From: Office of the Registrar
To: Zulma DeBonis
Subject: FW: Redacted - Letter of Comment - EB-2026-0056
Date: Tuesday, September 29, 2026 11:44:53 AM

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, September 29, 2026 8:30 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0056

-- Name --
Savanna Stoneman

-- Do you reside in the impacted service area? --
Yes

-- Comments --
Increasing the cost for at best mediocre services. No one checks meters or offers assistance when already in financial distress over billing. It's all "digital" there are no errors. How do we know that behind the scenes someone hasn't transposed a number or changed it? How is that every year there is already a rate increase but never anything better coming from the service. How about those with electric heat that make the choice to eat or warm the house? The rate increase shouldn't go into effect or even be a thought when year over year the increase in profit is double digits or higher.

-- Was AI used for the letter of comment? --
No