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From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Monday, September 28, 2026 8:27 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0052

-- Name --

Diana Petrevski

-- Do you reside in the impacted service area? -- Yes

-- Comments --

Dear Ontario Energy Board,

I am writing as a concerned customer to express my frustration and disappointment regarding the continued increases in electricity costs for residents supplied by Inn-power.

As Canadians, we are already struggling to keep up with the ever-increasing cost of living. From groceries and housing to everyday necessities, our hard-earned dollars are being stretched further than ever before. Adding further increases to an essential service such as electricity places an additional and unnecessary financial burden on households already trying to make ends meet.

I would like to understand why InnPower feels it is necessary to continue increasing costs for its customers, particularly when we are already facing significant financial pressures. My understanding was that rate adjustments were not anticipated until 2029. If that is the case, why are customers being faced with additional increases ahead of that timeline?

At what point will consideration be given to the financial realities of the very customers who depend on your services?

Electricity is not a luxury; it is an essential necessity. Customers should not continually be expected to absorb additional costs without clear justification, transparency, and consideration for the impact these increases have on their daily lives.

I respectfully request a clear explanation for these proposed increases, including why they are necessary at this time and what measures, if any, are being taken to protect customers from further financial hardship.

We are not simply numbers on an account. We are families, individuals, and working Canadians trying to keep up with a cost of living that has become increasingly difficult to manage.

I hope OEB will take these concerns seriously and recognize the very real financial strain these continued increases are placing on its customers and maybe answer the very question of why our neighbours in Barrie pay half of what we pay. Even remote areas pay less.

I look forward to your response.

Regards,
Diana Petrevski

-- Was AI used for the letter of comment? -- No