[redacted]

-----Original Message-----
From: Ontario Energy Board <webmaster@oeb.ca>
Sent: Thursday, October 29, 2026 8:02 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Redacted - Letter of Comment - EB-2026-0108

-- Name --
Grant Rivard

-- Do you reside in the impacted service area? --
Yes

-- Comments --
To the Ontario Energy Board,

I am writing to express my opposition to the proposed additional charges under Enbridge Gas application EB-2026-0108.

I find it particular that some regions are expected to receive credits while customers in the Union South region are being asked to pay an additional charge. Although the proposed $7.76 payment may appear insignificant, the principle behind it is concerning. Customers across Ontario are already facing increasing costs for essential services, and it seems unreasonable that some households should face additional charges while others receive refunds.

I recognize that these adjustments result from differences between projected and actual expenses. However, managing financial fluctuations is a normal part of operating a business. Enbridge is part of a large, profitable corporation, and I believe it is reasonable to expect the company to absorb some of these costs rather than continually passing them on to consumers.

If these adjustments must be distributed among customers, I would also question whether a more equitable approach could be considered across the broader service territory, rather than creating situations where one region pays while another receives a credit. Any such approach should also ensure that customers entitled to refunds are treated fairly.

Like many families, my household is expected to manage its finances responsibly and absorb unexpected expenses without simply passing those costs on to someone else. I believe large utility providers should be held to a similar expectation.

I respectfully ask the Ontario Energy Board to reconsider the proposed charge to Union South customers and examine whether Enbridge can absorb the expense or whether a more equitable, region-wide approach is possible.

Ultimately, I believe the priority should be protecting consumers from additional financial burdens wherever reasonably possible.

Thank you for your consideration.

-- Was AI used for the letter of comment? --
Yes