From: Office of the Registrar
To: Zulma DeBonis
Subject: FW: Redacted - Letter of Comment - EB-2026-0056
Date: Thursday, October 8, 2026 9:50:07 AM

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Thursday, October 8, 2026 8:56 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0056

-- Name --
Anthony De Luca

-- Do you reside in the impacted service area? --
Yes

-- Comments --
EB-2026-0056

While official estimates suggest that these rate changes represent a minor incremental change, the reality experienced on the ground by working families in London tells a very different story. Households across our community are facing steep, unsustainable surges in their monthly hydro bills...in my household's case, an increase of approximately $150 per month, despite our electrical consumption remaining completely constant.
London families are already dealing with high inflation, rising housing costs, and elevated living expenses. Electricity and water ares an essential basic service, not a luxury item. Experiencing double-digit or hundred-dollar monthly bill spikes without any increase in energy usage indicates a systemic issue with delivery charges, rate structures, and cumulative rate riders that severely penalizes residential customers.
I urge the Ontario Energy Board to:
Reject London Hydro's proposed rate increases under EB-2026-0056 until a full, transparent audit of recent delivery charge increases and billing impacts on residential customers is conducted.
Implement Rate Mitigation Measures: Ensure that London Hydro is forced to absorb operational and capital costs through internal efficiencies rather than passing compounding expenses onto rate-payers.
Protect Fixed-Income & Working Families: Re-evaluate how base fixed distribution charges and rate riders impact average households who are actively trying to conserve energy.
Families cannot continue to bear the weight of non-stop rate approvals. I request that the Board prioritize consumer protection and hold London Hydro accountable to manageable, realistic rate structures.

-- Was AI used for the letter of comment? --
No