

NOTICE OF A RATE HEARING

EPCOR Natural Gas Limited Partnership has applied to increase its natural gas distribution rates in its Southern Bruce service territory

EPCOR Natural Gas Limited Partnership (EPCOR Natural Gas) has applied to the Ontario Energy Board (OEB) to change the natural gas rates in its Southern Bruce service territory, effective January 1, 2027, based on an OEB-approved formula that is tied to inflation and other factors intended to promote efficiency.

EPCOR Natural Gas has also applied for approval to dispose of the balances in certain deferral and variance accounts, including an account for certain capital costs and revenue impacts arising from the COVID-19 pandemic. The balance in this account is a debit of approximately \$12.2 million. Disposing the debit in this account will increase customer bills. To help manage the bill impacts for its customers, EPCOR has proposed a mitigated rate option in addition to the standard unmitigated rate option. The mitigated option would result in costs being recovered from customers over a longer period of time.

If the entire application is approved as proposed, the annual natural gas bill of a typical residential customer and a typical commercial customer in the Southern Bruce service territory would increase by the following approximate amounts, depending on whether the application is approved with the unmitigated or mitigated option:

Rate Class	Unmitigated Annual Bill Change	Mitigated Annual Bill Change
R1 – Residential customers	\$186.03 per year	\$71.13 per year
R1 – Small Commercial customers	\$444.27 per year	\$169.65 per year

Other customers, including businesses, will also be affected. It is important to review the application carefully to determine whether you may be affected by the proposed changes.

YOU SHOULD KNOW

There are three types of OEB hearings: oral, electronic and written. The applicant has applied for a written hearing. The OEB is considering this request. If you think a different hearing type is needed, you can write to us to explain why.

During this hearing, we will hear questions and arguments from participants about this case. We will also hear questions and arguments from participants that have registered as Intervenor. After the hearing, we will decide whether to approve the application.

HAVE YOUR SAY

You have the right to information about this application and to participate in the process. Visit www.oeb.ca/notice and use file number **EB-2026-0149** to:

- Review the application
- File a letter with your comments
- Apply to become an intervenor

IMPORTANT DATES

You must engage with the OEB on or before **September 8, 2026** to:

- Provide input on the hearing type (oral, electronic or written)
- Apply to be an intervenor

If you do not, the hearing will move forward without you, and you will not receive any further notice of the proceeding.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. If you are a business or if you apply to become an intervenor, all the information you file will be on the OEB website.

LEARN MORE

Ontario Energy Board

 1 877-632-2727 TTY: 1-877-632-2727

 Monday - Friday 8:30 AM - 5:00 PM

 oeb.ca/notice

EPCOR Natural Gas Limited Partnership

 1-888-765-2256

 Monday - Friday 8:00 AM - 4:00 PM

 epcor.com