From:	Office of the Registrar
To:	Zulma DeBonis
Cc:	Margaret DeFazio
Subject:	CONFIDENTIAL - Intervention Form: EB-2026-0056 - Brooklynn McNorgan
Date:	Thursday, October 8, 2026 4:32:01 PM

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Thursday, October 8, 2026 4:24 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Cleomechi01@gmail.com
Subject: Intervention Form: EB-2026-0056 - Brooklynn McNorgan

Intervention Form

Case Number:

EB-2026-0056

Requesting information on behalf:

As a person representing their own interests

Intervenor Name:

Brooklynn McNorgan

Mandate and Objectives:

N/A

Membership of the Intervenor and Constituency Represented:

N/A

Programs or Activities Carried Out by the Intervenor:

N/A

Governance Structure:

N/A

Representatives:

Brooklynn McNorgan
Cleomechi01@gmail.com
519-879-8943

Cost Claim Filing contact:

Other Contacts:

Frequent Intervenor Form:

Add all individuals listed on our Frequent Intervenor Form as contacts for this proceeding:

N/A

Names and email addresses of individuals to be added as contacts for this proceeding:

N/A

OEB Proceedings:

Item Description	Category	Status
N/A		

Issues:

I am materially impacted by this proceeding because I am a residential electricity customer and ratepayer of London Hydro. The outcome of this proceeding will directly affect the amount I am required to pay for electricity distribution service. London Hydro has stated that, if its application is approved as filed, a typical residential customer using 750 kWh per month would experience an increase of approximately $6.01 per month, effective May 1, 2027. This represents approximately $72 per year for a typical residential customer, before considering any other changes that may affect my electricity bill. I am concerned about the affordability and reasonableness of this proposed increase. Electricity is an essential service, and additional mandatory household costs can have a significant effect on a residential customer's budget and quality of life. I therefore intend to examine whether the costs and expenditures underlying London Hydro's requested rates are necessary, reasonable, prudent and appropriately supported by evidence. I am particularly interested in the proposed revenue requirement, capital expenditures, rate base, operating costs, cost allocation, bill impacts, and the extent to which the proposed expenditures provide sufficient benefits to customers to justify the additional costs imposed on ratepayers. I am also interested in whether London Hydro has adequately considered lower-cost alternatives, whether proposed capital investments are appropriately prioritized, and whether the costs being assigned to residential customers are reasonable and proportionate. I recognize that London Hydro must maintain a safe and reliable electricity distribution system. My concern is that the OEB should ensure that customers are not required to bear costs that are unnecessary, unreasonable, excessive, insufficiently supported, or that could reasonably be avoided or reduced without compromising reliable electricity service. I intend to participate in the issues that affect the rates and charges paid by residential customers and the resulting affordability and customer bill impacts.

Policy Interests:

I am not primarily intervening to represent a separate policy organization. My primary interest is as a residential electricity customer and ratepayer directly affected by the proposed rates. To the extent that policy interests are relevant, I am concerned with electricity affordability, protection of residential ratepayers, transparency in the recovery of costs from customers, and ensuring that regulated electricity rates are justifiable based on the costs and benefits of the services being provided. These interests are directly related to the issues in this proceeding because London Hydro is seeking approval of rates and charges that would increase the costs paid by residential customers. I believe it is important for the OEB to carefully consider the impact of the proposed revenue requirement and expenditures on customers while also ensuring the continued reliability and safety of the distribution system.

Hearings:

I do not request a particular hearing format at this time. I am able to participate in an electronic hearing. An electronic hearing would allow me to review the evidence, participate in questioning and make submissions while minimizing the time and expense associated with participation. I would appreciate an opportunity to participate meaningfully in the proceeding despite being an individual residential ratepayer without the resources of a utility or large organization.

Evidence:

At this time, I do not intend to file independent evidence. I intend to review London Hydro's application and supporting evidence, including its proposed revenue requirement, capital expenditures, rate base, operating costs, cost allocation and customer bill impacts. I may participate through questions, interrogatories, submissions and other procedural opportunities available to intervenors. If information arising during the proceeding identifies an issue for which additional evidence would be relevant and material, I will consider whether evidence should be filed in accordance with the OEB's procedural directions. I am not currently proposing any evidence preparation costs.

Coordination with Other Intervenors:

I intend to make reasonable efforts to coordinate with other intervenors representing residential customers, ratepayers, affordability interests or other interests that substantially overlap with my own. Where another intervenor is addressing an issue that is directly relevant to my concerns, I will seek to avoid unnecessary duplication of questions, evidence or submissions. At the same time, I intend to participate independently where necessary to ensure that my interests as an individual residential customer are adequately represented, particularly with respect to customer bill impacts, affordability and the reasonableness of costs being recovered from residential ratepayers.

Cost Awards:

No — I am not applying for cost award eligibility.

Language Preference:

No