

-----Original Message-----

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Monday, September 28, 2026 9:16 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0052

-- Name --

Josie Ianniciello

-- Do you reside in the impacted service area? -- Yes

-- Comments --

As a resident of Barrie for the past 3 years I am writing to advise you of my concern in raising the rates. I have an issue paying property taxes with the City of Barrie and having Innpower being our service provider for the south end residents of Barrie. I have attached an email I had written my councillor with her response to my concerns. Please direct your attention to the Hydro Provider (Innpower vs. Alectra) paragraph. I have had more outages in my first year here in Barrie than I have had in my 23 years living in Newmarket. I am very disappointed with this decision and hope that we can be switched to Alectra. Please review and acknowledge that there is no justification in raising rates for a service that doesn't provide (at least south end barrie residents). My daughter lives on the other side of Mapleview and has had no issues with her Alectra provider. I am frustrated knowing that I am paying high tax dollars to the City of Barrie for electricity from another Town (Town of Innisfil) when I pay my taxes to Barrie and not receiving the quality of the service as I thought I was when I bought my home in Barrie and now they are wanting to raise the rate?!

-- Was AI used for the letter of comment? -- No