

IN THE MATTER OF the Ontario Energy Board Act, 1998, c.15
(Schedule B);

AND IN THE MATTER OF an Application by London Hydro Inc.
to the Ontario Energy Board for an Order or Orders approving of
fixing just and reasonable distribution rates and other service
charges to be effective May 1, 2027, Board File No. EB-2026-
0056.

AFFIDAVIT OF David Arnold

I, **DAVID ARNOLD**, at the City of London, in the Province of Ontario, **MAKE AN OATH AND SAY AS FOLLOWS:**

I am the Chief Financial Officer and Vice President of Finance for London Hydro Inc. and, as such, have knowledge of the matters hereinafter deposed to.

Pursuant to the OEB's Letter of Direction dated September 21, 2026 (the "Letter") in the above-referenced case (attached to this Affidavit as Exhibit 1), London Hydro Inc. has completed the following steps:

1. In accordance with paragraph 1 of the Letter, the Notice of Hearing, the application and the evidence, and any amendments thereto, were posted on London Hydro Inc.'s website. The form of the posted notice is attached to this Affidavit as Exhibit 2.
2. In accordance with paragraph 2 of the Letter, the Notice of Hearing, the application and the evidence, were served directly by email on September 21, 2026, to all intervenors in London Hydro Inc.'s past EB-2021-0041 proceeding. The form of notice sent to the intervenors is attached to this Affidavit as Exhibit 3.
3. In accordance with paragraph 3 of the Letter, the Notice of Hearing were served on customers for whom London Hydro Inc. has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the required message. In accordance with paragraph 3 of the Letter, the email includes the words "Notice of Hearing" within the email subject line and provides a link to the Notices as posted on London Hydro Inc.'s website posted in accordance with paragraph 1. The form of notice sent to the customers is attached to this Affidavit as Exhibit 4.

4. In accordance with paragraph 4 of the Letter, the required messages were posted on London Hydro's X (formerly Twitter), LinkedIn, Facebook, and Instagram accounts. As required, the posts include the Bigbox Ad and a link to the Notices as posted on London Hydro Inc.'s website in accordance with paragraph 1 of the Letter. The OEB does not have an Instagram account. A copy of the required posts is attached as Exhibit 5.

Sworn by David Arnold of the City of
London in the Province of Ontario, before me
at the City of London in the Province of Ontario,
on September 28, 2026, in accordance with O. Reg.
431/20, Administering Oath or Declaration



Alex Palimaka

Commissioner for Taking Affidavits in the Province of
Ontario



David Arnold

The attached document is Exhibit 1 to the Affidavit of David Arnold.

Sworn by David Arnold at the City of London in the Province of Ontario, before me at the City of London in the Province of Ontario, on September 28, 2026, in accordance with O. Reg. 431/20, Administering Oath or Declaration.

A handwritten signature in blue ink, appearing to read 'AP', is written over a horizontal line.

Alex Palimaka

Commissioner for Taking Affidavits in the Province of Ontario



BY EMAIL

September 21, 2026

Mike Packer
Director of Regulatory Affairs
London Hydro Inc.
111 Horton Street
London, Ontario N6A 4H6
packerm@londonhydro.com

LETTER OF DIRECTION

Dear Mike Packer:

**Re: London Hydro Inc. (London Hydro)
2027 Cost of Service Application
Ontario Energy Board File Number: EB-2026-0056**

The Ontario Energy Board (OEB) has now issued its English and French Notices of Hearing for London Hydro's 2027 Cost of Service Application (English and French Notices). The English and French Notices will be published by the OEB in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 to 4 below prior to **September 29, 2026** which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. To post the enclosed English and French Notices, the application and evidence, and any amendments thereto, on London Hydro's website.
2. To arrange for the service of the enclosed English and French Notices, the application and evidence on all intervenors in London Hydro's past proceeding EB-2021-0041.
3. To arrange for service of the enclosed English and French versions of the Notices on customers for whom London Hydro has an email address and the appropriate permissions to use the email address to send utility or regulatory information, together with the following email message:

“London Hydro Inc. has applied to the Ontario Energy Board to change our electricity distribution rates. Please review the Ontario Energy Board’s Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board’s hearing.”

« London Hydro Inc. avons déposé une requête auprès de la Commission de l’énergie de l’Ontario afin de modifier nos tarifs de distribution de l’électricité. Veuillez lire l’avis d’audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d’audience du tribunal. »

The email must include the words “Notice of Hearing / l’avis d’audience” within the email subject line and provide a link to the Notices as posted on London Hydro’s website posted in accordance with paragraph 1.

4. To post the following message if London Hydro has an X (formerly Twitter), LinkedIn, Facebook, and/or Instagram account:
 - a) “We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say.”
 - b) « Nous avons déposé une requête auprès de @OntEnergyBoard afin [d’augmenter **OR** de réduire **OR** de modifier] nos tarifs de distribution de l’électricité. Soyez mieux renseigné. Donnez votre opinion. »

The posts are required to include the Bigbox Ad and to provide a link to the English and French Notices as posted on London Hydro’s website in accordance with paragraph 1.

5. To provide a copy of the English and French Notices, the application and evidence, and any amendments thereto, to anyone requesting the material.
6. To file with the OEB an affidavit confirming that the steps set out in paragraphs 1 through 4 have been completed.

You are further directed not to include any documents or materials when serving or publishing the English and French Notices other than documents or materials expressly required by this letter of direction.

Yours truly,

Ritchie Murray
Registrar

Enclosed:

- English and French Notices
- English and French Big Box Ads
- Media estimate

c: Deanna Caddey, Manager of Regulatory Affairs, London Hydro Inc.
Colm Boyle, Legal Counsel, Borden Ladner Gervais LLP
John Vellone, Legal Counsel, Borden Ladner Gervais LLP

The attached document is Exhibit 2 to the Affidavit of David Arnold.

Sworn by David Arnold at the City of London in the Province of Ontario, before me at the City of London in the Province of Ontario, on September 28, 2026, in accordance with O. Reg. 431/20, Administering Oath or Declaration.



Alex Palimaka

Commissioner for Taking Affidavits in the Province of Ontario



Regulatory Documents



NOTICE OF A RATE HEARING

London Hydro Inc. has applied to increase its electricity distribution rates and other charges

If the application is approved as filed, a typical residential customer and a typical general service customer of London Hydro Inc. (London Hydro) would see the following increase effective May 1, 2027:

Residential (750 kWh)	\$6.01 per month
General Service less than 50kW (2,000 kWh)	\$6.82 per month

Other customers, including businesses, will also be affected.

London Hydro has also applied for:

- Approval to modify its Retail Transmission Service Rates.
- Modification of certain Specific Service Charges.
- Approval to discontinue separate annual reporting on its return on equity for Green Button services.
- Approval to eliminate the Advanced Capital Module to upgrade London Hydro's current customer information system, and credit customers with the associated rate rider that collected revenue during 2024-2026.

It's important to review the application carefully to determine whether you may be affected by the proposed changes.

YOU SHOULD KNOW

There are three types of Ontario Energy Board (OEB) hearings: oral, electronic and written. The applicant has applied for, and the OEB plans to proceed with, a written hearing. If you think a different hearing type is needed, you can write to us to explain why.

During this hearing, we will hear questions and arguments from participants about this case. We will also hear questions and arguments

This hearing will be held under section 78 of the **Ontario Energy Board Act, 1998**.

Ce document est aussi disponible en français.

from participants that have registered as intervenors. After the hearing, we will decide whether to approve the application.

HAVE YOUR SAY

You have the right to information about this application and to participate in the process. Visit www.oeb.ca/notice and use file number **EB-2026-0056** to:

- Review the application
- File a letter with your comments
- Apply to become an intervenor

IMPORTANT DATES

You must engage with the OEB on or before **October 9, 2026** to:

- Provide input on the hearing type (oral, electronic or written)
- Apply to be an intervenor

If you do not, the hearing will move forward without you, and you will not receive any further notice of the proceeding.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. If you are a business or if you apply to become an intervenor, all the information you file will be on the OEB website.

LEARN MORE

Ontario Energy Board
 8/TTY: 1-877-632-2727
 ☎ Monday - Friday:
 8:30 AM - 5:00 PM
 ☎ oeb.ca/notice

London Hydro Inc.
 ☎ 519-461-5838
 ☎ Monday - Friday:
 8:30 AM - 4:00 PM
 ☎ londonhydro.com



Cost of Service Application

On August 28, 2026, London Hydro submitted an application to the Ontario Energy Board to approve electricity distribution rates and other charges that would take effect on May 1, 2027.

[Read the English Notice of Rate Hearing](#), the [French Notice of Rate Hearing](#), or view the full application, including supporting models and evidence, on the [Ontario Energy Board's website](#).

ABOUT US

[About London Hydro](#)

[News](#)

[Regulatory Documents](#)

[Contact Us](#)

[Tenders for Bid](#)

[Sustainability](#)

[London Hydro's Recognition of Indigenous Businesses](#)

The attached document is Exhibit 3 to the Affidavit of David Arnold.

Sworn by David Arnold at the City of London in the Province of Ontario, before me at the City of London in the Province of Ontario, on September 28, 2026, in accordance with O. Reg. 431/20, Administering Oath or Declaration.



Alex Palimaka

Commissioner for Taking Affidavits in the Province of Ontario

Notice of Rate Hearing: London Hydro Inc's 2027 COS Rate Application External

Summarize this email



Packer, Mike

Mon, Sep 21, 9:05 PM (7 days ago) ☆ ☺ ↶ ⋮

to Julie, shelley.grice, philip.lee, wtaggart, don, Todd, reggie.george, michael.george, Jessica, jack, Kent, Amanda, randy.aiken, SEC, Mark, jay, f

Good evening,

London Hydro Inc. has filed its 2027 Cost of Service rate application with the Ontario Energy Board (OEB) for rates effective May 1, 2027.

As per the OEB's Letter of Direction dated September 21, 2026 please find attached a copy of the Notice of Rate Hearing (English and French).

The application and supporting evidence can be found at:

https://www.rds.oeb.ca/CMWebDrawer/Record?q=casenummer:EB-2026-0056&sortBy=recRegisteredOn-&pageLength=400&_gl=1*7ix79s*_gcl_au*MTQyMjAyOTQzNy4xNzg1Njg3Mjg5#form1

Thank you,



Mike Packer

Director of Regulatory Affairs

Office: [519-661-5800](tel:519-661-5800) Ext. [5750](tel:5750)

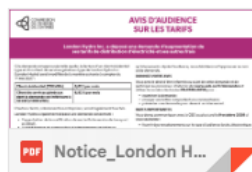
Cell: [519-365-2671](tel:519-365-2671)

[111 Horton St. London, ON, N6A 4H6](mailto:mike.packer@londonhydro.com)

www.londonhydro.com

This correspondence may contain personal or confidential information. If you are not the intended recipient, please delete the e-mail and any attachments and notify London Hydro immediately.

2 Attachments • Scanned by Gmail Security Sandbox ⓘ ⬇️ ⚙️ Add all to Drive



The attached document is Exhibit 4 to the Affidavit of David Arnold.

Sworn by David Arnold at the City of London in the Province of Ontario, before me at the City of London in the Province of Ontario, on September 28, 2026, in accordance with O. Reg. 431/20, Administering Oath or Declaration

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Alex Palimaka

Commissioner for Taking Affidavits in the Province of Ontario



Notice of a Rate Hearing

London Hydro Inc. has applied to the Ontario Energy Board to change our electricity distribution rates.

Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

[Learn More](#)

L'avis d'audience

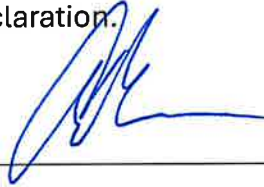
London Hydro Inc. avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin de modifier nos tarifs de distribution de l'électricité.

Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d'audience du tribunal.

[En savoir plus](#)

The attached document is Exhibit 5 to the Affidavit of David Arnold.

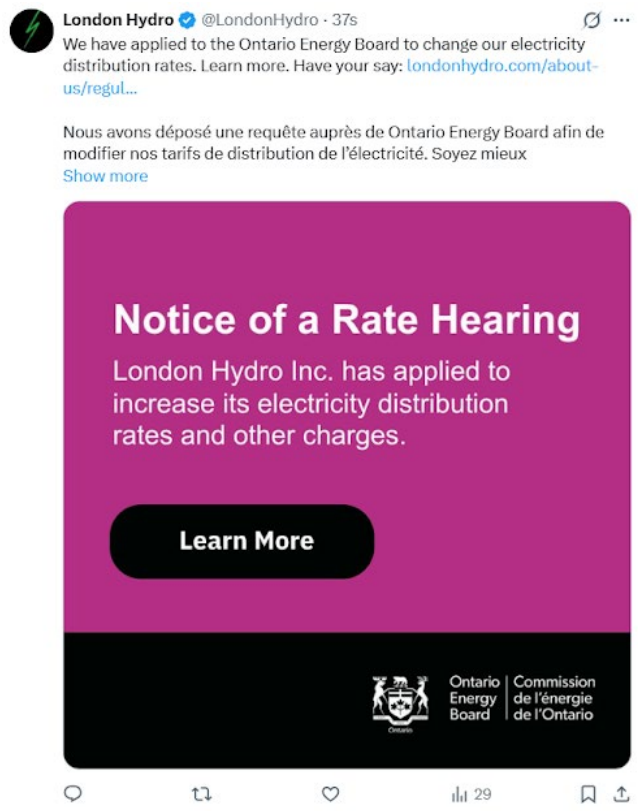
Sworn by David Arnold at the City of London in the Province of Ontario, before me at the City of London in the Province of Ontario, on September 28, 2026, in accordance with O. Reg. 431/20, Administering Oath or Declaration.

A handwritten signature in blue ink, appearing to read 'Alex Palimaka', is written over a horizontal line.

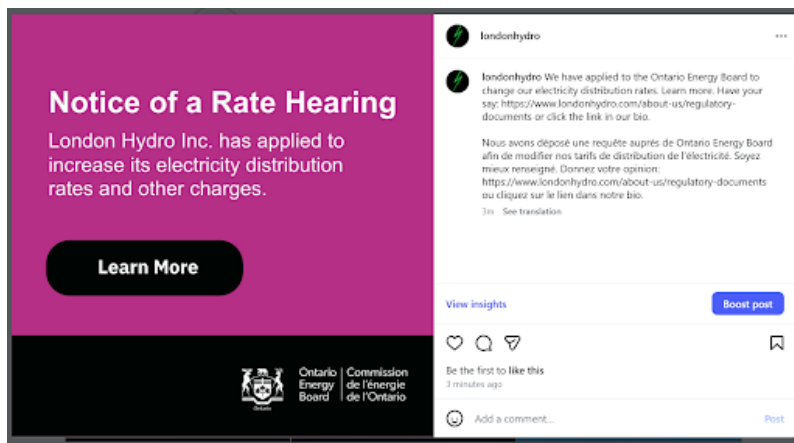
Alex Palimaka

Commissioner for Taking Affidavits in the Province of Ontario

X:



Instagram:



LinkedIn:

 **London Hydro** 
3m · 

We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say: <https://lnkd.in/gHcWMiud...> more

Show translation

Notice of a Rate Hearing

London Hydro Inc. has applied to increase its electricity distribution rates and other charges.

Learn More

 **Ontario Energy Board** | **Commission de l'énergie de l'Ontario**

  Like  Comment  Repost  Send

Facebook:

 **London Hydro Inc.**
5 minutes ago · 

We have applied to the Ontario Energy Board to change our electricity distribution rates. Learn more. Have your say: <https://www.londonhydro.com/about-us/regulatory-documents...> See more

Notice of a Rate Hearing

London Hydro Inc. has applied to increase its electricity distribution rates and other charges.

Learn More

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