From: Office of the Registrar
To: Zulma DeBonis
Subject: FW: Redacted - Letter of Comment Submitted: EB-2026-0056
Date: Friday, October 9, 2026 9:20:30 AM

From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Thursday, October 8, 2026 5:52 PM
To: Office of the Registrar <Registrar@oeb.ca>
Cc: Webmaster <Webmaster@oeb.ca>
Subject: Redacted - Letter of Comment Submitted: EB-2026-0056

LETTER OF COMMENT

Comments:

Dear Ontario Energy Board Commissioners, I am writing as a London resident and London Hydro customer to express my concerns regarding London Hydro's proposed electricity rate increase for 2027. I recognize that maintaining a safe and reliable electricity system requires ongoing investment. However, I question whether the proposed increase is reasonable at a time when Ontario families are already facing significant financial pressures. The cost of groceries, housing, insurance, transportation and other essential services continues to rise. For many families, wages have not kept pace with the increasing cost of living. While an additional $6 per month may appear modest when considered independently, it is yet another increase to an essential household expense over which residents have very little control. I would ask the OEB to consider three concerns when reviewing this application. 1. Affordability must be a meaningful consideration. Electricity is not optional. Families cannot simply choose to stop purchasing it when costs increase. I believe utilities should be held to a particularly high standard when demonstrating why additional costs must be passed along to households, especially during a period of sustained affordability pressures. 2. Existing residential customers should not disproportionately finance future growth. London is growing, and new residential developments, commercial activity and industrial expansion require additional electricity infrastructure. While I support economic development, I question how much of the infrastructure required to accommodate this growth should be financed through increased rates for existing households. I would like the OEB to examine whether developers, new industrial customers and other beneficiaries of system expansion are contributing an appropriate share of these costs. 3. Provincial policy objectives should not automatically become additional household expenses. Ontario is encouraging residents to transition to electric vehicles, heat pumps and other forms of electrification. At the same time, electricity providers are identifying increased demand and grid modernization as reasons for additional investment. If these investments are necessary to achieve broader provincial economic development and electrification objectives, I believe there needs to be greater consideration of how these costs are funded. Should existing electricity customers bear these costs through higher rates, or should some investments be supported through provincial funding, development contributions or other mechanisms? I am not opposed to investment in London's electricity infrastructure. I am asking whether this is the right level of investment, at the right time, and whether the costs are being allocated fairly. Before approving this increase, I urge the OEB to carefully examine the necessity and timing of the proposed investments, the opportunities to phase spending, and the financial impact on existing residential customers. At a time when families are being asked to make difficult financial decisions, I believe the same

level of scrutiny should be applied to the investments being made on their behalf. Thank you for considering my comments. Sincerely, Kate Placide London, Ontario London Hydro Customer

Name: Kate Placide

Do you reside in the impacted service area?: Yes

Was AI used for the letter of comment?: Yes