From: Office of the Registrar
To: Zulma DeBonis
Subject: FW: Redacted - Letter of Comment Submitted: EB-2026-005
Date: Tuesday, October 13, 2026 9:23:00 AM

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Saturday, October 10, 2026 9:54 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Webmaster <Webmaster@oeb.ca>
Subject: Redacted - Letter of Comment Submitted: EB-2026-005

LETTER OF COMMENT

Comments:
I am writing as a residential customer of London Hydro to formally oppose the proposed electricity distribution rate increase effective May 1, 2027. Residential customers already pay significant delivery charges in addition to the cost of electricity consumed. I question why households should be expected to absorb further increases to these charges when the existing cost of electricity delivery already represents a substantial portion of our monthly bills. Households continue to face rising costs for housing, groceries, insurance, and other essential services. While an additional $6.01 per month may appear insignificant, these repeated increases place considerable financial strain on working families. I recognize the importance of maintaining reliable electricity infrastructure; however, I believe London Hydro must demonstrate that it has exhausted reasonable opportunities for operational efficiencies, cost containment, and responsible financial management before passing additional expenses onto residential customers. I respectfully urge the Ontario Energy Board to reject the proposed rate increase and hold London Hydro accountable for demonstrating how existing revenues are being managed efficiently and effectively. Electricity is an essential service, and residential customers should not continually bear the financial burden of rising operational costs without clear justification. Thank you for considering my objection.

Name: Heather Medaglia

Do you reside in the impacted service area?: Yes

Was AI used for the letter of comment?: Yes