

[REDACTED]

-----Original Message-----

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Sunday, September 27, 2026 5:10 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0052

-- Name --
Heather Moon

-- Do you reside in the impacted service area? -- Yes

-- Comments --

Thank you for your time. I am both a resident, and business owner in Innisfil. I have concerns over Innisfil Hydro changing from 2029 to 2027. I wonder why this is necessary. Many families are struggling in Innisfil to pay for the basics. My company deals with many families that live in Innisfil. We offer Marial Arts classes for them, and their children. We have tried to keep our rates as low as possible so that everyone that wants to benifit from our service can. We always try to be fair and treat our customers as we would like to be treated ourselves. Is Innisfil hydro treating its customers fairly? We are struggling both personally and, and with businesses because we care about our employees, and our customers. I think most small community oriented businesses are struggling right now. I can't help but wonder if struggling families in Innisfil may be made to subsidize big businesses that have moved into Innisfil. I sincerely hope this isn't s not the case, because that would definitely not be fair. Please consider the people of Innisfil when making your decision. I have a feeling this is going to be a long, hard Winter for the families in Innisfil. It is important for Innisfil families to be safe, secure, and have affordable energy.

-- Was AI used for the letter of comment? -- No