

From: [Office of the Registrar](#)
To: [Zulma DeBonis](#)
Subject: FW: Redacted - Letter of Comment - EB-2026-0056
Date: Thursday, October 1, 2026 9:30:37 AM

-----Original Message-----

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Wednesday, September 30, 2026 11:29 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0056

-- Name --
Terry Nother

-- Do you reside in the impacted service area? --
Yes

-- Comments --
Yes....the exceptional service and operations at London Hydro are greatly appreciated. The move to increase delivery rates is acceptable, the threshold should be raised to 1200 KWh monthly, particularly during the Winter. This offers a reasonable threshold for those clients who have committed to sustainability in their homes/operations!....My home has all the features of a project neutral, including geothermal, solar thermal, MicroFit, etc. and electricity is the source of my heating!....this approach offers respect and appreciation for those committed to Clean Energy and Environmental practices.....kind regards.....Terry

-- Was AI used for the letter of comment? --
No