



September 23, 2026

Re: Retirement of the OEB iSearch™ Platform on September 30, 2026

What You Need to Know

- **OEB iSearch™ will be retired and removed from service on September 30, 2026.**
- **Users can continue to find regulatory records through Regulatory Document Search (RDS), the OEB website and public web search tools.**
- **The document analysis functionality currently available in OEB iSearch™ will no longer be available after September 30, 2026.**

Please be advised that the Ontario Energy Board (OEB) iSearch™ platform will be retired and removed from service on September 30, 2026

OEB iSearch™ was launched as a pilot to explore new ways of finding and analyzing regulatory information. The pilot achieved its intended objectives by providing valuable insights into user needs and search behaviours, identifying useful search capabilities, and demonstrating the potential application of AI-enabled tools in support of regulatory work.

Since the pilot was introduced, AI capabilities and commercially supported solutions have advanced rapidly. After reviewing platform usage and available alternatives, the OEB determined that continuing the current platform is not the most effective use of resources.

The OEB remains committed to being a prudent steward of ratepayer dollars while continuing to evaluate sustainable approaches to search, document analysis and AI capabilities.

What Will Change for Users

OEB iSearch™ combined document discovery and question-based document analysis in a single tool. Once the platform is retired, some of its capabilities will continue to be available through alternate tools:

Find Regulatory Records

Users can continue to access regulatory records through:

- Regulatory Document Search (RDS)
- The OEB website
- Public web search tools

Document Analysis

The document analysis functionality available through the current OEB iSearch™ platform will no longer be available after September 30, 2026.

Looking Ahead

We thank all users who participated in the OEB iSearch™ pilot. The pilot has successfully contributed to the OEB's understanding of how AI can support access to regulatory information and has provided valuable lessons that will help shape future capabilities.

While the current OEB iSearch™ platform is being retired, the OEB will continue to evaluate opportunities to enhance how users find and analyze regulatory information as technologies and business needs evolve. The insights gained through the pilot will continue to inform the OEB's future approach to search, analysis and AI-enabled capabilities.