



June 23, 2026

By Email

Mr. Ritchie Murray
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Dear Mr. Murray,

**Re: Phase II of the Distribution Customer Connections Review (EB-2025-0204)
ENWIN Utilities Ltd. Advisory Group Nomination**

On June 9, 2026, the Ontario Energy Board (OEB) issued a letter regarding the launch of Phase II of its Distribution Customer Connections (DCC) Review and Streamlining Transmission Connections (STC) Review initiatives. Phase II is intended to advance the implementation of recommendations outlined in the December 2025 report to the Minister of Energy and Mines, *Streamlining Ontario's Electricity Connection Framework: Enabling Growth and Meeting Customer Expectations*.

To support this work, OEB staff are intending to establish a new Customer Connections Advisory Group (Advisory Group). Interested stakeholders were requested to submit nominations for the Advisory Group by June 23, 2026.

In consideration of the above and building on our participation in the Phase 1 DCC Working Group, ENWIN Utilities Ltd. (ENWIN) hereby nominates Paola Silli, Director, Service Operations, to participate in the Advisory Group.

A brief summary of Paola's experience and qualifications is provided below:

- Over 20 years of Ontario electric utility industry experience.
- As Director, Service Operations at ENWIN, Paola leads the group responsible for new customer connections, technical services, metering and associated technologies, with previous oversight of the billing function. She oversees a team who collaborates closely with internal technical stakeholders on a range of initiatives and supports customers through outage-related inquiries.
- Paola brings a strong customer-focused background, with extensive experience in billing, metering, customer research, and customer service. Prior to joining ENWIN, Paola held various roles at a large electric transmission and distribution

utility, focusing on customer service, metering, billing, and Conservation and Demand Management. She also led the technical and business integration of two local distribution companies, orchestrating and managing integration project work across all lines of business.

- She holds a Master of Business Administration (MBA) from the University of Toronto's Rotman School of Management.
- Paola is an active member of the Utilities Standards Forum – Metering and Customer Service forums.

ENWIN believes Paola's background and relevant, first-hand experience with new distribution customer connections will provide valuable input to the Advisory Group, given the implementation-focused nature of Phase II.

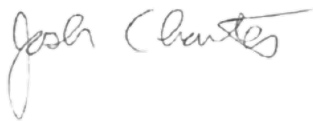
Please find Paola's contact information below:

Paola Silli
Director, Service Operations
ENWIN Utilities Ltd.
(519) 251-7300 ext. 656
psilli@enwin.com

Should you have any questions, please do not hesitate to contact the undersigned.

Sincerely,

ENWIN Utilities Ltd.

A handwritten signature in dark ink, appearing to read "Josh Charles". The signature is fluid and cursive, with the first name "Josh" and last name "Charles" clearly distinguishable.

Josh Charles
Director, Regulatory Affairs
ENWIN Utilities Ltd.
(519) 251-7300 ext. 886
regulatory@enwin.com