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May 25, 2007

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Ontario Energy Board
P.O. Box 2319
27th Floor, 2300 Yonge Street
Toronto, ON M4P 1E4

Attention: Ms. Kirsten Walli
Board Secretary

Dear Ms. Walli:

EB-2007-0615

OEB BOARD SECRETARY	
File No:	Sub File: 4
Panel	G.K./P.V./C.C.
Licensing	R.B./L.K./P.D.
Other	A.P./M.H./M.M.
00/04	intervention

Enbridge Gas Distribution Inc. - 2008 Test Year Rate Application
Board File No.: EB-2007-0615 (the "2008 Rate Hearing")

Re: Application for Intervenor Status by CustomerWorks LP

We are counsel for CustomerWorks LP ("CWLP").

Summary

We are writing to apply for intervenor status for CWLP in the 2008 Rate Hearing under Rule 23 of the *Ontario Energy Board Rules of Practice*.

Background

As summarized in the decision of the Board in the 2006 Rate Hearing, EB-2005-0001, dated February 9, 2006, the applicant Enbridge Gas Distribution Inc. ("EGDI") originally contracted with Enbridge Commercial Services Inc. ("ECSI") in 2000 for customer care services. Effective January 1, 2002, the contract with ECSI was assigned to CWLP, which is a limited partnership between Enbridge Inc. and Kinder Morgan, Inc. (formerly Terasen Inc.). The CIS asset held by ECSI is licensed to CWLP, and CWLP has an agreement with Accenture to deliver services to clients. The new customer care system has been the subject of an RFP process and CWLP understands that EGDI has interim arrangements in place for customer care services.

Matters related to EGDI's customer care have been the subject of matters before the Board in prior rate hearings, and CWLP wishes to intervene as a result of any such issues which may arise in this rate hearing.

Scope of Intended Participation

CWLP seeks to intervene in this proceeding to ensure that it has timely notice of any requests for information, ensure it can address information request in a timely manner, and can seek to protect its confidential information, as necessary.

CWLP intends to participate to the extent of attending at the hearing, obtaining written evidence, and the right to cross-examine and to make submissions in the proceedings, if appropriate. CWLP is not intending to seek an award of costs.

Representatives

CWLP requests that all materials with respect to this matter be forwarded to:

Travis Braithwaite
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c/o Enbridge Inc.
Suite 3000
425 - 1 St SW
Calgary, AB T2P 3L8
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And to: Miller Thomson LLP
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Yours truly,



Margaret R. Sims
MRS/mp

cc: Fred D. Cass, counsel for EGDI
Michael Miller, counsel for OEB