

-- Name --
Andre Francis

-- Do you reside in the impacted service area? --
Yes

-- Comments --
Hello,

I'm writing because I'm concerned about Hydro One's plans to increase spending and the possibility of higher electricity bills in the coming years.

I'm a rural residential customer and my household uses approximately 750 kWh of electricity per month.

The cost of living has already gone up so much over the past few years. Between groceries, housing, insurance, taxes and utilities, it seems like everything keeps getting more expensive.
Electricity is an essential service, and we really don't have much choice when it comes to who supplies it.

I understand that Hydro One needs to maintain its equipment, replace it's aging infrastructure and keep the power running but when a company is proposing to spend billions of dollars, I think we need to question whether every dollar is necessary and whether customers can actually afford it.

I also find it concerning that electricity costs vary so much across Canada. Residents in Quebec and Manitoba pay considerably less than we do in Ontario. I'd like to know why there's such a difference and whether more can be done to keep our costs down.

Another concern I have is executive compensation. Hydro One's own financial disclosures show that its former CEO received $836,000 in annual incentive compensation in 2025, with total reported compensation exceeding $4.2 million. I understand the company says executive compensation comes from its earnings rather than directly from customer rates, but these are still enormous amounts of money. It makes me question whether the same effort being asked of customers to manage rising costs is being applied within the company itself.

I would like you to take a serious look at Hydro One's spending, operating efficiency and proposed rate increases before approving this application.

I also think rural customers deserve to know how much of this investment will actually improve there service, especially when it comes to power outages and restoration times.

My concern is simple: people are already paying enough. Before allowing electricity costs to rise any further, please make sure Hydro One has done everything reasonably possible to keep its own costs under control.

Thank you for taking the time to consider my concerns.

-- Was AI used for the letter of comment? --
No