

June 22, 2026

Mr. Ritchie Murray
Registrar
Ontario Energy Board
2300 Yonge St, 27th Floor
Toronto, ON M4P 1E4

Dear Mr. Murray:

Re: EB-2025-0204 Phase II Distribution Customer Connections Review Expression of Interest to Participate in the Customer Connections Advisory Group

The Electricity Distributors Association (EDA) is pleased to express our interest in participating in the Customer Connections Advisory Group established as part of Phase II of the Ontario Energy Board's Distribution Customer Connections Review.

The EDA represents 50 of Ontario's local electricity distributors, which safely and reliably deliver electricity to more than 5.4 million residential, commercial, industrial, and institutional customers across the province. As the collective voice of Ontario's electricity distribution sector, the EDA works closely with distributors, regulators, government agencies, and industry stakeholders on matters related to electricity system planning, customer service, infrastructure development, electrification, and regulatory policy.

Proposed Participants

Primary Contact

Brittany J. Ashby
Senior Regulatory Affairs Advisor
Electricity Distributors Association
Bashby@eda-on.ca

Secondary Contact

Rudra Mukherji
Senior Regulatory Affairs Advisor
Electricity Distributors Association
rmukherji@eda-on.ca

Brief Description of Our Interest in Connection-Related Issues

We have a strong interest in connection-related issues because our members are on the front lines of connecting Ontario's growing communities, businesses, and industries to the electricity system. Rising demand driven by housing development, economic growth, electrification, and large load customers make efficient, transparent, and coordinated connection processes more important than ever.

In our Solving Grid-Lock vision paper, released in April 2024, we identified customer connections, grid capacity, infrastructure planning, and sector coordination as critical priorities for enabling growth. We continue to support initiatives that reduce delays, improve transparency, strengthen coordination, and help ensure customers can access electricity when and where they need it.

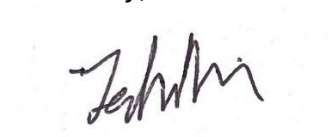
Description of the Expertise and Experience We Will Bring to the Advisory Group

The group will benefit from our participation by gaining the collective, consensus-based perspective of Ontario's electricity distribution sector. With our Finance, Regulatory, Operations, and Engineering expertise, we represent LDCs of all sizes that serve more than 98% of Ontario electricity customers. Our members serve communities across the province, and through our councils, committees, and working groups, we regularly coordinate sector input on operational, technical, and regulatory matters. This enables us to identify common challenges, build industry consensus, and provide practical, implementation-focused insights that reflect the realities of electricity distributors across Ontario.

Our work on customer connections, grid capacity, electrification, and infrastructure planning positions us to provide coordinated, province-wide feedback that is practical, scalable, and grounded in operational experience. We can help ensure recommendations support customers, enable growth, reduce red tape, and are workable for distributors responsible for implementation.

Thank you for considering our request to participate on this Advisory Group.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ted Wigdor', is positioned above the printed name.

Ted Wigdor
Vice President, Policy, Government & Corporate Affairs