



BY E-MAIL

July 20, 2026

Dereck C. Paul
President & CEO
Lakefront Utilities Inc.
207 Division Street
Cobourg, ON K9A 3P6
DPaul@lusi.on.ca

LETTER OF DIRECTION

Dear Dereck C. Paul:

**Re: Lakefront Utilities Inc. (Lakefront Utilities)
Application for 2027 Rates
Ontario Energy Board File Number: EB-2026-0054**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Lakefront Utilities' application for 2027 Rates (Notice). The Notice will be published by the OEB in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **July 30, 2026**. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. To post the enclosed Notice, the application and evidence, and any amendments thereto, on Lakefront Utilities' website.
2. To arrange for the service of the enclosed Notices, the application and evidence on all intervenors of record in Lakefront Utilities' past proceedings: EB-2024-0038 and EB-2021-0039.
3. To arrange for service of the enclosed Notice on customers for whom Lakefront Utilities has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:
 - a) "Lakefront Utilities Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing."

The email must include the words “Notice of Hearing” within the email subject line and provide a link to the Notice as posted on Lakefront Utilities’ website posted in accordance with paragraph 1.

4. To post the following message if Lakefront Utilities has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:

- a) “We have applied to the Ontario Energy Board to increase our electricity distribution rates. Learn more. Have your say.”

The post is required to include the Bigbox ad and to provide a link to the Notice as posted on Lakefront Utilities’ website in accordance with paragraph 1. Please tag @OntEnergyBoard on X (formerly Twitter) and @OntarioEnergyBoard on LinkedIn when posting on these social media platforms. The OEB does not have a Facebook or Instagram account.

5. To provide a copy of the Notice, the application and evidence, and any amendments thereto, to anyone requesting the material.
6. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 4 have been completed.

You are further directed not to include any documents or materials when serving or publishing the Notice other than documents or materials expressly required by this letter of direction.

Yours truly,

Ritchie Murray
Registrar

Enclosed:

- Notice
- Bigbox Ad
- Media Estimate

c: Laurie Ann Cooledge, Lakefront Utilities Inc.
Manuela Ris, manuela@tandemenergyservices.ca
Michael Buonaguro, mikebuonaguro@me.com