

From: [Office of the Registrar](#)
To: [Zulma DeBonis](#)
Subject: FW: Redacted - Letter of Comment - EB-2026-0056
Date: Thursday, October 1, 2026 9:28:39 AM

-----Original Message-----

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, September 29, 2026 10:50 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0056

-- Name --
Sana Amjed

-- Do you reside in the impacted service area? --
Yes

-- Comments --

Dear Board Secretary,

I'm a London Hydro customer writing about the proposed 2027 rate increase. An extra \$6.01 a month might not sound like much on paper, but it lands on top of everything else going up right now, groceries, rent, etc.

Electricity isn't something my family can cut back on past a point. We need heat, we need lights, we need the fridge running.

What bothers me most is that London Hydro first floated around \$8 a month and then dropped it to \$6.01 after hearing from customers. If they could shave it down that easily, how do I know \$6.01 is really the lowest it can go? I'd like the Board to push hard on that question.

I'd also ask the Board to look at the timing. Even if the upgrades are needed over the next five years, does it all have to hit our bills at once? Spreading the work out could take real pressure off households that are already stretched.

And on the survey, 70% saying they support the spending isn't the same as 70% being able to afford it. Those are different things, and I hope the Board keeps that in mind.

Thanks for your consideration.

-- Was AI used for the letter of comment? --
No