



Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario

BY EMAIL

August 11, 2026

Kelly Dong
Administrative Assistant
ENVS Greener Solutions Inc.
56 Mimico Ave.
Toronto ON M8V 1R3.
kdong@thinkgreener.ca

Dear Kelly Dong,

**Re: ENVS Greener Solutions Inc.
Application for an electricity retailer licence
File: EB-2026-0214**

The Ontario Energy Board (OEB) received ENVS Greener Solutions Inc.'s application for an electricity retailer licence on July 22, 2026. The OEB has assigned file number EB-2026-0214 to the application.

Upon preliminary review of the application, OEB staff has determined your application to be incomplete. Accordingly, please be advised that the application cannot be processed until the following missing information is filed:

1. Intended Markets and Services

In section 9(a) of the application, the applicant has selected all the intended markets and services listed. However, in section 2(h) of the application, the applicant has noted that "Greener Solutions specializes in conducting in-depth energy audits designed to analyze energy consumption, assess systems, and provide actionable recommendations for enhanced efficiency."

- (a) As such, please clarify if the applicant intends to sell or offer to sell electricity directly to low and large volume consumers and provide all the intended services listed in section 9(a).

- (b) If the applicant intends to directly sell or offer to sell electricity to low and large volume consumers, then please confirm the type of customers identified in sections 10(a) and (b) of the application (i.e. 100 low-volume consumers and 5 large-volume consumers).
- (c) The applicant has noted in section 9(a) of the application that it intends to sell electricity generated by a renewable generation facility under a Power Purchase Agreement (i.e. retail contract) to low and large-volume consumers who will be entering into a net metering arrangement with their distributor.
 - (i) Please provide information on the low and large volume consumers to whom the applicant intends to sell electricity generated by a renewable generation facility.
 - (ii) Please describe the applicant's understanding of the applicable laws and regulations pertaining to net metering, including O. Reg. 541/05: Net Metering.

2. Compliance with Legal and Regulatory Obligations

- (a) For question 16(c) of the application, the applicant has stated that the individual has experience in leasing and financing. The applicant has further stated that the individual ensures that the company is in compliance for "several facets including health and safety, loans/leases, etc." Please elaborate on the individual's experience with respect to compliance in relation to each of the intended activities in section 9(a) of the application.
- (b) For question 16(d) of the application, the applicant has stated that the individual has experience in "growing and managing business in variety of environmental fields". Please elaborate on the individual's experience in complaint handling, as required in the question.
- (d) For question 16(e) of the application, the applicant has provided the same answer as for in section 16(c). However, section 16(c) requires the applicant to provide information on the individual accountable for quality assurance and describe their experience in this area. As such, we request the applicant to provide the requested information in question 16(c).

3. Technical Resources

- (a) For question 13(a), the applicant has stated the persons referenced have experience in "advising on electricity sales and navigating electricity bills/billing for our clients". In addition to requesting the intended services under the

electricity retailer licence, we request the applicant to elaborate on the technical resource staff's experience with respect to each of the intended markets and services selected in section 9(a) of the application.

4. Trade Names

- (a) The applicant has noted, in section 6 of the application, that it has a trade name "Greener Solutions". Please share a copy confirming registration of the trade name.

The OEB will process the application after the noted information is filed with the Registrar at registrar@oeb.ca. Please submit both an electronic Word version and an electronically signed, searchable PDF. If the above information is not filed within 30 days of the date of this letter, the OEB may close the file for this application.

Please note, ENVS Greener Solutions Inc. is responsible for ensuring that the documents it files with the OEB, such as its evidence, responses to interrogatories and any other supporting documentation, do not include personal information (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's *Rules of Practice and Procedure*.

Please direct any questions to Raveen Gunaratnarajah, Advisor at 437.880.4360 or Raveen.Gunaratnarajah@oeb.ca. Please refer to the OEB file number noted above in all future correspondence to the OEB regarding your application.

Yours truly,

John

Pickernell

Digitally signed by John
Pickernell
Date: 2026.08.11
16:19:22 -04'00'

John Pickernell

Deputy Registrar, Applications Administration