

From: [Office of the Registrar](#)
To: [Zulma DeBonis](#)
Subject: FW: Redacted - Letter of Comment Submitted: EB-2026-0056
Date: Thursday, October 1, 2026 9:27:31 AM

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Wednesday, September 30, 2026 2:47 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Webmaster <Webmaster@oeb.ca>
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LETTER OF COMMENT

Comments:

I understand that the infrastructure apparently needs updating etc but none of that is taking into account the consumers/families who will have to come up with and part with more money. Many of us are already struggling with the current rates. If that is in doubt I'm sure you can ratio out those who are behind and have a remaining balance at the end of the monthly billing cycle etc. \$6.01 to some may sound like nothing. \$6.01 to others is an additional \$72.12! That's a very high jump. And that can be the difference between putting food on the table etc. London Hydro, for most people isn't our ONLY bill. Many who I've spoken to already feel like the price is high and makes no sense. Can't imagine anybody in their right mind supporting this... Unless the money would be benefiting them of course. Just to be clear, my stance on this is a strong NO. I believe London Hydro makes a significant amount of money and there's no reason they can't part with a '\$6.01' a month increase. Thank you for reading. I truly hope you listen and take my and others' concerns seriously.

Name: Syene Glasgow

Do you reside in the impacted service area?: Yes

Was AI used for the letter of comment?: No