Ontario Energy Board | Commission de l'énergie de l'Ontario

**EB-2026-0056**

**London Hydro Inc.**

**Application for electricity distribution rates and other charges beginning May 1, 2027**

# DECISION ON INTERVENTION REQUEST BY BROOKLYN McNORGAN
**October 26, 2026**

London Hydro Inc. (London Hydro) filed a cost of service application with the Ontario Energy Board (OEB) on August 28, 2026 under section 78 of the *Ontario Energy Board Act*, *1998*, seeking approval for changes to the rates that London Hydro charges for electricity distribution, beginning May 1, 2027.

A Notice of Hearing was issued on September 21, 2026. Each of Brooklynn McNorgan, Building Owners and Managers Association Toronto (BOMA Toronto), Consumers Council of Canada (CCC), Environmental Defence, Pollution Probe, School Energy Coalition (SEC), and Vulnerable Energy Consumer Coalition (VECC) requested intervenor status. BOMA Toronto, CCC, Environmental Defence, Pollution Probe, SEC, and VECC also requested cost eligibility. London Hydrohad no objections to any of the requests.

Procedural Order No. 1 was issued on October 16, 2026. BOMA Toronto, CCC, Environmental Defence, Pollution Probe, SEC, and VECC were approved as intervenors. BOMA Toronto, CCC, Environmental Defence, Pollution Probe, SEC, and VECC were approved as eligible to apply for an award of costs. The OEB deferred its decision on the intervenor request by Brooklynn McNorgan.

For the reasons provided below, Brooklynn McNorgan is not approved as an intervenor in this proceeding.

## Brooklynn McNorgan's Intervention Request

Brooklynn McNorgan submitted an intervenor request as an individual who is representing their own interests as a residential ratepayer of London Hydro. The issues identified in the intervenor request relate to the reasonableness and necessity of London Hydro's proposed revenue requirement, including its capital investments, operating costs, rate base, and cost allocation methodologies. Brooklynn McNorgan is also interested in the impact of the application on residential customers, whether the proposed expenditure provides sufficient value and customer benefits to justify the

requested rate increases, whether lower-cost alternatives have been adequately considered, and whether the resulting rates remain affordable and fair for residential ratepayers.

Brooklynn McNorgan committed to making reasonable efforts to coordinate their participation with other intervenors in this proceeding, did not seek to file evidence, and did not seek cost eligibility.

## Decision on Intervention Request

Brooklynn McNorgan is not approved as an intervenor in this proceeding. Although they have a material interest that is within the scope of the proceeding, their intervenor request does not (i) raise any unique issues that are not already expected to be adequately addressed by another intervenor or (ii) indicate that they have any expertise that the OEB would find helpful in this matter.

Rule 22.02 of the OEB's Rules of Practice and Procedure provides that,

> "[t]he person applying for intervenor status must satisfy the OEB that they have a substantial interest and intend to participate responsibly in the proceeding. Examples of participation include participating in discovery, making submissions, and filing evidence. A person has a substantial interest if they have a material interest that is within the scope of the proceeding; for example: (i) primarily representing the direct interests of consumers (e.g., ratepayers) in relation to services that are regulated by the OEB; (ii) primarily representing an interest or policy perspective relevant to the OEB's mandate and to the proceeding; (iii) having an interest in land that may be affected by the outcome of the proceeding; or (iv) having constitutionally protected Aboriginal or treaty rights that may be affected by the outcome of the proceeding.
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> In determining whether to grant intervenor status to an individual that is representing their own interests as a customer of the applicant or that is primarily representing a policy interest, the OEB will consider whether the individual: (i) raises a unique issue that is not already expected to be adequately addressed by another intervenor; or (ii) has expertise that the OEB would find helpful."

*Issues are expected to be adequately addressed by other intervenors*

Brooklynn McNorgan identified several issues of interest related to the impact of the application on residential customers, including the reasonableness and necessity of

London Hydro's proposed revenue requirement (including capital investments, operating costs, rate base, and cost allocation methodologies), whether lower-cost alternatives have been adequately considered, and whether the resulting rates remain affordable and fair for residential ratepayers. These issues are all consistent with the OEB's standard issues list for electricity distribution rate applications.

The standard issues list is intended to ensure that the OEB's review is focused and aligned with its mandate. The OEB's mandate includes setting electricity distribution rates that are just and reasonable. This means ensuring customers pay no more than necessary for safe and reliable service, while allowing utilities a reasonable opportunity to recover prudently incurred costs and maintain the electricity system. In reviewing capital investments, for example, the OEB will typically consider whether lower-cost alternatives have been adequately considered.

Of the intervenors previously approved by the OEB in Procedural Order No. 1 for this proceeding, several have indicated an interest in the same issues identified by Brooklynn McNorgan. For example:

- CCC, who represents residential consumers of electricity, stated in its intervenor request that, "We are interested in all of the issues typically included as part of an issues list…"
- Environmental Defence, an environmental advocacy organization, stated in its intervenor request that it is interested in, "[w]hether London Hydro is taking appropriate steps to reduce distribution infrastructure costs through non-wires alternatives…" and "[w]hether the proposed capital and operating budgets are reasonable and appropriate…".
- VECC, who represents vulnerable energy consumers, stated in its intervenor request that it is interested in revenue requirement, operating expenses, and London Hydro's capital plan.

The OEB finds that the issues of interest identified by Brooklynn McNorgan are expected to be adequately addressed by other intervenors.

*No particular expertise that the OEB would find helpful*

The intervenor request filed by Brooklynn McNorgan is silent on any particular expertise that the OEB would find helpful in this proceeding.

## Other Methods for Participating

The OEB welcomes hearing from individuals who may be affected by its decisions. Brooklynn McNorgan is invited to submit one or more letters of comment through the OEB's Letter of Comment Portal using case number **EB-2026-0056**.

Letters of comment are used to tell the OEB about any impacts, concerns, or views that a person would like the panel of Commissioners assigned to a case to consider before making its decision. Letters of comment are placed on the public record on the OEB's website and can be accessed using the Regulatory Document Search. Applicants, such as London Hydro, are required to respond to letters of comment by filing a document on the record before the record of the proceeding closes.

Brooklynn McNorgan can also register as a Monitor and receive documents issued by the OEB for this proceeding by sending an email to Registrar@oeb.ca and quoting case number **EB-2026-0056** in the email.

**DATED** at Toronto, **October 26, 2026**

**ONTARIO ENERGY BOARD**

**By delegation, before: Ritchie Murray**

Ritchie Murray

Digitally signed by Ritchie Murray
Date: 2026.10.26 13:00:20 -04'00'

Ritchie Murray
Registrar