

From: [Office of the Registrar](#)
To: [Zulma DeBonis](#)
Subject: FW: Redacted - Letter of Comment - EB-2026-0056
Date: Tuesday, September 29, 2026 5:24:23 PM

-----Original Message-----

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Tuesday, September 29, 2026 5:15 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0056

-- Name --
Patti Broadfoot

-- Do you reside in the impacted service area? --
Yes

-- Comments --
Re: EB-2026-0056 – London Hydro 2027 Rate Application

I am writing as a residential London Hydro customer to express my concern about the proposed increase in electricity distribution rates.

Over approximately the past year, my own electricity bill has greatly increased. I recognize that there can be many reasons for changes in an individual household's bill, but my experience has made me very aware of how quickly the cost of an essential service can become significant.

The proposed increase is described as approximately \$6.01 per month for a typical residential customer using 750 kWh per month. On paper, \$6.01 may not appear to be a large amount. But I ask the OEB to consider what that additional \$6 means in the context of people's actual lives.

There are people in our community who are already balanced on the edge financially. They are deciding which bills get paid first, how much food they can buy, whether they can afford their medications, how far they can stretch a paycheque, or how they will manage another month on a fixed income. For those households, there is no such thing as “just another \$6.”

And this increase does not happen in isolation. It comes on top of increases people are experiencing in food, housing, insurance, utilities and other necessities. A relatively small increase in one bill becomes something very different when it is added to increases everywhere else.

Electricity is an essential service. People cannot simply choose not to heat or cool their homes, refrigerate their food, cook, wash their clothes or keep the lights on because the cost has become too high.

I also hope the OEB will consider affordability when examining the costs behind this application. When approving expenditures that will ultimately be recovered from customers, I believe there needs to be a high threshold for determining what is necessary now, what could be done more efficiently, and what could reasonably be deferred. Ratepayers—particularly those already struggling—should not be asked to absorb additional costs without careful scrutiny of whether those costs are truly necessary.

I am not suggesting that maintaining a safe and reliable electricity system does not cost money. I am asking the OEB to closely scrutinize whether the full increase being requested is necessary, and whether costs can be reduced, deferred or managed differently before they are passed on to customers.

Most importantly, I ask that affordability not be considered only in terms of an average customer's monthly bill. Please consider the cumulative effect of these increases on the people who have the least room left in their budgets to absorb them.

Six dollars may look small on a rate application. For a household already balanced on the edge, it isn't small at all.

-- Was AI used for the letter of comment? --

Yes