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From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Sunday, September 27, 2026 4:02 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0052

-- Name --
Mike Trusko

-- Do you reside in the impacted service area? -- Yes

-- Comments --

I am writing as an Innisfil residential customer, a local small business operator, and a community member to express my serious concerns regarding InnPower's proposed 2027 rate application. With a background in technical trade maintenance, I fully appreciate the necessity of upkeep, equipment lifecycle management, and reliable infrastructure. Infrastructure costs money, assets degrade, and InnPower has a clear obligation to keep our local grid safe and dependable. I am not asking for maintenance to be ignored or deferred recklessly.

What I am asking is for the Ontario Energy Board to apply strict scrutiny to ensure every requested dollar is strictly necessary, prudent, and properly timed before adding to the monthly burden on residential families and small local businesses.

Key Concerns:

Premature Rebasing (2027 vs. 2029): InnPower was scheduled to rebase in 2029. Moving this complex and costly regulatory process forward by two full years needs strong, undeniable justification. What specific, urgent conditions force this advance, and how does accelerating this schedule provide any tangible benefit to the ratepayers funding it?

Transparency and Regulatory Complexity: For the average household or local shop owner, this application is opaque and buried under heavy accounting and utility jargon. Essential public service decisions should be accessible to the people paying for them. Customers shouldn't need a regulatory background to evaluate why their distribution rates are changing.

Diminishing Returns on Conservation: In our household, we actively manage our consumption and avoid unnecessary power draw. But there is a hard floor to conservation. Families cannot unplug necessities like refrigeration or home heating. Telling customers to simply "use less" is not a sustainable answer when baseline essential power usage is already as efficient as reasonably possible.

Cumulative Cost-of-Living Pressures: Power bills do not exist in a vacuum. Local families and small businesses in Innisfil are managing inflation across every operational cost—food, fuel, insurance, materials, and housing. Every incremental increase in essential utilities squeezes household and business budgets that have no remaining cushion.

As the regulator, the OEB holds the responsibility to weigh InnPower's revenue requirements against the financial reality of the community it serves.

I respectfully ask the Board to closely review InnPower's proposed revenue requirement, capital plans, and deferral accounts. Please require InnPower to prove that these costs cannot be trimmed, optimized, or kept on the original 2029 schedule before passing additional costs onto Innisfil ratepayers.

Thank you for considering the perspective of the working families and local business owners who ultimately fund this grid

-- Was AI used for the letter of comment? -- Yes