

BY RESS

June 23, 2026

Mr. Ritchie Murray
Registrar
Ontario Energy Board
2300 Yonge Street, 27th Floor
Toronto, Ontario
M4P 1E4

Dear Mr. Murray:

**EB-2025-0204: Phase II Distribution Customer Connections Review -
Customer Connections Advisory Group
Building Owners and Managers Association Toronto's Request to
Participate**

In its June 9, 2026 letter, the Ontario Energy Board (OEB) announced the launching of Phase II of its Distribution Customer Connections Review and forming the Customer Connections Advisory Group, and it invited interested parties to register their interest in participating. OEB staff subsequently wrote to the Building Owners and Managers Association Toronto (BOMA Toronto) directly to encourage its participation, noting that BOMA Toronto's perspective would be valuable to this phase of the work. BOMA Toronto welcomes that invitation and is writing to register its interest in participating in the Customer Connections Advisory Group.

BOMA Toronto is nominating its consultant, Clement Li, MASc, BEng, Director, Policy & Regulatory Development at Enerlife Consulting Inc., to the Customer Connections Advisory Group. Mr. Li has over 30 years of experience in Ontario's electricity industry and broad knowledge of the regulatory practice and policies of the OEB, the Canada Energy Regulator, and the Independent Electricity System Operator (IESO), including codes and orders, rate setting, and leave-to-construct filing requirements. In his role at Enerlife, he leads the representation of commercial building owners and managers (BOMA Toronto and BOMA Ottawa) before the Ontario Government, the OEB, and the IESO, aligning public policy, codes, and programs with his clients' frameworks for energy efficiency and decarbonization in commercial, institutional, and multi-residential buildings.

Mr. Li's experience is directly relevant to the work of the advisory group. During his career at Hydro One, he provided evidence and testimony in numerous OEB regulatory hearings, special committees, and consultations, and he worked extensively on transmission and distribution cost allocation, rate design, and load forecasting, as well as on regulatory support for distribution rate applications. He is well positioned to bring both utility and commercial-customer perspectives on distribution connection issues to the advisory group.

BOMA Toronto

BOMA Toronto is a frequent intervenor in OEB proceedings and a participant in its consultations. For over 100 years, BOMA Toronto has been one of the most influential voices in the Canadian commercial real estate industry, protecting and advancing the interests of its members on important policy issues including energy transition, conservation, advanced metering infrastructure, and energy pricing and supply. BOMA Toronto represents over 800 Ontario property and facility owners, managers, developers, leasing agents, and commercial real estate professionals, who together account for over 80 per cent of all commercial and industrial real estate companies in Toronto and the Greater Toronto Area. Its members are large consumers of electricity and customers of Ontario electricity distributors, and they have a direct interest in the outcome of this stakeholder engagement.

BOMA Toronto's Interest in Distribution Customer Connections Issues

BOMA Toronto's members depend on connections to the distribution system that are timely, predictable, transparent, and cost-effective. Its members connect new buildings, expand and retrofit existing ones, and increasingly add electrified end uses such as building electrification, heat pumps, and electric vehicle charging. BOMA Toronto's members expect connection processes, timelines, and cost responsibilities to be clearly defined and consistently applied, and they expect the performance standards and reporting requirements contemplated in Phase II to hold distributors accountable for efficient connections that support economic growth and the decarbonization of Ontario's building stock.

BOMA Toronto also expects connection costs to be allocated fairly and in accordance with cost-causation principles, so that commercial customers neither bear costs caused by others nor cross-subsidize, nor are cross-subsidized by, other customer classes. Connection charges and any incremental upstream costs should be transparent and cost-reflective. The

procedures, requirements, and metrics developed in Phase II should give commercial customers the clarity and certainty they need to plan, finance, and deliver their projects.

Cost Award Eligibility

BOMA Toronto intends to seek an award of costs for its participation in this consultation and requests that it be determined eligible for cost awards. As an association representing the direct interests of commercial electricity consumers, BOMA Toronto meets the eligibility criteria set out in section 3 of the OEB's Practice Direction on Cost Awards and the OEB's Rules of Practice and Procedure.

Communications relating to this participation and cost award eligibility request should be directed to:

Clement Li
Consultant for BOMA Toronto
Tel: (437) 747-1115
cli@enerlife.com

Respectfully submitted on behalf of BOMA Toronto.

Sincerely,

A handwritten signature in blue ink, appearing to read "Clement Li".

Clement Li

Consultant for BOMA Toronto
Director, Policy & Regulatory Development
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