



Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario

DECISION AND ORDER

EB-2026-0160

EXSOCERT LLC

**Application for an Agent-only Gas Marketer Licence
(Low-Volume Consumers)**

BY DELEGATION, BEFORE: Ceiran Bishop
Director
Performance Analytics & Compliance

October 1, 2026

DECISION AND ORDER

Exsocert LLC. (the applicant) filed a complete application on July 20, 2026, with the Ontario Energy Board (OEB) pursuant to section 50 of the *Ontario Energy Board Act, 1998* (OEB Act), for a specific gas marketer licence. This licence would allow the applicant to act as an agent or broker for a gas marketer in order to offer or sell natural gas only to consumers who consume low-volumes of natural gas, such as households and small businesses. This is conventionally known as an agent-only (low-volume consumers) gas marketer licence.

This Decision and Order is being issued by the Delegated Authority pursuant to Section 6 of the OEB Act. The Delegated Authority has considered the application without holding a hearing pursuant to section 6(4) of the OEB Act.

After considering the application and assessing the applicant's technical capability, financial viability and conduct, the OEB finds that it is in the public interest to grant the application and issue an agent-only (low-volume consumers) gas marketer licence to Exsocert LLC. The OEB notes that the applicant does not have direct experience serving low-volume consumers. While the applicant has provided information regarding the resources, processes and controls it intends to implement to support low-volume consumer activities, the OEB finds that a two-year licence term is appropriate to allow the applicant to establish a track record of operating and complying with the applicable legislative and regulatory requirements associated with the low-volume consumer market. Accordingly, the OEB is issuing the licence for a period of two years.

If the applicant wishes to engage in gas marketer activities beyond the scope of the agent-only (low-volume consumers) licence, the applicant shall file an application and obtain the OEB's approval.

IT IS ORDERED THAT:

1. The application for an agent-only gas marketer licence to sell natural gas only to consumers who consume low-volumes of natural gas is granted for a period of two years, on such conditions as are contained in the attached licence.

DATED at Toronto October 1, 2026

ONTARIO ENERGY BOARD

Ceiran Bishop  Digitally signed by Ceiran
Bishop
Date: 2026.10.01
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Ceiran Bishop
Director, Performance Analytics & Compliance