

From: [Office of the Registrar](#)
To: [Zulma DeBonis](#)
Subject: FW: Redacted - Letter of Comment - EB-2026-0056
Date: Monday, September 28, 2026 3:56:59 PM

-----Original Message-----

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Monday, September 28, 2026 3:35 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0056

-- Name --
Vinh La

-- Do you reside in the impacted service area? -- Yes

-- Comments --
Dear Ontario Energy Board Commissioners,

I am a London resident and London Hydro customer. I am concerned about London Hydro's proposed rate increase. The notice estimates an additional \$6.01 per month for a typical residential customer using 750 kWh. That may sound modest in isolation, but it adds to the rising cost of running a household.

I ask the OEB to examine the proposed spending and rate increases carefully before approving them. In particular, please require London Hydro to show which costs are necessary to maintain safe and reliable service, what alternatives it considered, and how it has controlled operating and capital costs. Customers should be able to see clearly what benefits they will receive from the additional amounts they are asked to pay.

I also ask the OEB to verify that customers receive the full benefit of the proposed credit related to the Advanced Capital Module rate rider collected during 2024 to 2026, and that the timing and amount of the credit are clearly explained on customer bills.

Reliable electricity service matters to me. I support necessary investment, but the approved rates should reflect costs that are justified, efficiently managed, and fair to customers. Please reduce or defer any portion of the application that London Hydro has not adequately supported.

Thank you for considering my comments.

Vinh La

-- Was AI used for the letter of comment? -- Yes