enbridge Gas identified and responded appropriately to all relevant OEB directions and Enbridge Gas commitments made in OEB proceedings (inclusive of any relevant directions arising from the OEB's pending decision on Phase 2), including those relating to:

- a) an update on the Automated Metering Infrastructure pilot project;
- b) a report on the steps that it has taken to achieve the capital reduction set out in the Phase 1 Decision;
- c) reporting on the status of its responses to previous Integrated Resource Planning directions;
- d) filing updated written marketing materials or reference materials aimed at customers, potential customers, HVAC contractors or builders that include or previously included energy comparison information;

Environmental Defence and GEC proposed to retain Chris Neme of the Energy Futures Group to conduct a high-level assessment of whether the information that Enbridge Gas is providing to customers and the public comparing energy costs for a heat pump and gas furnace is fair, accurate and appropriate.

The anticipated cost to prepare this evidence is between \$4,000 and \$7,000 with incremental counsel costs anticipated to be less than \$1,500. The parties estimate requiring two weeks to prepare the evidence.

On February 2, 2026, Enbridge Gas filed a letter objecting to this request. Enbridge Gas explained that the cost comparison information referenced by Environmental Defence and GEC relate to the South Lake Huron IRP Pilot Project (“Sarnia Saves”). Enbridge Gas stated that these materials include the same disclaimer language added following the elimination of the Federal Carbon Charge, along with the same indicative heat pump and gas furnace cost information previously filed in interrogatory responses and in a prior DSM application.

Enbridge Gas submitted that the request goes beyond the scope of Issue 13 (d), is too late and will unduly complicate Phase 3. Enbridge Gas stated that Environmental Defence and GEC have been aware of these materials for many months through prior OEB proceedings and it is not appropriate to seek leave to file evidence now. Enbridge Gas stated that it would be more appropriate for Environmental Defence and GEC to raise questions and seek leave to file evidence in the ongoing DSM Plan proceeding.²

The OEB bifurcated the approved Phase 3 issues list to allow for a timely decision on the issues that relate to ratemaking that were addressed in the settlement process. Non-ratemaking issues were to be addressed following the settlement process³. As a result, the OEB finds that allowing the filing of evidence relevant to the remaining non-ratemaking issues does not unduly complicate or delay Phase 3. The information filed by Enbridge Gas in evidence is at issue and the OEB is of the view that the decision-making process will benefit from providing Environmental Defence and GEC the opportunity to file their proposed evidence regarding cost comparison information.

The OEB is providing Enbridge Gas the opportunity to file reply evidence and for all parties to file interrogatories on both the intervenor and reply evidence.

² EB-2025-0295

³ Decision on Confidentiality and Procedural Order No. 3, August 1, 2025

POLLUTION PROBE MOTION

Pollution Probe filed a motion on July 18, 2025 requesting that the OEB require Enbridge Gas to provide written responses to questions it refused to answer during the interrogatory and technical conference process. The motion also requested that the OEB confirm the scope of Issue 13, specifically regarding Integrated Resource Planning and Enbridge Gas's updated marketing materials. Pollution Probe subsequently revised its motion on July 21, 2025 to delete Exhibit I.1.3-OHBA-2 from its request.

In Procedural Order No. 3 issued on August 1, 2025, the OEB stated that it will establish a process to address the motion following the settlement conference.

On February 3, 2026, Pollution Probe filed a letter supporting Environmental Defence and GEC's request to file evidence. However, Pollution Probe submitted that the best time to file the evidence is following the OEB's consideration of its motion, which is intended to ensure that Enbridge Gas has filed its complete set of information and materials requested.

The OEB is making provision to hear the revised motion filed by Pollution Probe. Enbridge Gas shall file any response it has to the motion by May 1, 2026. Intervenors, other than Pollution Probe, shall file any submissions they may have by May 15, 2026. Pollution Probe shall file its reply by May 22, 2026.

WRITTEN SUBMISSIONS ON REMAINING PHASE 3 ISSUES

In Procedural Order No. 3 the OEB determined that Issues 13 (a) through (d) of the Issues List, which are non-ratemaking matters, will proceed directly to hearing and will not be canvassed in the settlement conference. The OEB also indicated that it would establish a hearing process to address any unsettled issues, including Issues 13 (a) through (d).

The parties reached a complete settlement on all issues considered in the settlement conference and the OEB issued its decision accepting the settlement proposal. The only remaining Phase 3 matters are Issues 13 (a) through (d).

The OEB has determined that it will proceed by way of a written hearing for the remaining issues. At this time, the OEB is scheduling dates for the filing of Enbridge Gas's argument-in-chief and written submissions on the outstanding issues. The dates are set out below.

It is necessary to make provision for the following matters related to this proceeding. Further procedural orders may be issued by the OEB.

THE ONTARIO ENERGY BOARD ORDERS THAT:**Pollution Probe Motion**

1. Enbridge Gas shall file its response to the motion, and copy all other parties, by **May 1, 2026**.
2. Intervenors shall file any submissions they may have on the motion, and copy all other parties, by **May 15, 2026**.
3. Pollution Probe shall file its reply argument, and copy all other parties, by **May 22, 2026**.

Intervenor Evidence

4. Environmental Defence and GEC shall file their evidence with the OEB, and copy all other parties, by **May 15, 2026**.
5. Any interrogatories on the intervenor evidence shall be filed with the OEB, with a copy to all other parties, by **May 22, 2026**.
6. Environmental Defence and GEC shall respond to any interrogatories on their evidence by **May 29, 2026**.
7. Enbridge Gas shall file its reply evidence, if any, with the OEB, and copy all other parties, by **June 5, 2026**.
8. Any interrogatories on the reply evidence shall be filed with the OEB, with a copy to all other parties, by **June 12, 2026**.
9. Enbridge Gas shall respond to any interrogatories on their evidence by **June 19, 2026**.

Written Submissions

10. Enbridge Gas shall file its argument-in-chief on the outstanding issues with the OEB and send it to all parties by **July 3, 2026**.
11. Intervenors shall file any submissions on the outstanding issues with the OEB and send them to all parties by **July 17, 2026**.
12. Enbridge Gas shall file its reply argument on the outstanding issues with the OEB and send it to all parties by **July 31, 2026**.

Parties are responsible for ensuring that any documents they file with the OEB, such as applicant and intervenor evidence, interrogatories and responses to interrogatories or any other type of document, **do not include personal information** (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's [Rules of Practice and Procedure](#).

Please quote file number, **EB-2025-0064** for all materials filed and submit them in searchable/unrestricted PDF format with a digital signature through the [OEB's online filing portal](#).

- Filings should clearly state the sender's name, postal address, telephone number and e-mail address.
- Please use the document naming conventions and document submission standards outlined in the [Regulatory Electronic Submission System \(RESS\) Document Guidelines](#) found at the [File documents online page](#) on the OEB's website.
- Parties are encouraged to use RESS. Those who have not yet [set up an account](#), or require assistance using the online filing portal can contact registrar@oeb.ca for assistance.
- Cost claims are filed through the OEB's online filing portal. Please visit the [File documents online page](#) of the OEB's website for more information. All participants shall download a copy of their submitted cost claim and serve it on all required parties as per the [Practice Direction on Cost Awards](#).

All communications should be directed to the attention of the Registrar at the address below and be received by end of business, 4:45 p.m., on the required date.

With respect to distribution lists for all electronic correspondence and materials related to this proceeding, parties must include the Case Manager, Catherine Nguyen at Catherine.Nguyen@oeb.ca and OEB Counsel, Michael Millar, at Michael.Millar@oeb.ca, and Ian Richler, at Ian.Richler@oeb.ca.

Email: registrar@oeb.ca

Tel: 1-877-632-2727 (Toll free)

DATED at Toronto, **April 21, 2026**

ONTARIO ENERGY BOARD

Ritchie Murray
Registrar