

From: [Office of the Registrar](#)
To: [Zulma DeBonis](#)
Subject: FW: Redacted - Letter of Comment - EB-2026-0056
Date: Tuesday, September 29, 2026 11:37:51 AM

-----Original Message-----

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Monday, September 28, 2026 5:44 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0056

-- Name --
June Lam

-- Do you reside in the impacted service area? --
No

-- Comments --

Re: EB-2026-0056 — London Hydro 2027 Rates

I am a London Hydro customer and an owner of multi-unit rental housing in London. I object to approving the application as filed.

The proposed typical monthly increases do not show the combined impact on a rental property owner who may be responsible for multiple London Hydro accounts, including common-area or other landlord-paid services. The cost can add up across accounts, yet the application summary does not explain that combined exposure. I ask the OEB to require clear bill-impact information for each affected customer class and for multi-unit properties with different metering and account arrangements.

London Hydro's application shows its rate base increasing from approximately \$379.6 million in the 2022 OEB-approved year to approximately \$495.0 million in the 2027 test year. That increase alone does not prove the proposed costs are unreasonable, but it warrants careful review. I ask the OEB to examine whether the proposed capital spending is necessary, prudent, supported by reliable forecasts, and the least-cost reasonable option for customers.

As a rental housing provider, I am concerned about the cumulative effect of rising utility costs on the operation and affordability of rental housing. I ask the OEB to ensure that London Hydro has justified the costs passed on to customers and to consider the impact on customers who carry several service accounts.

I also ask the OEB to verify that customers receive the full and timely credit for amounts collected through the 2024–2026 rate rider associated with the customer information system upgrade that London Hydro now proposes to eliminate. The OEB should also ensure that meaningful public reporting continues for the costs and returns associated with Green Button services.

I ask the OEB to approve only costs that London Hydro demonstrates are necessary, prudent, and fairly allocated to customers, and to reduce or disallow any unsupported amounts.

Sincerely,
June Lam

-- Was AI used for the letter of comment? --
Yes