



**Independent Electricity System Operator**

**Application for Approval of 2026, 2027 and 2028  
Revenue Requirements, Expenditures and Usage Fees**

**DECISION AND ORDER ON CONFIDENTIALITY**

**August 25, 2026**

The Independent Electricity System Operator (IESO) filed an application with the Ontario Energy Board (OEB) on April 23, 2026, under section 25(1) of the *Electricity Act, 1998* (Electricity Act), seeking approval for its revenue requirements, expenditure, and usage fees for 2026, 2027, and 2028.

In the cover letter to the application, the IESO requested confidential treatment for certain information in Exhibit E-2-1 Attachment 8 “Project Charter for: Storage and Hybrid Integration” and Exhibit E-2-1 Attachment 9 “Project Charter for: ERP Distributed Energy Resources (DER) Integration Project” (the Attachments). The subject information included the names of individuals and document identification numbers; and (in the case of Exhibit E-2-1 Attachment 9) identifies business processes, systems and governing documents to which the project expects to make changes.

The IESO gave the following reasons for its request for confidential treatment of the redacted portions of the Attachments:

- They contain information that relates to the IESO’s projects which, if disclosed, would reveal the names of individuals and other identifiers, and provide specifics that would enhance attacks against the IESO, such as phishing and impersonation attacks, that could allow a threat actor to obtain sensitive information.
- Individual names also constitute personal information and are not relevant to the proceeding.
- The redacted items have no bearing on the consideration of any issues in this proceeding.

The IESO provided a table specifying the rationale for each element of the confidentiality request in Appendix B to the cover letter.

In accordance with the OEB's [Practice Direction on Confidential Filings](#) (Practice Direction), the IESO filed redacted copies of the documents. Copies of the unredacted documents were filed separately in confidence.

## Findings

### ***Name, title, contact information or designation of employees***

The names redacted by the IESO do not constitute personal information, as asserted by the IESO.

The *Freedom of Information and Protection of Privacy Act* (FIPPA) specifies that “[p]ersonal information does not include the name, title, contact information or designation of an individual that identifies the individual in a business, professional or official capacity”.<sup>1</sup>

The OEB notes that the information the IESO sought to redact as personal information is limited to names. The individuals’ titles were not redacted, and the OEB considers the names in the Attachments to be part of the identification of those individuals in a business, professional or official capacity, which is excluded by section 2(3) of FIPPA.

Turning to the issue of relevance, section 11.1.1 of the Practice Direction makes clear that relevance, in this context, is assessed for the purpose of promoting transparency and openness. This differs from the relevance assessment ordinarily undertaken in the context of evidentiary disclosure.

This request must be considered in the context of the overarching objective of the Practice Direction, namely (emphasis added):

(...) to strike a balance between the objectives of transparency and openness and the need to protect information that has been properly designated as confidential. The approach that underlies this Practice Direction is that **the placing of materials on the public record is the rule, and confidentiality is the exception**. The onus is on the person requesting confidentiality to demonstrate to the satisfaction of the OEB that confidential treatment is warranted in any given case.<sup>2</sup>

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<sup>1</sup> Section 2(3) of FIPPA

<sup>2</sup> Practice Direction, Section 1

In this case, the IESO has not discharged its onus in the case of names and therefore, having regard to the objective of the Practice Direction, the confidentiality request is denied.

### ***List of business processes, systems and governing documents***

The OEB denies the request for permanent redaction of the list of business processes, systems, and governing documents in Exhibit E-2-1 Attachment 9 but will allow the IESO to maintain the list in confidence. The list will not be placed on the public record but will be available to intervenor representatives in accordance with the Practice Direction.

The IESO's request was not entirely clear in relation to these items, but because the IESO asserted that "the items that have been redacted from the documents that are the subject of this confidentiality request, have no bearing in the consideration of any issues in this proceeding", the OEB will first consider this as a request for permanent redaction on the basis of irrelevance.

In its Executive Summary of the project, the IESO states that "[a] key project design principle is to utilize existing IESO systems and processes to minimize costs and accelerate the solution delivery." The OEB considers the identification of those business processes, systems and governing documents that may be affected by this project to be relevant.

The IESO's rationale for redaction of this information, given in Appendix B to its cover letter, is simply "Process and System Information" – no further rationale is given for those redactions. However, the OEB will allow the IESO to maintain the list of business processes, systems, and governing documents in Attachment 9 in confidence on the basis that public disclosure may affect cybersecurity. Pursuant to Appendix A of the Practice Direction, among the factors the OEB will consider in addressing confidentiality of filings made with the OEB is "whether the information pertains to public security or cybersecurity".<sup>3</sup>

### ***Document ID Numbers***

The OEB has considered the request for redaction of the document ID numbers in a similar way to the request relating to business processes, systems, and governing documents. The OEB denies the request for permanent redaction on the basis of irrelevance but will allow the IESO to maintain the numbers in confidence. They will not

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<sup>3</sup> See Practice Direction, Appendix A, paragraph (c).

be placed on the public record but will be available to intervenor representatives in accordance with the Practice Direction.

The IESO's rationale for redaction of this information is "cyber security and relevance". The OEB finds that the document numbers in the Attachments are relevant, as they give the reader a way of tracking and referring to the documents, if needed. However, as with the business processes, systems and governing documents discussed above, the OEB will allow the IESO to maintain the document ID numbers in the Attachments in confidence on the basis that public disclosure may affect cybersecurity.

**THE ONTARIO ENERGY BOARD ORDERS THAT:**

1. The IESO's proposed redactions to Attachments 8 and 9 to Exhibit E-2-1 are allowed in part.
2. The IESO's requests for redaction of the names shown in the Attachments on the basis that they are personal information, and its request for redaction on the basis of irrelevance, are denied.
3. The IESO's request for permanent redaction of the document ID numbers shown in the Attachments is denied, but the OEB will treat that information as confidential, with access to it limited in accordance with the OEB's *Practice Direction on Confidential Filings*.
4. The IESO's request for permanent redaction of the list of business processes, systems and governing documents to which the project described in Attachment 9 expects to make changes is denied, but the OEB will treat that information as confidential, with access to it limited in accordance with the OEB's *Practice Direction on Confidential Filings*.
5. The IESO shall provide unredacted versions of Attachments 8 and 9 to Exhibit E-2-1 to those intervenor representatives who sign the OEB's form of Declaration and Undertaking under the *Practice Direction on Confidential Filings* and who request this material.
6. The IESO shall file public redacted versions of the Attachments reflecting this Decision and Order and serve them on all intervenors no later than **September 1, 2026**.

**DATED at Toronto, August 25, 2026****ONTARIO ENERGY BOARD**

Ritchie Murray  
Registrar