From: Office of the Registrar
To: Zulma DeBonis
Subject: FW: Redacted - Letter of Comment - EB-2026-0056
Date: Thursday, October 8, 2026 2:46:45 PM

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Thursday, October 8, 2026 2:43 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0056

-- Name --
Sankalp Chugh

-- Do you reside in the impacted service area? --
Yes

-- Comments --
I'm a London Hydro customer writing to oppose the proposed rate increase under file EB-2026-0056. I became a customer in 2024, and since then my average monthly bill has risen about 50% — from $183/month to $274/month — with no meaningful change in my household usage. For example, my August bill went from $228 in 2024 to $311 this year. London Hydro is the only electricity provider serving our city — it has a monopoly market collecting money from every residence. In that position, it should be more cost-effective and reduce its operational costs, for instance by being more proactive about potential incidents that could cause significant costs to the company, rather than passing those costs to customers. Adding another ~$73/year on top of what we're already paying is a real burden for households on a tight budget. I ask the Board to reject this increase.

-- Was AI used for the letter of comment? --
Yes