[redacted]

From: [redacted]
Sent: Thursday, September 24, 2026 3:28 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Letter of Comment – InnPower Corporation – EB-2026-0052

Dear Registrar,

Please accept the following as my **Letter of Comment regarding InnPower Corporation's 2027 electricity distribution rate application, OEB File EB-2026-0052**.

I am an InnPower customer in two capacities: as a residential customer in Innisfil and as the owner/operator of a [redacted] in Innisfil. I am concerned about InnPower's request to increase electricity distribution rates and respectfully ask the Ontario Energy Board to carefully examine whether the requested additional revenue is necessary, reasonable and supported by prudent cost management.

My concern is particularly important because InnPower customers cannot choose another electricity distributor. If distribution costs become excessive, customers do not have the option of moving to a competing distributor. I therefore rely on the OEB's regulatory process to provide the scrutiny and cost discipline that competition would ordinarily provide.

My own bills illustrate why distribution costs are significant.

For my [redacted] office, my September 2026 bill shows approximately **1,153 kWh of adjusted electricity consumption**. The electricity commodity charges were approximately **$158.47**, while the **Delivery charge was $101.98**.

At my residence during approximately the same period, my electricity consumption was only about **124 kWh**. The commodity cost was approximately **$14.57**, while the **Delivery charge was $48.98**.

I understand that distribution charges are necessary to maintain the electricity distribution system, including poles, wires, transformers, meters, maintenance, outage response and other infrastructure. My concern is not that these services should be provided without adequate funding. Rather, I would like the OEB to determine whether InnPower has demonstrated that its requested additional costs are necessary and efficiently incurred.

In reviewing InnPower's application, I respectfully ask the OEB to consider:

1. What specific operating and capital costs require additional distribution revenue for 2027?
2. What steps has InnPower taken to control administrative, operating and capital

costs before requesting additional revenue from customers?

3. How do InnPower's costs per customer, staffing costs, capital expenditures and productivity compare with reasonably comparable Ontario electricity distributors?
4. Are the proposed costs being fairly allocated among residential, General Service and other customer classes?
5. What measurable improvements in reliability, service or infrastructure will customers receive from the additional expenditures?
6. Are proposed capital expenditures necessary at the proposed time and scale, and have lower-cost alternatives been adequately considered?
7. Given that customers cannot select another distributor, what evidence demonstrates that InnPower's costs are being managed efficiently and that its requested rates are no higher than reasonably necessary?

As a small-business owner, electricity distribution costs are part of the ongoing cost of operating my [redacted]. I am also directly affected as a residential customer. As a result, InnPower's distribution rates affect me in two separate customer classes.

I respectfully request that the OEB approve only those costs and rate increases that InnPower can clearly demonstrate are prudent, necessary and reasonable, and that any unsupported or avoidable expenditures not be passed on to customers.

Thank you for considering my comments.

Sincerely,

Jaemin Lee
InnPower residential customer
Owner/operator of a [redacted] in Innisfil
OEB File: EB-2026-0052